



## भारतीय रिज़र्व बैंक बेंगलुरु के मुख्य कार्यालय परिसर और बेंगलुरु में बैंक की स्टाफ कॉलोनियों में दवाओं की आपूर्ति (2026-27)

भारतीय रिज़र्व बैंक, बेंगलुरु स्थित आपूर्तिकर्ताओं/स्टॉकिस्ट/केमिस्टों से ई-निविदाएं आमंत्रित करता है जो पात्रता मानदंडों को पूरा करते हैं और 2026-27 के लिए बेंगलुरु में स्थित बैंक के औषधालयों को दवाओं की आपूर्ति के लिए अनुरोध फॉर कोटेशन (आरएफक्यू) में उल्लिखित नियमों और शर्तों का पालन करने के लिए सहमत हैं।

यह एक खुली निविदा जांच है। तथापि, निविदा दस्तावेज (तकनीकी बोली भाग-I) में निर्धारित पात्रता मानदंड के अनुसार कार्य के लिए अर्हता प्राप्त बोलीदाता ही इस निविदा में भाग लेने के पात्र हैं। इच्छुक बोलीदाताओं को अपनी निविदाएं (भाग-I और भाग-II) विधिवत भरी हुई और ई-हस्ताक्षरित रूप से प्रस्तुत करनी चाहिए, साथ ही पात्रता मानदंड का समर्थन करने वाले दस्तावेजों के साथ, केवल एमएसटीसी पोर्टल (संस्करण-3-कॉमन पोर्टल) के माध्यम से। निविदा की अनुसूची नीचे दी गई है:

1.	विभाग का नाम	केंद्रीय स्थापना अनुभाग
2.	ई-निविदा का नाम	भारतीय रिज़र्व बैंक, बेंगलुरु क्षेत्रीय कार्यालय के औषधालयों में दवाओं और दवाओं की आपूर्ति के लिए ई-निविदा (2026-27)
3.	ई-निविदा सं.	RBI/Bangalore Regional Office/others/1/25-26/ET/997[supply of drugs & Medicines]
4.	ई-टेंडर का तरीका	ई-प्रोक्योरमेंट सिस्टम ऑनलाइन (भाग I - तकनीकी बोली और भाग II - वित्तीय बोली) के माध्यम से प्रस्तुत किया जाना है ( <a href="https://www.mstcecommerce.com/eprocn">https://www.mstcecommerce.com/eprocn</a> ) केवल
5.	कुल अनुमानित लागत (12 महीने के लिए)	₹3,90,00,000/- (तीन करोड़ नब्बे लाख रुपये मात्र)
6.	एमएसटीसी वेबसाइट पर डाउनलोड करने और बोली शुरू करने के लिए उपलब्ध निविदा की तिथि	फरवरी 13, 2026 शाम 6.00 बजे से
7.	प्री-बिड मीटिंग की तारीख	दिनांक: फरवरी 19, 2026 15:00 बजे स्थान: आरबीआई, मुख्य कार्यालय परिसर
8.	तकनीकी बोली (भाग-I) और वित्तीय बोली (भाग-II) जमा करने के लिए ई-निविदा के समापन की तिथि।	मार्च 13, 2026, 01: 00 बजे
9.	तकनीकी बोली खोलने की तिथि और समय (भाग-I)	मार्च 13, 2026, 15:00 बजे
10.	भाग-II (वित्तीय बोली) के खुलने की तिथि और समय	भाग-II केवल उन निविदाकर्ताओं की वित्तीय बोली इलेक्ट्रॉनिक रूप से खोली जाएगी जो पूर्व-योग्यता मानदंडों को पूरा करते हैं। ऐसे बोलीदाताओं को अलग से ई-मेल के माध्यम से सूचित किया जाएगा।

11.	बयाना धन जमा (EMD)	<p>₹7,80,000/- केवल एनईएफटी के माध्यम से (सात लाख बीस हजार रुपये मात्र)</p> <p><b>एनईएफटी का विवरण:</b> - लाभार्थी का नाम: - भारतीय रिज़र्व बैंक लाभार्थी खाता संख्या: - 186003001 एनईएफटी आवक खाता IFSC कोड: - <b>RBISOBGPA01</b> (कृपया पांचवें वर्ण को शून्य के रूप में पढ़ें)</p> <p><b>ईएमडी के बिना प्रस्तुत ई-निविदा को अनुत्तरदायी माना जाएगा और बैंक द्वारा अस्वीकार कर दिया जाएगा।</b></p>
12.	लेन-देन शुल्क	<p>लेन-देन शुल्क का भुगतान एमएसटीसी लिमिटेड के पक्ष में एमएसटीसी पेमेंट गेटवे / एनईएफटी / आरटीजीएस के माध्यम से या मैसर्स एमएसटीसी लिमिटेड द्वारा सलाह के अनुसार किया जाना है।</p>

नोट: कोटेशन के लिए अनुरोध (आरएफक्यू) दस्तावेज़ 13 फरवरी, 2026 से हमारी वेबसाइट <https://www.rbi.org.in> के "निविदा" अनुभाग से प्राप्त किया जा सकता है। भारतीय रिज़र्व बैंक, ई-टेंडरिंग वेब पोर्टल [एमएसटीसी ई-कॉमर्स \(mstcecommerce.com/eprocn\)](https://mstcecommerce.com/eprocn) के माध्यम से दवाओं की आपूर्ति के लिए ऑनलाइन निविदा प्रक्रिया की मेजबानी करेगा। कोई भी शुद्धिपत्र केवल आरबीआई की वेबसाइट ([www.rbi.org.in](http://www.rbi.org.in)) पर जारी किया जाएगा। आप किसी भी प्रश्न के लिए [esttbangalore@rbi.org.in](mailto:esttbangalore@rbi.org.in) को लिख सकते हैं।

फरवरी 13, 2026

क्षेत्रीय निदेशक, कर्नाटक  
भारतीय रिज़र्व बैंक  
बेंगलूरु



**RESERVE BANK OF INDIA**  
**Bengaluru Regional Office**

**भारतीय रिजर्व बैंक, बेंगलुरु क्षेत्रीय कार्यालय के औषधालयों द्वारा जारी क्रेडिट स्लिप के आधार पर बैंक औषधालयों एवं सेवानिवृत्त /सेवारत कर्मचारियों /पात्र आश्रितों को घर – द्वार पर औषधियों की आपूर्ति हेतु ई-निविदा**

**e-Tender for Supply of Drugs and Medicines to Bank Dispensaries and doorstep delivery to the Retired/Serving employees/ eligible dependents against credit slips issued by the Dispensaries of Reserve Bank of India, Bengaluru Regional Office**

**Table of Contents**

<b><u>Section</u></b>	<b><u>Description</u></b>	<b><u>Page No</u></b>
Section I	Notice Inviting Tender (NIT)	4
Section II	Schedule of Tender	5
Section III	Instructions for E-tendering	8
Section IV	Eligibility Criteria	12
Section V	Scope of work	13
Section VI	Pre-Bid Meeting	28
Annex I	Form of Tender	29
Annex II	Application Form for e-Tendering	31
Annex III	Proforma of client's certificate regarding performance	34
Annex IV	Details of Banker/ Bank Account Details	36
Annex V	Details of Medicine Supply work executed during the last five years	37
Annex VI	Proforma of bidder's certificate regarding performance	38
Annex VII	Performance Bank Guarantee Format	39
Annex VIII	Annual Contract Form	41
Annex IX	List of Dispensaries	42
Annex X	Format of Non-Disclosure Agreement	43
Annex XI	Format for declaration on sexual harassment of women at workplace (Prevention, Prohibition and Redressal) Act, 2013	44
Annex XII	Declaration of Financial Bid	45
Annex XIII	Banker's Certificate of Solvency	46



Annex XIV	Part II: Financial Bid Caution: To be submitted in Part II of tender only	47
-----------	--	----



## **Disclaimer**

Reserve Bank of India, Central Establishment Section, Bengaluru Regional Office, has prepared this document to give background information on the Contract to the interested parties. While Reserve Bank of India has taken due care in the preparation of the information contained herein and believe it to be in order, neither Reserve Bank of India nor any of its authorities or agencies or any of their respective officers, employees, agents or advisors give any warranty or make any representations, express or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it.

The information is not intended to be exhaustive. Interested parties are required to make their own inquiries and respondents will be required to confirm in writing that they have done so, and they do not rely only on the information provided by Reserve Bank of India in submitting the e-tender. The information is provided on the basis that it is non-binding on Reserve Bank of India or any of its authorities or agencies or any of their respective officers, employees, agents, or advisors.

Reserve Bank of India reserves the right to not proceed with the Contract or to change the configuration of the Contract, to alter the timetable reflected in this document or to change the process or procedure to be applied. It also reserves the right to decline to discuss the matter further with any party expressing interest. No reimbursement of cost of any type will be paid to persons or entities expressing interest.



## Section 1

### **NOTICE INVITING TENDER**

Reserve Bank of India, Bengaluru Regional Office, (hereinafter referred to “the Bank”) invites e-tenders under Two Bid system (Technical & Financial Bid) from eligible tenderers for “Direct delivery of medicines through credit slips to the office, colonies, residence of employees/ retired employees and their eligible dependents and any other location decided by the Bank from time to time in the state of Karnataka” for a period of 12 months i.e., April 01, 2026 to March 31, 2027. The expected procurement value during the contract is ₹3,90,00000/- (Rupees Three Crore Ninety Lakhs only).

2. Online tender will be available for viewing /downloading from February 13, 2026 @ 6.00 p.m. from RBI website: [www.rbi.org.in](http://www.rbi.org.in) and MSTC e-portal at <https://mstcecommerce.com/eprocn>. The tenderers should upload duly completed applications along with necessary enclosures on MSTC website, as per instructions provided under Section III. Tenderers shall submit tender proposal along with EMD of ₹7,80,000/- as prescribed in the tender document. The technical bid will be opened electronically at 3:00 pm on March 13, 2026 at RBI, Bengaluru RO. In the event of any date indicated above being declared a holiday, the next working day shall become operative for the respective purpose mentioned herein. Financial bid of only those tenderers who are found to be eligible on evaluation of their Part I documents and subsequent visit to their site, if any required, will be opened on a later date, after intimating the qualified tenderers post evaluation of the technical bid.

3. Any amendment(s) / corrigendum / clarifications with respect to this tender shall be uploaded on the website / e-portal only. The tenderer should regularly check the above website / e-portal for any Amendment / Corrigendum / Clarification on the above website and submit the bid after verification of the same. The Bank reserves the right to reject any or all the tenders without assigning any reason thereof.

The Regional Director  
Reserve Bank of India  
Bengaluru RO



**Section II**

**SCHEDULE OF TENDER (SoT)**

<b>A</b>	E-tender no.	RBI/Bangalore Regional Office/others/1/25-26/ET/997[supply of drugs & Medicines]	
<b>B</b>	Name of Tender	Supply of Drugs and Medicines to Bank Dispensaries and doorstep delivery to the Retired/ Serving employees including eligible dependents against credit slips issued by the Dispensaries of Reserve Bank of India, (Name of the RO)	
<b>C</b>	Mode of Tender	e-Procurement System Online - Part I - Technical Bid and Part II - Financial Bid through MSTC E-Commerce <a href="https://www.mstcecommerce.com/eprocn/">(https://www.mstcecommerce.com/eprocn/)</a>	
<b>D</b>	Date of Notice Inviting E-tender available for viewing/download on RBI website	February 13, 2026 6.00 PM	
<b>E</b>	Date of Pre-Bid meeting (Offline)	February 19, 2026 3.00 PM	
<b>F</b>	Venue of Pre-Bid meeting	RBI Bengaluru Office, Nrupatunga Road	
<b>G</b>	Estimated value of tender i.e., Annual procurement	₹3,90,00,000.00/- (Annually) (Rupees Three Crore Ninety Lakhs only)	
<b>H</b>	Earnest Money Deposit (EMD) (2% of expected annual procurement)	₹7,80,000/- (Rupees Seven Lakhs Eighty Thousand only) to be deposited by each bidder in favour of Reserve Bank of India, Bengaluru through <b>NEFT only</b> . The account details are mentioned below:	
		Beneficiary account no:	186003001 NEFT Inward Account
		IFSC:	RBIS0BGPA01 (5th and 10th character is zero) mentioning Name/Company name of the vendor in the NEFT transaction remarks.]
		Beneficiary name:	Reserve Bank of India, Bengaluru RO
		EMD will not carry any interest. It would be refunded to the unsuccessful bidders. In case of the successful bidder/s, the EMD will be refunded after payment of security deposit in the form of a valid performance bank guarantee and execution of the contract.	



		<b>Note:</b> E-mail confirming the NEFT transfer may be sent to <a href="mailto:esttbangalore@rbi.org.in">esttbangalore@rbi.org.in</a>
<b>I</b>	Last date and time of submission of EMD	March 13, 2026 before 11.00 AM
<b>J</b>	Transaction fees	Payment of Transaction fee as mentioned in the MSTC portal through MSTC payment gateway through/NEFT/RTGS in favour of MSTC LIMITED or as advised by M/s MSTC Ltd. Please do not transfer the transaction fee to the Reserve Bank of India, Bengaluru. The fees charged by MSTC needs to be borne by the bidder only. Fees charged by MSTC Ltd. will not be refunded by the Bank in any case.
<b>K</b>	Date of Starting of online submission of E-tender (Technical Bid and Financial Bid) at ( <a href="https://www.mstcecommerce.com/eprocn/">https://www.mstcecommerce.com/eprocn/</a> )	February 13, 2026 6.00 PM onwards
<b>L</b>	Date & time of closing of online submission of E-tender (Technical Bid and Financial Bid).	March 13, 2026 till 01:00 PM
<b>M</b>	Date & time of opening of Part-I (Technical Bid)	March 13, 2026, 03:00 PM
<b>N</b>	Date of opening of Part-II (Financial Bid)	Part-II (Financial Bid) will be opened electronically of only those bidder(s) whose Part-I (Technical Bid) is found acceptable by RBI, (Bengaluru RO). Such bidder(s) will be informed regarding date of opening of Part-II (Financial Bid) only through valid email IDs provided by them.

**Note:**

1. In the event of any unforeseen closure of work/ holiday on any of the above days, the same will be opened /held on the next working day.
2. Tenders received after due date and time shall be rejected.
3. Tenders not complying with the provisions of bidding documents are liable to be rejected.
4. In case of any problem/dispute, decision of Regional Director, RBI (Bengaluru RO) shall be final and binding on all parties.

**Contact Information (RBI): -**

For queries, kindly contact / write to us at – Central Establishment Section, Reserve Bank of India, 10/3/8, Nrupathunga Road Bengaluru 560 001

Name – Smt. Ruchita Dsouza Assistant Manager Tel- 080-22180152	Name – Shri Supriya Banerjee Manager Tel - 080-22180155
--	---



Address: - Regional Director, Reserve Bank of India, 10/3/8, Nrupathunga Road Bengaluru 560 001  
E-mail – [esttbangalore@rbi.org.in](mailto:esttbangalore@rbi.org.in)

**Location of Dispensaries: -**

Serial No	Name of Dispensary	Address of Dispensary
1	Office Dispensary	Main Office
2	Colony Dispensary	Cunningham Road, Cunningham Crescent, Koramangala, Osborne Road, Nandhini Layout, RPC Layout <b>The detail address is mentioned in <a href="#">Annex IX</a></b>



**Section III**

**INSTRUCTIONS FOR E-TENDERING**

This is an e-procurement event of Reserve Bank of India, (Bengaluru RO). The e-procurement service provider is MSTC Limited.

You are requested to read and understand the Notice Inviting Tender and subsequent Corrigendum, if any, before submitting your online tender.

**Process of E-tender:**

**A) Registration:**

To take part in e-tenders that are published by the Bank, bidders should register themselves on the MSTC V3 portal, [www.mstcecommerce.com/eprocn](http://www.mstcecommerce.com/eprocn).

Bidders are advised to keep checking the latest guidelines from the website to keep themselves updated. Bidders may also contact MSTC, Helpdesk to seek clarification on any point.

The process involves bidder’s registration with MSTC e-procurement portal which is free of cost. Only after registration, the bidder(s) can submit his/their bids electronically. Electronic Bidding for submission of Technical Bid as well as Financial Bid over the internet will be done. The Bidder should possess Class III signing type digital certificate. Bidders are to make their own arrangement for bidding from a P.C. connected with Internet. MSTC/RBI is not responsible for making such arrangement.

- 1) Bidders are required to register themselves online with MSTC Portal at [www.mstcecommerce.com](http://www.mstcecommerce.com)→e-Procurement→PSU / Govt.Depts→ Select RBI Logo→ Register as Bidder by filling up details and creating own user id and password→ Submit.
- 2) Bidders will receive a system generated mail confirming their registration in their email which has been provided while filling the registration form.
- 3) In case of any clarification, please contact MSTC/RBI, (Name of the RO), (before the scheduled time of the e-tender).

**Contact person (MSTC Ltd):**

<b>Name of the Regional Office</b>	KARNATAKA REGIONAL OFFICE
Phone Number	Email
<b>080-2225 6367, 2226 0054, 22266417</b>	<a href="mailto:mstcblr@mstcindia.in">mstcblr@mstcindia.in</a>
<b>South Zone Helpdesk</b>	



Phone Number	Email
09499054103, 09499054101-104	<a href="mailto:helpdesksro@mstcindia.co.in">helpdesksro@mstcindia.co.in</a>
Availability: 9:30 AM to 5:00 PM on all working days for all technical issues relating to e-Auction, e-Tenders, System settings etc.	

**Contact person (MSTC): (during Office hours only)**

Shri. J. Damodaran, Branch Manager 080-22287356 / 9841002253

([jdamodaran@mstcindia.co.in](mailto:jdamodaran@mstcindia.co.in))

Google hangout ID- (for text chat)- [mstceproc@gmail.com](mailto:mstceproc@gmail.com)

The contact information can also be downloaded from <https://www.mstcindia.co.in/content/contact.aspx>

**B) System Requirement:**

Minimum System Requirement to run MSTC Portal:

1. Windows 7 or above Operating System
2. IE-7 and above Internet browser.
3. Signing type digital signature
4. Latest updated JRE 8(x86 Offline) software to be downloaded and installed in the system.
5. To disable "Protected Mode" go to (Tools => Internet Options => Security => Disable protected Mode If enabled- i.e., Remove the tick from the tick box mentioning "Enable Protected Mode".)
6. To Activate "Temporary Internet Files" go to (Tools => Internet Options => General => Click On Settings under "browsing history/ Delete Browsing History" => Temporary Internet Files => Activate "Every time I Visit the Webpage".)
7. To enable ALL active X controls and disable 'use pop up blocker' go to (Tools→ Internet Options→ custom level) (Please run IE settings from the page [www.mstcecommerce.com](http://www.mstcecommerce.com) once)

**For more details, bidder may refer to the Bidder Guide and FAQ available at <https://www.mstcecommerce.com/epron/>**

**C) Special Note towards Transaction fee:**

The bidders shall pay the transaction fee using "Transaction Fee Payment" Link under "My Menu" in the bidder login. The bidders have to select the particular tender from the event dropdown box. The bidder shall have the facility of making the payment either through NEFT or Online Payment. On selecting NEFT, the bidder shall generate a challan by filling up a form. The bidder shall remit the transaction fee amount as per the details printed on the challan without making change in the same. On selecting Online Payment, the bidder shall have the provision of making payment using its Credit/ Debit Card/ Net Banking. Once the payment gets credited to MSTC's designated bank account, the transaction fee shall be auto authorized and the bidder shall be receiving a system generated mail.



A bidder will not have the access to online e-tender without making the payment towards transaction fee. Transaction fee is non-refundable and non-reimbursable. The supplier will have to bear MSTC portal charges for participation in bidding process at the time of bidding. No refund of MSTC portal charges will be given to bidder in any case.

**NOTE** (Bidders are advised to remit the transaction fee well in advance before the closing time of the event so as to give themselves sufficient time to submit the bid.)

**D)** Information about tenders /corrigendum uploaded shall be sent by email only during the process till finalization of tender. Hence the bidders are required to ensure that their corporate email I.D. provided is valid and updated at the time of registration of bidder with MSTC. Bidders are also requested to ensure validity of their DSC (Digital Signature Certificate).

**E)** E-tender cannot be accessed after the due date and time mentioned in NIT (Notice inviting tender).

**F)** The Technical Bid and the Financial Bid shall have to be submitted online at <https://www.mstcecommerce.com/eprocn/>. Tenders will be opened electronically on specified date and time as given in the tender.

**G)** All entries in the tender should be entered in online Technical & Financial/Price formats without any ambiguity.

**H) Bidding in E-tender:**

1. Bidder(s) need to submit necessary EMD and Transaction fees (If ANY) to be eligible to bid online in the e-tender. Transaction fees is non-refundable. No interest will be paid on EMD. EMD of the unsuccessful bidder(s) will be refunded by the tender inviting authority.

2. The process involves Electronic Bidding for submission of Technical and Financial Bid.

3. The bidder(s) who have submitted transaction fee can only submit their Technical Bid and Financial Bid through internet in MSTC website [www.mstcecommerce.com](http://www.mstcecommerce.com) → e-procurement → PSU/Govt. depts → Login under RBI → My menu → Auction Floor Manager → live event → Selection of the live event.

4. The bidder should allow running JAVA application. This exercise has to be done immediately after opening of Bid floor. Then they have to fill up Common terms/Commercial specification and save the same. After that click on the technical bid. If this application is not run, then the bidder will not be able to save/submit his technical bid.

5. After filling the Technical Bid, bidder should click 'save' for recording their technical bid. Once the same is done, the Financial Bid link becomes active and the same has to be filled up and then bidder should click on "save" to record their financial bid. Once both the technical bid & Financial bid has been saved, the bidder can click on the "Final submission" button to register their bid.



6. Bidders are instructed to use "Attach Doc button" to upload documents. Multiple documents can be uploaded.
  7. In all cases, bidder should use their own ID and Password along with Digital Signature at the time of submission of their bid.
  8. During the entire e-tender process, the bidders will remain completely anonymous to one another and also to everybody else.
  9. The e-tender floor shall remain open from the pre-announced date & time and for as much duration as mentioned above.
  10. All electronic bids submitted during the e-tender process shall be legally binding on the bidder. Any bid will be considered as the valid bid offered by that bidder and acceptance of the same by the Buyer will form a binding contract between Buyer and the Bidder for execution of supply.
  11. It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system.
  12. The Bank reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof. In such a scenario, the MSTC transaction fee or any other charges/fees will not be re-imbursed by the Bank.
  13. Bidders are requested to read the bidder guide and see the video in the page <https://www.mstcecommerce.com/eprocn/> to familiarize them with the system before bidding.
- I)** No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any bidder confirms his acceptance of terms & conditions for the tender.
- J)** Any order resulting from this tender shall be governed by the terms and conditions mentioned therein.
- K)** The tender inviting authority has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
- L)** The bidders are also advised to go through MSTC Portal for any latest changes and guidelines.



## Section IV-

### **ELIGIBILITY CRITERIA**

Reserve Bank of India, (Bengaluru RO) (hereinafter referred to as 'the Bank') invites Stockists/Chemists/Druggists (hereinafter referred to as 'Suppliers') to supply.

- (a) The bidder must hold valid licenses as on the date of application in specified forms (Form 20, 20-B, 21, 21-B and 21-C or any other relevant form under the relevant law) for various categories of allopathic drugs issued by the Drug Control Authority of the State under the provisions of Drugs and Cosmetics Act, 1940, as applicable and any other law in force for the purpose. They must hold all other licenses, clearances and permissions as may be necessary to carry out the trade of dealing with/ selling of medicines. The bidders will further ensure and undertake that their licenses remain valid till the end of the contract period.
- (b) The bidder must not have been convicted by the State Drugs Authorities and no case should be pending under the Drugs and Cosmetics Act and Rules.
- (c) The bidder should have a minimum annual turnover of Rs. 1,95,00,000 for the last three financial years (details in [Annex II](#)).
- (d) The bidder should have undertaken a similar business arrangement i.e., supply of medicines with at least one client such as Govt. / Semi-Govt. / Public Sector organization / any other organization / corporate during the last three financial years. Supporting Document of the same should be provided while applying. Client report from one client as per format in [Annex III](#) is to be provided mandatorily.
- (e) The bidder should agree to (i) supply emergency medicines and consumables to Banks' dispensaries that the Bank indents and (ii) doorstep delivery to the Retired/ Serving employees/ eligible dependents at any location desired by the Bank against credit slips issued irrespective of the brands or manufacturers. Failure to do so after execution of the purchase contract as described elsewhere in the document will result in automatic forfeiture of the Performance Guarantee.
- (f) The bidder should not have been debarred / suspended /black-listed by any Govt. / Semi-Govt. / Public Sector organization / any other organization / corporate including RBI due to service deficiencies.
- (g) The shop/establishment(s) of the bidder should be situated in Bengaluru. If shop/establishment(s) of the bidder is not situated in Bengaluru at the time of bidding then the bidder needs to ensure such arrangement in place before commencement of the work, if awarded.
- (h) GST clearance certificate should be available with the bidder.
- (i) The bidder should have a computerized billing system.
- (j) The bidder should have the capability to participate in e-tendering while drug purchase by RBI.



- (k) The bidder should not have been served the notice of termination of contract by the Bank on the basis of non-performance in past.
- (l) Bidder should have proper IT infrastructure (such as computer, internet connection, printer, dedicated e-mail. etc.) at their establishment for proper communication with the Bank.
- (m) Bidder should have proper delivery and packaging system / arrangement to supply the drugs and medicines.

## **Section –V**

### **SCOPE OF WORK**

Bidder may apply online for Part I - Technical Bid and Part II - Financial Bid through MSTC portal. First the Bank will open Part I - Technical Bid of all bidders and review it to check eligibility criteria mentioned in this document. Part II - Financial bid will be open for successful eligible bidders those who meet the eligibility criteria. It is necessary for bidders to register themselves with MSTC portal. The tenderers shall submit their e-tender (both Part I and Part II i.e., Technical and Financial Bids) as per the instructions regarding e-Tender, along with all supporting documents, complete in all respects, on or before March 12, 2026 up to 11.00 am. Tenders submitted only through the MSTC portal will be accepted for the captioned process. Tenders, if received (in any mode) after the said date and time, will not be accepted by the Bank. A declaration of financial bid on stamp paper of ₹100 ([Annex XIII](#)) and the financial bid (Annex XV) must be submitted in Part-II of the tender only.

#### **1. Scope of work:**

- (a) The Bank will enter into an annual contract with one or more bidders, who offer the **highest uniform discount** on all the medicines and drugs supplied to the Bank at the desired location and throughout the contract period (hereby mentioned as uniform discount). The Bank reserves the right to enter into contract with one or more bidders as per its requirement. The Bank also reserves the right to accept or reject any or all of the offers that it may receive without giving any reasons.
- (b) The Bank is not bound to enter into contract with the only bidder who is offering the highest discount. For more details, please refer point 7 in this section.
- (c) The medicines will be supplied in two ways viz. (i) **Supply of medicines through home delivery against the credit slip** and (ii) **Supply of medicines directly to Bank Dispensaries against the indent.**
- (d) The bidders will supply the medicines and drugs at the agreed discount in the stipulated time and at the place specified by the Bank i.e., home delivery or dispensary (located at RBI Office/colony dispensaries) on the basis of credit slip and indent respectively, issued by the dispensaries of the Bank.



(e) **Supply of medicines through indent:** The Bank will issue the indent for the supply of some emergency medicines for stocking in the dispensaries. On receipt of indent the bidder will supply emergency medicines directly to dispensaries within 3 working days of the Bank from the date of communication of the indent.

(f) **Supply of medicines through credit slip:** In case of supply of medicines through credit slip, the steps of supply are mentioned below: -

- i. The Bank dispensaries will issue the credit slip which will contain the details such as [patient name, age, medicine details along with quantity, contact details and address with Pin code of the patient, BMC Name (Bank Medical Consultants)]. The bidder must collect the credit slips from the dispensaries of the Bank on a daily basis. The working hours of the dispensary being followed at present are given in [Annex X](#).
- ii. On receipt of credit slips, the bidder will deliver the medicines against each credit slip in separate sealed packets to the address mentioned on the credit slip at no extra cost of delivery and packaging to the Bank or employee.
- iii. **Delivery time:** The delivery time is mentioned below:
  - a. **Bengaluru Municipal Limits:** The credit slips issued and collected by the representative of the bidder/s needs to be delivered at the earliest but not later than one day i.e., T+1 day, if delivery address falls within the municipal limits of Bengaluru. In case any medicine is urgently required, the credit slip will be mailed to the bidder by the dispensary of the Bank. Such credit slips if mailed to the bidder by 2:00 PM and the delivery address is within Bengaluru Municipal limits, then, such medicines need to be delivered by the bidder on the same day as per the delivery address i.e., T+0, where T is the issue date or email date of the credit slip whichever is later. Such credit slips which have been mailed to the bidder shall be collected physically from the dispensary by the representative along with other credit slips.
  - b. **Out of Bengaluru Municipal limits but within Karnataka Districts:** If delivery address is outside the Bengaluru Municipal limits but falls within Karnataka, the medicines need to be delivered at the earliest but not later than two days (T+2 days) where T is the issue date or email date of the credit slip whichever is later.

The delivery time is summarized below:

Sr. No.	Delivery Address	Delivery Time
1	Within Bengaluru municipal limits	Not later than T+1 *If credit slip e-mailed by 2PM, then T+0



2	Out of Bengaluru municipal limits but within Karnataka District	Not later than T+2
* T is the issue date or email date of the credit slip whichever is later.		

- iv. In case of home delivery, the bidder needs to obtain the proof of delivery i.e., receivers' signature and name need to be obtained. The Bank may ask for the proof of delivery as and when required and the bidder must produce the same to the Bank within seven working days.
- v. In case, the bidder provides an OTP/delivery code-based delivery system, the OTP or delivery code can be obtained from the beneficiary instead of the signature of the beneficiary. The bidder needs to mention in the application form whether OTP / delivery code-based delivery can be provided by the bidder. The OTP based delivery facility is optional not mandatory.
- vi. During home delivery, the medicines can be handed over to family members also, if patient is not available at home.
- vii. After the successful delivery of the medicines, the credit slips need to be submitted to the Bank along with the original bills. The details have been specified in Sr. no. 11 Presentation of Bills. The bills along with credit slips need to be dispatched by post/courier or hand delivery to (office address) in prescribed format. The bill against each credit slip needs to be generated in the format 'RBI Bengaluru – Patient Name – credit slip number'. (Please refer Sr no 11. Presentation of Bills).
- viii. The bidder will supply the medicines strictly as mentioned in the credit slip or indent. No change should be made in medicine's brand name, company name, quantity etc.
- ix. In case of partial supply of medicines in the credit slip, bidders must indicate the quantity of medicine supplied and the remaining quantity to be supplied specifically in the credit slip. Remaining quantity must be supplied at the earliest (within two days) as per the delivery schedule mentioned here. In such cases, the Chemist shall furnish the invoices against that particular credit slip to the Bank for payment, only after all the medicines enumerated in such credit slip have been delivered by the Chemist.
- x. If the medicine is not available with the bidder or the bidder is incapable in arranging the medicine for the supply, the bidder should communicate the same to the Bank's Dispensary through email at the earliest (not later than 1 day) of the credit slip date/indent date. While communicating to the Bank's Dispensary, the bidder may provide the details of the substitute medicine, if available. The bidder may supply the substitute /alternative medicine only after the approval of the Bank.
- xi. In order to provide a tentative idea of the delivery address, it is informed that majority of the beneficiaries reside in and around Bengaluru and Mysore.**
- xii. At any point of time, at least 90% of the all the medicine orders on credit slips for delivery within Municipal Limits should be delivered within one day of credit slip issuance (read with para iii above). In exceptional cases like non-availability of certain medicines, logistical issues, etc.



agreeable to the Bank, a maximum of 10% of all the orders on credit slips for delivery within the municipal limits may be allowed to exceed the next day delivery requirement. However, all such orders must be delivered within a maximum of three days. The delay in delivery of medicines, non-collection of the credit slips through the representative on daily basis will also be considered as deficiency in services along with other conditions mentioned at para 13 of this section.

- xiii. The delivery of supplies in full will be made as per mentioned timeline above for the indent and credit slip. In the event of non-supply of all medicines in time, the Bank reserves the right to deduct up to Rs. 100/- for each credit slip for each day or part thereof of delay in respect of credit slip.

## **2. Pricing**

- (a) In response to the Bank's Tender, the bidder should quote uniform discount on retail price printed on Strip/ Bottle/ Unit packed, in percentage term in respect of all items of supplies to be made under the Contract irrespective of their brands or manufacturers. The Bank will only pay the labeled MRP minus discount allowed thereon. The quoted offer shall remain valid for the entire duration of the contract.
- (b) It should be noted that liability to pay any duties, levies or taxes livable under the law would be that of the bidder.
- (c) The bidder will also have to bear all the expenses connected with proper packaging, carting, transportation, doorstep delivery, delivery partner etc. in connection with supply to any place specified by the Bank.
- (d) No other payment/reimbursement/claim will be entertained by the Bank.

## **3. Performance Bank Guarantee**

- (a) On entering into an annual contract with the Bank, as specified above, the bidder will have to furnish a Performance Bank Guarantee (PBG) for 5% of the tender value as specified in [Annex VII](#), in favour of Regional Director, Reserve Bank of India, Bengaluru Regional Office, valid for 18 months issued by a Scheduled Bank. In case the bank enters into multiple contracts with multiple bidders the PBG will be equally divided among selected bidders for the annual contract.
- b) No claim shall be made against the Bank in respect of interest if any due on the PBG. The PBG should remain valid up to six months beyond the validity of the contract. The amount of PBG shall be liable to be forfeited if the medicines supplied by the authorized bidder against the credit slip placed on them in pursuance of this contract are subsequently found as having been stolen or are not conforming to quality. The PBG shall be invoked under the following conditions:
- i. In case of non-commencement of work
  - ii. In case of non-performance of contract obligations or fails to comply with any



of the conditions of the contract, over charges or delivers with substantial delays beyond the prescribed period.

- iii. If the medicines supplied by the authorized chemist against the Supply Order placed on them in pursuance of this contract are subsequently found as having been stolen, sub-standard, spurious medicines or substitute medicines not approved by the Bank or not conforming to quality.
- iv. Non-adherence to offered discount.
- v. Discrepancies in billing.
- vi. Any other deficiency in service, as ascertained by the Bank.

#### 4. Earnest Money Deposit (EMD)

- (a) Bidders, at the time of participating in Price-bid, shall deposit Earnest Money Deposit (EMD) for an amount equal to 2% of the expected annual procurement as specified in [Annex I](#), which shall be remitted to the bank account of Reserve Bank of India, Bengaluru through **NEFT only**. NEFT details are mentioned below: -

Earnest Money Deposit (EMD)	(Being 2% of the total contract value shall be deposited by each bidder) in favour of Reserve Bank of India, Bengaluru	
	Beneficiary account no:	186003001 NEFT Inward Account
	IFSC:	RBIS0BGPA01 (5th and 10th character is zero) [mention Name/Company/name of the vendor in the NEFT transaction remarks.] <b>Note: E-mail confirming the NEFT transfer may be sent to <a href="mailto:esttbangalore@rbi.org.in">esttbangalore@rbi.org.in</a></b>
	Beneficiary name:	Reserve Bank of India, Bengaluru

- (b) The EMD will be returned to all the unsuccessful bidders after the completion of the price-bid process. No interest will be paid on the EMD.
- (c) If upon award of work, the bidder fails to commence the work within 7 days, EMD shall be liable to be forfeited, and such bidder shall also be liable to be debarred from participating in any future tender or undertaking any work in the Bank for a period of two years. However, before debarring such bidder, the Bank shall give notice and consider the reply, if any, given by the bidder.
- (d) Earnest money in case of successful bidder will be refunded soon after the receipt of Performance Bank Guarantee. No interest will be paid on the EMD.

#### 5. Period of Contract

- (a) The contract will remain valid for 12 months only (April 01, 2026 to March 31, 2027). The Bank reserves the right to terminate / end the annual contract at any time during the period the contract



with the bidder by giving a notice of 30 days in advance. The Bank is not bound to specify any reason while issuing the 30 days' notice.

- (b) The Bank also reserves the right to extend the validity of the existing annual contract for the period as per the requirement of the Bank or one year at a time and at the same discount rate subject to satisfactory performance of the bidders. The bidders need to submit the revised Performance Bank Guarantee (PBG) with extended validity and fresh Annual Contract if in case the validity is extended by the Bank. In no case, the contract period will be extended beyond three years in total. In case of renewal/extension, fresh PBG based on the expected annual procurement need to be submitted and old PBG will be returned.
- (c) The period of contract may be considered for extension by the Bank subject to the satisfactory performance of supplier and Bank's administrative convenience and requirements.
- (d) In respect of the annual purchase contract, supply orders will be placed against the contract up to the last date of the contract. Orders received even on the closing date should be honored in accordance with the terms of contract even though the last date of the contract may have expired on the date of supply of medicines.
- (e) The supplier should not stop the supplies of the medicines/ drugs without giving 30 days' notice to the bank.
- (f) The Bank reserves the right to terminate the annual contract immediately and delist the suppliers from the supply of the medicines if services of the suppliers are found unsatisfactory. However, before terminating/delisting such supplier, the Bank shall give notice and consider the reply, if any, given by the supplier.

## 6. Documents establishing eligibility

The following documents should be uploaded on MSTC Portal as a part of Pre-qualification (PQ) Criteria along with the application.

- a) Duly filled and signed, Form of Tender (as per format at [Annex I](#)) on Bidder's letter head.
- b) Duly filled and signed, Application form (as per format at [Annex II](#)) on Bidder's letter head.
- c) Banker's certificate for solvency from bidders' banker as per format in [Annex XIV](#).
- d) Bidder should submit the details of their banker and bank account details along with a cancelled cheque of the account, as per [Annex IV](#).
- e) Client list showing details of work carried out by them during the last 5 years and the details of at least one similar work order received before April 07, 2020 as per [Annex V](#) with the copy of work orders, to establish work experience as specified in para (b) of section III (b) above.
- f) Client report/ certificate for each of the qualifying work from clients as specified in para (c) of section III (b) above in [Annex VI](#).
- g) Self-attested copies of:
  - i. Copy of Registration of the company/ partnership/ proprietorship



- ii. Valid licenses held by the chemist as on the date of application.
- iii. Copy of valid GST registration Certificate
- iv. Copy of valid PAN card allotted to the chemist.
- i) Documentary evidence of the shop/ establishment within Bengaluru.
- j) Self-attested copy of MSME certificate, if registered under MSME Act.
- k) Proof of submission of EMD. Proof of remittance with transaction number (scanned copy) shall be uploaded in the Part I documents.
- l) Copy of No Conviction Certificate from State Drugs Controller that the chemist/ firm has not been convicted of any offence under the Drugs and Cosmetics Act and Rules made thereunder and no case is pending against the firm / chemist under the Drugs and Cosmetics Act and Rules made there under as well as under the Drugs (Price Control) Order, 1995 or Drug (Price Control) order 2013 or other orders issued from time to time. An affidavit to the effect duly notarized is acceptable in lieu thereof.
- m) Copies of audited balance sheets for the last three (03) financial years (2023-24, 2022-23 and 2021-22), and IT returns for the corresponding assessment years and copy of provisional balance sheet for FY 2024-25 along with a certificate from Chartered Accountant certifying yearly turnover for the financial years (2024-25, 2023-24 and 2022-23) may be submitted.

In addition to the documents mentioned above, the Bank reserves its right to call for additional documents, if required, at any point of time.

## **7. Awarding of Annual Work Contract**

Bidders are required to submit uniform discount offered by them in percentage on MRP. Example: If bidder wants to give 25% discount, they have to mention only 25 in the required field.

- i) In the event of there being more than one H1 (offering highest uniform discount on MRP) bidder, the entire work will be evenly distributed among the H1 bidders.
- ii) Otherwise, the entire work will split evenly between H1 and H2 bidders, subject to the H2 bidder agreeing to accept the rates offered and accepted by H1 bidder. This is without any prejudice to the working capacity of H1 bidder and is only meant to reduce complete reliance on one supplier.
- iii) In case H2 bidder is not agreeable to match H1 rate then H3, H4, etc. bidders in that order shall be given opportunity to match H1 rate for awarding the work as mentioned above.
- iv) If H2, H3, H4 etc. are not agreeable to match the offered rate of H1, then the entire work will be awarded to H1 bidder.
- v) The vendor will supply the medicines at the agreed discount in the stipulated time and at the specified place based on the indents issued from time to time by the BMCs of the Bank.
- vi) The Bank also reserves the right to split/ divide its purchases among two or more vendors/ bidders.
- vii) The Bank also reserves the right to accept any or reject any or all the offers that it may receive without giving any reasons.



vii) The successful bidders will enter into an Annual Contract Agreement with the Bank as per the format in [Annex VIII](#). The contract will be valid for the period April 01, 2026 to March 31, 2027 and the uniform discount quoted by the vendor/ bidder shall remain firm and valid for the period.

ix) All the vendors may please note that any amendments/ corrigendum to the tender document, if issued in future, will be notified on the RBI Website and MSTC Website as given above and will not be published in the newspaper.

#### **8. Right to accept / reject any or all applications**

- (a) Applications received after the due date and time or incomplete in any respect are liable to be rejected.
- (b) The Bank reserves the right to accept or reject any or all of the applications in full or part without assigning any reasons.
- (c) The Bank has the right to modify / alter any requirements in this document at its discretion in the interest of the Bank as deemed appropriate by it.
- (d) The Bank reserves the right to end the contract at any time, without assigning any reasons thereof. The Bank's decision in this regard shall be binding and final.

#### **9. Notification of acceptance:**

The Bank will communicate acceptance of the application by a letter/ e-mail.

#### **10. Delivery of supplies:**

- (a) Every medicine has its own shelf-life period mentioned on the label of medicine. The shelf life of medicines supplied should not have passed more than half of its shelf life at the time of supply.
- (b) In case of indent for specific brand of medicines, the brand shall not be substituted. In other cases, medicines conforming to Schedule M specifications of the Central Drugs Standard Control Organization shall be supplied.
- (c) Supplies are required to be made in original packing of manufacturer. The packing should approximately be nearest to the total quantity indented of any particular medicine/drug.
- (d) The bidder should not stop the supplies of the medicines/drugs without giving 30 days' notice.

#### **In case emergency medicines supply through indent**

- (e) On receipt of indent for supply from the Bank, the delivery of supplies in full shall be made at the premises of the Bank's dispensary to which the indent pertains, during the working hours of the dispensary as soon as possible but not later than three working days.
- (f) The Bank shall have discretion to return near expiry medicines, i.e., medicines having minimum three months of shelf life left, to the vendor against credit note issued by the vendor which can be used by the Bank for future procurements.



- (g) The supplier will indicate batch number, name of manufacturer, date of expiry in the indents at the time of supplying the medicines/drugs to the concerned dispensaries.

**In case medicines supply through Credit slip**

- (h) On receipt of credit slip the medicines will be supplied against each credit slip in separate sealed packets to Office/ home of employees/ retirees.
- (i) The delivery should be done as per details mentioned at point 1 'Scope of Work'.
- (j) The Supplier will be required to take proof of delivery for each credit slip from the recipient (retired/serving employee/eligible dependent of the Bank) with sign, date and time of delivery mentioned. In case of OTP based delivery system signature is not required. If the supplier agrees to provide the service of OTP/delivery code-based delivery, then all the deliveries should be done through OTP/delivery code-based delivery system only. The OTP based delivery facility is optional not mandatory. The Bank may ask for the proof of delivery as and when required and the supplier must produce the same to the Bank within seven working days.

**11. Presentation of bills:**

- (a) The supplier shall present a consolidated report, bills and credit slip to RBI Bengaluru office for the supplies made as mentioned below.

Sr No	Medicines supplied for the credit slip issued	Consolidated report and bill submission date
1	From 01 <sup>st</sup> day of month to 10 <sup>th</sup> day of month	Latest by 15 <sup>th</sup> day of the month
2	From 11 <sup>th</sup> day of month to 20 <sup>th</sup> day of month	Latest by 25 <sup>th</sup> day of the month
3	From 21 <sup>st</sup> day of month to last day of month	Latest by 05 <sup>th</sup> day of the following month

- (b) Along with the bill, a consolidated report in the below-mentioned format (tentative) needs to be provided to the Bank (in excel format). **The tentative format is as follows:**

Sr No	Bill No	Patient Name	MRP	Payable Amount (MRP – Discount)	Taxable Value (Before GST and after discount)

This format is tentative and subject to change as per the requirements of the Bank in future. The supplier can provide the data in excel file in their format as per their software, however, the above fields mentioned in the table are mandatory.

- (c) The bill against each credit slip needs to be generated in the specified name format 'RBI \_\_\_\_\_ – Patient Name – credit slip number'. For e.g. A credit slip number 312 is issued to the patient ABC, then the bill can be generated in the format 'RBI \_\_\_\_\_-ABC-312'.



- (d) The bill should clearly indicate the details of the supplies made such as name of the item, quantity, rate, discount amount, name of manufacturer, batch No., date of manufacture & expiry date, indent /credit slip No. with date etc. and any other information required by the Bank.
- (e) Each bill shall be supported by the indent/ credit slip along.
- (f) Payment will be made by the Bank after deducting applicable taxes at source and issue certificate in this regard.
- (g) Incomplete bills not accompanied by any of the particulars mentioned in (b) & (c) above will not be entertained.
- (h) The bidder shall also maintain a soft copy of the credit slips in the prescribed format, which is to be submitted to the Bank before presentation of bills.

### **12. Payment:**

- (a) Payment of the bills presented during the month will normally be paid by 20<sup>th</sup> of the following month. However, the supplier shall make no claim from the Bank in respect of interest or damages in case the payment is delayed for any reasons.
- (b) The payment has to be through NEFT for which supplier should give requisite details of bank /branch address, account No., account title, etc.
- (c) As per Indian laws, taxes as applicable, shall be deducted at source and a certificate for the same shall be issued to the Service Provider.
- (d) The delivery of supplies in full will be made at the earliest or as mentioned timeline above for indent and credit slip. In the event of non-supply of medicines in time, the bank reserves the right to deducted 100/- from each bill of the supplier for each day or part thereof of delay in respect of credit slip.

### **13. Corrupt, fraudulent or unethical practices**

The Bank requires that the supplier observes the highest standards of ethics during the procurement and execution of contract for supply of medicines. The medicines/drugs to be supplied will be of standard quality. In pursuance thereof, the terms are set forth as follows:

- a. The supplier shall not resort to offering, giving, receiving or soliciting of anything of value to influence the action of any official of the Bank in the process or in contract execution.
- b. The supplier shall not resort to misrepresentation of facts in order to influence the process or execution of a contract to the detriment of the Bank.
- c. The Bank will declare a supplier ineligible, either indefinitely or for a specified period of time, for award of the contract, if at any time, it determines that the supplier has engaged in corrupt and fraudulent practices in executing the contract.
- d. The Bank may, without prejudice to any other remedy for breach of contract, at its sole discretion, terminate the contract in whole or part in respect of any supplier for any of the following reasons:



- i. If the chemist fails to provide any or all of the services within the period(s) specified in the contract
  - ii. supply of sub-standard/ spurious/ substitute medicines,
  - iii. delay in supply/ refusal to supply/ non-supply of medicines,
  - iv. over charging in the bill,
  - v. in case it is found that any particular medicine's date is expired or is near the date of expiry.
  - vi. if the supplier fails to perform any other obligation(s) under the contract
  - vii. in the judgment of the Bank has engaged in corrupt or fraudulent practices.
  - viii. If the supplier, being an individual, dies, the Employer shall have the option of terminating the contract without any liability for such termination and compensation to the Vendor.
- e. If any such case indicated in (d) above is noticed during subsequent scrutiny after or before the payment, then the supplier shall refund the disputed/excess amount already paid by the Bank, replace the medicines in question. The Bank may stop payments due or recover the cost of such supplies from the amounts due to the supplier.
- f. **The Bank reserves the right to seek a drug test report of any medicine/s which are being procured by the Bank through indent or credit slip from the supplier at any point of time during the contract period. The drug test, if requested by the Bank, needs to be mandatorily conducted through the Govt. Lab/ Govt. approved labs by the suppliers as per the extant instructions issued by the concerned competent authority.**

#### **14. Applicability of best prices**

If the supplier with whom the Bank has entered into an annual purchase contract offers a higher discount or sells or even offers to sell medicines following conditions of sale similar to those of the Bank's contract, to any person or organization during the currency of the rate contract, the discount rate applicable to the Bank will be automatically increased with effect from that date for all the subsequent supplies under the contract and the contract amended accordingly. Other parallel contract holders, if any, will be given opportunity to reduce their price as well, by notifying the reduced price to them and giving them 15 (fifteen) days' time to intimate their revised prices, if they so desire, in sealed cover to be opened in public on the specified date and time and further action taken as per standard practice. The Supplier shall also replace the expired medicines as per the stipulated terms and also comply with the terms and conditions of the agreement that will be entered between the Bank and the Supplier.

#### **15. Indemnity**

(a) The supplier shall indemnify the Bank against all actions, suits, claims and demands brought or made against the Bank in respect of anything done or committed to be done by the supplier in execution of or in connection with the work of this contract and due to non-adherence to the terms and conditions as stipulated therein in this document or contract for this purpose and against any loss or damage to the



Bank in consequence to any action or suit being brought against the supplier for anything done or committed to be done in the execution of this contract.

(b) The Supplier shall abide by the job safety measures prevalent in India and shall free the Bank from all demands or responsibilities arising from accidents or loss of life, the cause of which is the supplier's negligence. The supplier shall pay all indemnities arising from such incidents without any extra cost to the Bank and will not hold the Bank responsible or obligated.

(c) In case any employee of the supplier so deployed enters in a dispute of any nature whatsoever, it will be the primary responsibility of the supplier to settle/contest the same. In case the Bank is made party and is supposed to contest the case, the Bank will be reimbursed for the actual expenses incurred towards Counsel fee and other expenses, which shall be paid in advance by the supplier to the Bank on demand. Further, the supplier shall ensure that no financial or any other liability comes on the Bank in this respect of any nature whatsoever and shall keep the Bank indemnified in this respect.

#### **16. Debar/Disqualify**

In the event the Supplier fails to fulfil the requirements of the agreement, the Bank reserves right to debar/disqualify/delist the Supplier from participating in any process or from supplying medicines to the Bank for a period of three years. However, before doing so the Bank may give a show cause notice to the Supplier and consider reply, if any, submitted by the Supplier to such notice. The decision of the Bank shall be final in this regard.

#### **17. Arbitration**

The Contract is based on mutual trust and confidence. Both the parties agree to carry out the assignment in good faith. If any dispute or difference of any kind whatsoever (the decision whereof is not herein otherwise provided for) shall arise between the Bank and the Supplier in connection with or arising out of the Contract, whether during the contract period or completion and whether before or after the termination, abandonment or breach of the contract, shall be referred to and settled by sole arbitration of the Bank who shall give written award of his decision to the Supplier. The decision of the Bank will be final and binding.

#### **18. Legal Suits**

All legal suits, actions or proceedings relating to or arising out of the agreement / contract shall be subject to jurisdiction of courts/tribunals at Bengaluru only.

#### **19. Non-Disclosure Clause**

The Supplier shall not disclose directly or indirectly any information materials and details of the Banks, infrastructures/ systems/ equipment, etc., which may come to the possession or knowledge of the supplier during the course of discharging its contractual obligations in connection with this agreement to



any third party and shall at all times hold the same in strictest confidence. The supplier shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it to comply with applicable laws. The supplier shall not publish, permit to be published, or disclose any particulars of the works in any trade or technical paper to elsewhere without the previous written consent of the Bank. The supplier shall indemnify the bank for any loss suffered by the Bank as a result of disclosure of any confidential information by the Supplier or its employees / agents. Failure to observe the above shall be treated as breach of contract on the part of the supplier and the Bank shall be entitled to claim damages and pursue legal remedies. The Supplier shall take all appropriate action with respect to its employees / agents to ensure that the obligation of non- disclosure of confidential information under the agreement are fully satisfied.

**20. Sexual Harassment of women at workplace (Prevention, Prohibition and Redressal) Act, 2013**

(a) The Supplier shall be solely responsible for full compliance with the provisions of “The Sexual Harassment of Women at workplace (Prevention, Prohibition and Redressal) Act 2013”. In case of any complaint of sexual harassment against its employees within the premises of the Bank, the complaint shall be referred to the appropriate committee constituted under the said Act. The supplier shall be responsible for educating its employees or agent or supply men about prevention of sexual harassment at workplace and related issues. The supplier shall ensure appropriate action under the said act in respect of the complaint.

(b) Any complaint of sexual harassment from any aggrieved employee of the supplier against any employee of the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the Bank.

(c) The supplier shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employees or agents or supply men of the supplier, for instance any monetary relief to Bank’s employee, if sexual violence by the employee of the supplier is proved.

(d) The supplier shall be responsible for educating its employees or agents or supply men about prevention of sexual harassment at workplace and related issues.

(e) The supplier shall provide a complete and updated list of its employees or agents or supply men who are deployed for the purposes of the contract within the Bank’s premises.

**21. Statutory compliance to Labour laws:** The Bidder shall comply with the necessary statutory provisions of Contract Labor (Regulation & Abolition) Act, 1970; Employees state Insurance Act; Workman’s Compensation Act, 1923; Payment of Wages Act, 1936; The Employees Provident Fund(and Miscellaneous Provisions) Act, 1952; Payment of Bonus Act 1965; The Minimum Wages Act, 1948; Employees Liability Act, 1938; Employment of Children Act 1938; Maternity Benefit Act and/or any other rules/regulations and/or statutes that may be applicable to them. The bidder shall be solely responsible for any violation of provision of the above-mentioned legislative enactments or any other



statutory provisions and shall further keep the RBI, Bengaluru indemnified from all acts of omission, fault, breaches and / or any claim, demand, loss, injury and expense arising out from the non-compliance of the aforesaid statutory provisions. Bidder's failure to fulfil any of the obligations hereunder and / or under the said Acts, rules/ regulations/ or any bye-laws or rules framed under or any of these, the RBI, Bengaluru shall be entitled to cover any of the such loses or expenses, which it may have to suffer or incur on account of such claims, demand, loss or injury, from the bidder's monthly payment.

The authorized Chemist(s) shall not resort to sub-contracting of any order/purchase order received from the Bank.

## **22. Insolvency or death of bidder**

In the event of the bidder being adjudged insolvent or going voluntarily into liquidation or having received order or other order under the Insolvency Act made against him or, in the name of a Company or, the passing of any resolution, or making of any order for winding up whether voluntarily or otherwise, or in the event of the vendor failing to comply with any of the conditions herein specified, the Bank shall have the power to terminate the contract without any previous notice. The vendor's heirs / representatives shall not, have the right to continue to perform the duties or engagements of the vendor or under the contract in case of his death without the consent in writing of the Bank. In the event of the vendor, with such consent aforesaid, transferring his business, and in the event of the vendor being a company and being wound up any time during the period of this contract for the purpose and with the object of transferring its business to any persons or a company, the vendor shall make it one of the terms and stipulations of the contract for the transfer of this properties and business, that such other person or company, shall continue to perform the duties or engagements of the vendor under this contract and be subject to his liabilities there under. The proof of death and other relevant documents to this effect shall be submitted to the Bank, in writing. Without prejudice to any of the rights or remedies under this contract, in case of sole proprietorship concern if the vendor dies, the Bank shall have the option of terminating the contract without compensation to the legal heirs, which does not amount to the Breach of contract.

## **23. Insurance**

The successful bidder/s shall take "all risk policy" for the contract value for one-year renewable thereafter if the contract is renewed by the Bank; failing which all liability to indemnify the Bank against any loss caused by the successful bidder or its employees, agents, assignees etc. to the life, person, health, reputation of any employee/retired employee/beneficiary or any incidental third party and/ or to the property of the Bank or its employees/retired employees/beneficiaries in the course of business shall lie with the successful bidder. On a failure to procure such a policy, the Bank reserves the right to recover the monetary equivalent of the loss, from the successful bidder (deductible from but not limited by the bidder's outstanding bills).





## **Section – VI**

### **PRE-BID MEETING**

Pre-Bid meeting details are mentioned below: -

1	Date of Notice	February 13, 2026
2	Date of Pre-Bid meeting	February 19, 2026
3	Time of Pre-Bid meeting	3.00 pm
4	Mode of Meeting	Offline at RBI premises
5	Venue of Pre-Bid meeting	Central Establishment Section
6	Full Address	Reserve Bank of India, Bengaluru Regional Office, 10/3/8, Nrurpathunga Road, Bengaluru 560 001
7	Entry Pass	For arrangement of entry pass, please e-mail your Name, Address and Mobile number on or before February 18, 2026 on <a href="mailto:esttbangalore@rbi.org.in">esttbangalore@rbi.org.in</a> .



**Annex I**  
**FORM OF TENDER**

Place:

Date:

To  
Regional Director  
Reserve Bank of India  
Central Establishment Section  
Medical Section  
Bengaluru RO

Dear Sir,

Having read and examined the Notice Inviting Tender, specifications, terms and conditions, instructions to tenderers and all other contents in the tender document for the work specified in the memorandum hereinafter set out and having acquired the requisite information relating thereto as affecting the tender, I/We hereby offer to supply medicines to the beneficiaries specified in the said memorandum within the time specified in the said memorandum at the discount mentioned in the Financial Bid contained in the Part II by and in all other respects in accordance with such conditions so far as they may be applicable.

**MEMORANDUM**

NIT No / e-Tender no.	RBI/Bangalore Regional Office/others/1/25-26/ET/997[supply of drugs & Medicines]
Name of the Work:	Home delivery of medicines to retirees and serving employees (referred to as "beneficiaries") of the Bank within Bengaluru
Estimated Cost of the work	₹3,90,00000/- (Rupees Three Crore Ninety Lakhs only)
Earnest Money Deposit (EMD)	₹7,80,000/- (Rupees Seven Lakhs Eighty Thousand only)
Performance Bank Guarantee (PBG)	₹19,50,000/- (Rupees Nineteen Lakhs Fifty Thousand only)  ₹9,75,000/- Rupees Nine Lakhs Seventy-Five Thousand only in case the work is distributed amongst two bidders)

2. We agree to keep the tender open for the validity period (April 2026 to March 2027) and not to make any modification in its terms and conditions during the validity period or any other extended period as agreed mutually.

3. A sum of ₹7,80,000/- (Rupees Seven Lakhs Eighty Thousand only) mentioned as Earnest Money at para 3 of Section III (a) of tender document is hereby forwarded/ uploaded in the form



specified therein. If I/We, fail to furnish the prescribed performance bank guarantee within the prescribed period as specified at para 4 of Section III (a), I/We agree that the Reserve Bank of India or its successors, in office shall without prejudice to any other right or remedy, be at liberty to forfeit the said earnest money absolutely. Further, if I/We fail to commence work with seven (07) days, I/ We agree that Reserve Bank of India or its successors in office shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the said performance bank guarantee absolutely. The said Performance Bank Guarantee shall be a guarantee to execute all the works referred to in the tender document upon the terms and conditions contained therein.

4. Further, I/We agree that in case of forfeiture of Earnest Money or Performance Bank Guarantee as aforesaid, I/We shall be debarred from participation in the re-tendering process of the work.

5. I/We undertake and confirm that eligible similar work(s) has/have not been got executed through another contractor on back-to-back basis. Further that, if such a violation comes to the notice of Reserve Bank of India, then I/We shall be debarred from tendering in Reserve Bank of India in future. Also, if such a violation comes to the notice of Reserve Bank of India before date of start of work, the Employer shall be free to forfeit the entire amount of Earnest Money Deposit/Performance Bank Guarantee.

6. I/We hereby declare that I/We shall treat the tender document and other records connected with the work as secret/confidential documents and shall not communicate information derived therefrom to any person other than a person to whom I/We am/are authorized to communicate the same or use the information in any manner prejudicial to the safety of the Reserve Bank of India.

7. Should this tender be accepted, I/We hereby agree to abide by and fulfil the terms and provisions of the said Conditions of Contract annexed hereto so far as they may be applicable or in default thereof to forfeit and pay to the Reserve Bank of India the amount mentioned in the said conditions.

8. Our bankers are (Name and full address) –


The names of partners of our firm are:


Name of the partner of the firm authorized to sign:




Yours faithfully,

Signature of Tenderer with seal

Signatures and addresses of witnesses –

	Signature	Address
(i)		
(ii)		



## Annex II

### Application Form for e-Tendering

Application form for Direct delivery of medicines through credit slips to the office, colonies and residence of employees/ retired employees and their eligible dependents in Bengaluru

Sr. No.	Item	Details
1	Name of the Supplier	
2	Constitution (Company/ Partnership/ Proprietorship)	
3	Details of Registration (Registering Authority; Registration No. & Date)	
4	Year of Commencement of Business	
5	GST No.	
6	PAN No.	
7	Whether Manufacturer/ Authorized Distributer/ Dealer/ Agency	
8	Name/s of the proprietor/ partner/ director/ official with designation authorized to make commitment to the Bank	
9	Telephone No.: Mobile No.: e-mail	
10	Address	
11	Whether the supplier holds valid license/s on the date of application for various categories of allopathic drugs	



	issued by the Drug Control Authority of the state under the provisions of Drugs and Cosmetics Act, 1940. Please give details of the Licenses.		
12	Whether the supplier has been convicted by the State Drugs Controller.		
13	Whether GST clearance certificate is available with the supplier?		
14	Whether the billing system is computerized?		
15	Agreement to the best price norm (Refer para 14) (Yes/No)		
16	Names of the Govt. / public Sector/ corporate clients of the supplier for supply of medicines. Also give the contact person's name and telephone numbers.		
17	Name and address of the Principal Banker Please also provide telephone numbers.		
18	Financial year's annual turnover:	2022-23	
		2023-24	
		2024-25	
19	Whether Supplier has a minimum turnover of Rs.1,95,00,000/- for the last 3 financial years. (Copies of balance sheets for last three financial years, duly certified by a Chartered Accountant/ ITR / Turnover certificate duly certified by a Chartered Accountant)		
20	Whether submitted client report / certificate (Yes / No) <a href="#">Annex III</a>		
21	Whether submitted Banker's Certificate (Yes / No) <a href="#">Annex IV</a>		
22	Whether submitted declaration of debarment by public institution(s)(Yes / No) <a href="#">Annex V</a>		



23	Whether the supplier can provide OTP/delivery Code based delivery (Yes/No)	
24	Number of outlets/shops of the supplier (The address of all the outlets/shops can be provided separately)	

I have read and understood the notice issued by Reserve Bank of India, containing the eligibility criteria and the terms and conditions for suppliers for supply of drugs and medicines. I fully accept the terms and conditions. I also understand that the Bank reserves the right to accept any or reject any or all of the applications without assigning any reasons.

Signature

Name:

Designation:

Date:

Seal:



### **Annex III PROFORMA OF CLIENT'S CERTIFICATE REGARDING PERFORMANCE**

**(Can be filled and printed separately)**

Name & address of the client:

Details of works executed by Shri/M/s.....

(Name of supplier)

1. Name of work with brief particulars:

2. Agreement No. and date:

3. Agreement amount (approximates are also acceptable):

4. Details of penalties levied (indicate amount), if any, for non-performance or non-adherence to terms:

5. Name, address, telephone number and email id of the authority under whom supply executed:

6. Comments on the capabilities of the supplier:

a) Technical proficiency

b) Financial soundness

c) Adherence to timelines

d) Quality of work

e) General behavior

The undersigned is competent to issue this certificate.

“Countersigned”

Signature of the Reporting Officer

with office seal

Name and designation

Contact Number



## Annex IV

### Details of Banker/ Bank Account Details

#### Details of the Banker

1.	Name of the Bank	:	
2.	Address of the Bank	:	
3.	Name of the Branch	:	
4.	Name of Contact Person	:	
5.	Mobile Number (mandatory) & Fax Nos	:	
6.	Official Email id of Contact Person (Generic official email id not accepted)	:	

#### Details of the Bank Account

1.	Account Name	:	
2.	Account Number	:	
3.	Type of Account (Savings, Current etc.)	:	
4.	PAN Number	:	
5.	IFS Code	:	
6.	GST Number	:	

Note: Enclose a copy of cancelled cheque of the account

**Signature of the Authorized Official with Seal**

**Date:**



**Annex V**

**Work Experience**

**Details of Medicine Supply work executed during the last five years**

<b>Sr. No.</b>	<b>Name and address of the Firm/ Client</b>	<b>Value of the work executed</b>	<b>Whether the work is completed in time or not (Yes/ No)</b>	<b>Start Date and Completion Date of the Work</b>	<b>Reasons for delay, if any</b>	<b>Completion period as per work order</b>	<b>Telephone / Fax no and Contact person of the Firm</b>

(Attach sheet if required)

**Signature of the Authorized Official with Seal**

**Date:**



## Annex VI

### PROFORMA OF BIDDER'S CERTIFICATE REGARDING PERFORMANCE

(can be filled and printed separately)

1.	Name and address of the bidder	
2.	Details of works executed by the Bidder	
3.	Name of work with brief particulars	
4.	Agreement No. and date	
5.	Agreement amount (approximates are also acceptable)	
6.	Details of penalties levied (indicate amount) if any for non-performance or non-adherence to terms	
7.	Details of the authority under whom supply executed	
	Name	
	Designation	
	Address	
	Telephone No (Mobile No is compulsory)	
	Email ID (compulsory)	
8.	Comments on the capabilities of the chemist (Excellent / Very Good / Good / Satisfactory / Poor)	
	(a) Technical proficiency	
	(b) Financial Soundness	
	(c) Adherence to timelines	
	(d) Quality of work	
	(e) General behaviour	

The undersigned is competent to issue this certificate.

Signature of the Reporting Officer with office seal

Name & Designation

Mobile number



## Annex VII

### **PERFORMANCE BANK GUARANTEE FORMAT**

(For 5% of expected Annual Procurement)

To

The Regional Director  
Reserve Bank of India  
Bengaluru Regional Office

WHEREAS (Name of successful supplier) hereinafter called "Successful Supplier" has undertaken, Annual Contract No. \_\_\_\_\_ dated \_\_\_\_\_ 2026 to \_\_\_\_\_ (Description of Services) hereinafter called "the Contract" in pursuance of the Documents of Notice Inviting Tender no \_\_\_\_\_ dated \_\_\_\_\_ issued by \_\_\_\_\_.

AND WHEREAS it is one of the terms of the tender document that the successful supplier has to submit a performance bank guarantee by a scheduled bank for entering into a contract.

AND WHEREAS it has been stipulated by you in the said contract that the successful supplier shall furnish you with a bank guarantee by a scheduled bank for the sum specified therein as security for the compliance with the successful supplier's performance obligations in accordance with the contract.

AND WHEREAS we have agreed to give guarantee for the successful supplier.

THEREFORE, WE hereby affirm that we are guarantors and responsible to you up to a total sum of **₹19,50,000/-** and we undertake to pay you, upon your first written demand declaring the successful supplier to be in default under the contract and without demur cavil or argument, any sum or sums within the amount as aforesaid, without your needing to prove or to show the grounds or reasons for your demand or the sum specified therein.

2. A letter from your office that the successful supplier has committed default in the due and faithful performance of all or any of its obligations under and in accordance with the contract shall be conclusive, final and binding on us. We further agree that you shall be the sole judge as to whether the successful supplier is in default in due and faithful performance of its obligations under the contract and your decision that he is in default shall be final and binding on us notwithstanding any differences between you and successful supplier or any disputes between you and him pending before an Arbitrator or any other court or tribunal or authority.

3. In order to give effect to this guarantee you shall be entitled to act as if we are the principal debtor and any change in our constitution or that of successful supplier shall not, in any way, or manner affect our liability or obligation under this guarantee.



4. You shall have liberty, without affecting in any manner our liability under this guarantee, to vary at any time, the terms and conditions of the contract or to extend the time or period for compliance or to postpone for any time the exercise of any of your rights or enforce or forbear from enforcing any of the terms and conditions of the contract and we shall not be released from our liability or obligation under this guarantee by any exercise of such liberty by you or other forbearance, indulgence, act or omission on your part.

5. We undertake not to revoke this guarantee during its currency.

6. Any notice by way of request, demand or otherwise hereunder may be sent by post addressed to us at above referred branch, which shall be deemed to have been duly authorized to receive such notice and to effect payment thereof forthwith, and if sent by post it shall be deemed to have been given at the time when it ought to have been delivered in due course of post and in proving such notice, when given by post, it shall be sufficient to prove that the envelope containing the notice was posted and a certificate signed by any of your officers that the envelope was so posted shall be conclusive.

7. This guarantee shall come into force with immediate effect and shall remain in force and effect for a period of 18 months or until it is released by you pursuant to the provisions of the contract.

Signed and sealed on (Date)

SIGNED, SEALED AND DELIVERED

For and on behalf of:

(Signature)

(Name)

(Designation)

(Address)



**Annex VIII**

**ANNUAL CONTRACT FORM**

THIS AGREEMENT made on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_

Between

\_\_\_\_\_

(Name and address of purchaser) hereinafter

“the Purchaser” of the one part and

\_\_\_\_\_

(Name and address of supplier)

Hereinafter called “the Supplier” of the other part:

WHEREAS the purchaser is desirous of purchasing certain medicines, drugs etc. on a discounted price and has accepted a bid by the Supplier for the supply of those goods.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this agreement words and expressions shall have the same meaning as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this agreement, viz.:
  - 2.1 The tender document dated \_\_\_\_\_ submitted by the Supplier;
  - 2.2 The Terms and conditions mentioned in the tender \_\_\_\_\_
  - 2.3 The Purchaser’s Notification of Award
3. In consideration of the payments to be made by the purchaser to Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the contract.
4. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the contract price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.
5. Particulars of the goods and services which shall be supplied/ provided by the supplier are as enlisted in tender document condition.

For & on behalf of  
Reserve Bank of India  
(The Purchaser)

For & on behalf of  
\_\_\_\_\_  
(The Supplier)



## Annex IX

### List of Dispensaries

Sr. No.	Name & Address of Dispensary
1	Main Office Dispensary Reserve Bank of India, 10/3/8 Nrupathunga Road Bangalore – 560 001
2	Koramangala Dispensary RBI Officers Quarters, Kapila Towers Koramangala, Bangalore- 560 047
3	Cunningham Road Dispensary RBI Officers Staff quarters, Cunningham Road Bangalore – 560 052
4	Cunningham Crescent Dispensary RBI Officers Staff quarters, Cunningham Crescent Bangalore – 560 052
5	Osborne Road Dispensary RBI Staff quarters, Osborne Road Bangalore-560 042
6	RPC layout Dispensary RBI Staff quarters, RPC layout Bangalore-560 040
7	Nandini layout Dispensary RBI Staff quarters, Nandini layout Bangalore- 560 096

**Note:** Dispensary location and timings may be modified by the Bank at its own discretion, whenever necessary.



## **Annex X**

### **Format of Non-Disclosure Agreement Non-Disclosure Agreement**

The bidder shall not disclose directly or indirectly any information, data and / or any detail of the Bank, which may come to the possession or knowledge of the bidder during the course of discharging its contractual obligations in connection with this agreement, to any third party and shall at the times hold the same in strictest confidence. The bidder shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it or to comply with applicable laws. The Bidder shall not publish, permit to be published, or disclose any particulars of the information without the previous written consent of the Bank. The Bidder shall indemnify the Bank for any loss suffered by the Bank as a result of disclosure of any confidential information. Failure to observe the above shall be treated as breach of contract on the part of the Bidder and the Bank shall be entitled to claim damages and pursue legal remedies.

The Bidder shall take all appropriate actions with respect to its employees to ensure that the obligations of non-disclosure of confidential information under this agreement are fully satisfied. The Bidder's obligations with respect to non-disclosure and confidentiality will survive even after the expiry or termination of this agreement for whatever reason.



## Annex XI

### **Format for declaration on Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013**

(To be taken on letterhead of successful bidder only)

- i. The Supplier shall be solely responsible for full compliance with the provisions of “The Sexual Harassment of Women at workplace (Prevention, Prohibition and Redressal) Act 2013”. In case of any complaint of sexual harassment against its employees within the premises of the Bank, the complaint shall be referred to the appropriate committee constituted under the said Act. The supplier shall be responsible for educating its employees or agent or supply men about prevention of sexual harassment at workplace and related issues. The supplier shall ensure appropriate action under the said act in respect of the complaint.
- ii. Any complaint of sexual harassment from any aggrieved employee of the supplier against any employee of the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the Bank.
- iii. The supplier shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employees or agents or supply men of the supplier, for instance any monetary relief to Bank’s employee, if sexual violence by the employee of the supplier is proved.
- iv. The supplier shall be responsible for educating its employees or agents or supply men about prevention of sexual harassment at workplace and related issues.
- v. The supplier shall provide a complete and updated list of its employees or agents or supply men who are deployed for the purposes of the contract within the Bank’s premises.



**Annex XII**

**Declaration of Financial Bid on ₹100 Stamp Paper**

(To be submitted as part of the Financial Bid)

**DECLARATION OF FINANCIAL BID**

We hereby confirm that we have gone through the scope of RFP and confirm acceptance of the terms and conditions stated therein. We also confirm that we have underwritten contract rates are on the basis of scope of work and package details and incorporating all costs under policy outgo. We accept that the quote submitted is based on necessary internal approval of Competent Authority and shall not change the quote after bid submission and opening of the financial bid. The quote shall be valid for the entire policy/contract period i.e., from April 01 2026, to March 31, 2027 and for the renewal periods as well in case of extension of the contract

Decision of Reserve Bank of India shall be final and binding in case of any deviation.

Date

Signature with seal

Name:



## Annex XIII

### BANKER'S CERTIFICATE OF SOLVENCY

1. Composition of the firm (whether Partnership/ Private Limited/ Proprietorship / Public Limited.)
2. Name of the Proprietor/ Partners/ Directors of the firm.
3. Address of the firm.
4. Credit facility/ Overdraft facility enjoyed by the firm:
5. Dealings:
6. The period from which the firm has been banking with your bank:
7. Any other remarks

This is to certify that to the best of our knowledge and information M/S/Shri/ Ms\_\_\_\_\_ having marginally noted address, a customer of our bank are/ is respectable and can be treated as good for any engagement up to a limit of Rs.\_\_\_\_\_ (Rupees \_\_\_\_\_). This certificate is issued without any guarantee or responsibility on the Bank or any of the officers.

(Signature with authorised official seal)

Name:

Designation with Employee ID:

Date:

Mobile no & Official E-mail ID:

For the Bank

Note:

1. Bankers' certificates should be on letter head of the bank, sealed in cover addressed to enlistment authority
2. In case of partnership firm, certificate to include names of all partners as recorded with the bank.



**Annex XIV**

**PART II: FINANCIAL BID**

**(to be submitted in Part-II of the tender only)**

**e-TENDER for Direct delivery of medicines through credit slips to the office, colonies and residence of employees/retired employees and their eligible dependents in Bengaluru**

**e-Tender Number:**

**Period of Contract: April 01, 2026 to March 31, 2027**

The Regional Director  
Reserve Bank of India  
Bengaluru RO

Dear Sir,

I/ We have fully read and understood, the terms, conditions and other details mentioned in the Bank’s NIT and RFQ document dated \_\_\_\_\_.

2. I/ We hereby offer to supply medicines to the dispensaries of Reserve Bank of India, Bengaluru at the rate given below:

- i. Uniform Discount on the Printed Retail Price offered on all items of supply:

Medicine Supplies	:	
		(in percentage terms – in figures)
	:	
		(in percentage terms – in words)

- ii. I undertake to bear packing, cartage and transportation expenses and also bear all taxes, VAT /Sales Tax / Levy/ Cess/ Octroi, etc. as required or may be required under law, on aforesaid supplies. Purchaser (the Bank) will pay only the Printed Retail Price less the above quoted discount. I will not charge any such taxes from the purchaser (the Bank).



- iii. I also undertake to keep the above quoted rate of discount on the Printed Retail Price on all items of supplies valid till duration of this contract.
- iv. I also undertake that all the medicines shall be provided as per indent / Supply Order and no “substitute medicines” will be supplied.

Date:

Stamp:

Signature:

Name:

**Indicative list of medicines 2026-27 (not exhaustive and subject to change as per need)**

S.No.	Drug_Code	Drug_Name
1	GE1072	VOLINI SPRAY 15 GM
2	GE1138	ACITROM 0.5 MG TAB
3	GE0408	ACITROM 1 MG TAB
4	GE0409	ACITROM 2 MG TAB
5	GE0841	ACITROM 3 MG TAB
6	GE1050	ADMENTA 10 MG TAB
7	GE1000	ADMENTA 5 MG TAB
8	GE0388	ALDACTONE 100 MG TAB
9	GE0389	ALDACTONE 25 MG TAB
10	GE1009	ALDACTONE 50 MG TAB
11	GE1083	ALERID SYRUP 30 ML
12	GE0174	ALLEGRA - M TAB
13	GE0671	ALLEGRA 120 MG TAB
14	GE0871	ALPHAGAN - Z EYE DROPS 5 ML
15	GE1130	ALSITA MP 500 MG TAB
16	GE1035	ALTHROCIN 250 TAB
17	GE0954	AMARYL 1 MG TAB
18	GE0955	AMARYL 2 MG TAB
19	GE0507	AMLOGARD * 10 MG TAB
20	GE0105	AMLOGARD 5 MG TAB
21	GE0511	AMLOVAS - AT TAB
22	GE0394	AMLOVAS - L TAB
23	GE0878	AMLOVAS - M TAB
24	GE0573	AMLOVAS 2.5 MG TAB
25	GE0612	APRESOL TAB
26	GE0944	AQUAZIDE 12.5 MG TAB
27	GE0390	ARBITEL CT 40 MG TAB
28	GE1121	ARBITEL CT 80 MG TAB
29	GE0345	ARKAMIN TAB
30	GE0508	ASCORIL EXPT 120 ML
31	GE0437	ASCORIL LS JUNIOR SYRUP
32	GE0693	ASOMEX 2.5 MG TAB
33	GE0712	ASOMEX 5 MG TAB
34	GE0107	ASTHALIN 4 MG TAB
35	GE0605	ASTHALIN INHALER
36	GE0108	ASTHALIN SYRUP 100 ML
37	GE0787	ATEN 25 MG TAB
38	GE0788	ATEN 50 MG TAB
39	GE0349	AUGMENTIN 625 DUO TAB
40	GE1085	AUGMENTIN DRY SYRUP
41	GE1131	AVAS CV 10MG CAP
42	GE1132	AVAS CV 20 MG CAP

43	GE0109	AVIL 25 MG TAB
44	GE0110	AVIL INJ 2 ML
45	GE0970	AZILIDE 250 MG TAB
46	GE0644	AZILIDE 500 MG TAB
47	GE0892	AZOPT EYE DROPS 5 ML
48	GE0922	BANDAGE CLOTH 10 CM
49	GE0923	BANDAGE CLOTH 5 CM
50	GE0924	BANDAID
51	GE1056	BANDAID ROUND
52	GE0853	BASALOG 3 ML CARTG
53	GE0893	BECOZINC CAP
54	GE0116	BENADRYL C F 150 ML
55	GE1019	BENIDIN 4 MG TAB
56	GE0842	BENIPACK 8 MG TAB
57	GE1096	BETACAP TR 20MG TAB
58	GE0921	BETADINE LOTION 100 ML
59	GE0911	BETAFREE EYE DROPS 5 ML
60	GE0117	BETALOC 50 MG TAB
61	GE0119	BETNESOL INJ 1 ML
62	GE0121	BETNOVATE - GM OINT 20 G
63	GE0122	BETNOVATE OINT 20 G
64	GE0193	BETT INJ 0.5 ML
65	GE0487	BIOLINE 900 G
66	GE1068	BRILINTA 60MG TAB
67	GE0802	BRILINTA 90 MG TAB
68	GE1160	BRINZOTIM EYE DROP 5 ML
69	GE1095	BRITZILAM 50MG
70	GE0801	BUDECORT 0.5 RESPULES
71	GE1003	BUDECORT 100 INHALER
72	GE1004	BUDECORT 200 INHALER
73	GE1092	CALAPTIN 120 SR TAB
74	GE0799	CALAPURE - A LOTION 50 ML
75	GE0332	CALCIGARD - RET 10 MG TAB
76	GE0126	CALCIGARD - RET 20 MG TAB
77	GE1007	CALCILATE D TAB
78	GE0399	CALPOL SUSP 120 MG
79	GE1097	CALPOL SUSPENSION 250MG
80	GE0398	CALPOL TAB
81	GE0717	CALYUGEN - HD TAB
82	GE0526	CANDIBIOTIC EAR DROPS 5 ML
83	GE0127	CANDID - B OINT 20 G
84	GE0857	CARDACE 1.25 MG TAB
85	GE0479	CARDACE***10 MG
86	GE0879	CARDIVAS - CR 10 MG TAB
87	GE0880	CARDIVAS - CR 20 MG TAB

88	GE0510	CARDIVAS 12.5 MG TAB
89	GE0805	CARDIVAS 25 MG TAB
90	GE0351	CARDIVAS 3.125 MG TAB
91	GE0352	CARDIVAS 6.25 MG TAB
92	GE1075	CAREPROST LS EYE DROPS
93	GE1077	CARVIDON OD 80 CAP
94	GE1154	CCM TAB 40S
95	GE0694	CEFTUM 500 MG TAB
96	GE0856	CERUVIN - AF 150 CAP
97	GE0134	CETZINE TAB
98	GE0496	CHESTON PLUS EXPT 100 ML
99	GE1127	CHYMORAL FORTE TAB
100	GE0702	CILACAR 10 MG TAB
101	GE0703	CILACAR 20 MG TAB
102	GE0701	CILACAR 5 MG TAB
103	GE0816	CIPLOX - D E/E DROPS 10 ML
104	GE0435	CIPLOX E/E DROPS 10 ML
105	GE0427	CIPLOX - TZ TAB
106	GE0133	CIPLOX 500 MG TAB
107	GE0465	CITAL LIQUID 100 ML
108	GE0140	CLONATE F CREAM 10 GM
109	GE0114	COMBIGAN EYE DROPS 5 ML
110	GE0654	CONCOR 1.25 MG TAB
111	GE0462	CONCOR 10 MG TAB
112	GE0633	CONCOR 2.5 MG TAB
113	GE0142	CONCOR 5 MG TAB
114	GE1112	CONCOR AM 5 MG TAB
115	GE0590	CONCOR T 5 TAB
116	GE0346	CORDARONE - X 200 MG TAB
117	GE0425	CORDARONE 100 MG TAB
118	GE0823	COREX - DX SYRUP 100 ML
119	GE0112	COTTON 450 G
120	GE0363	COVERSYL - PLUS TAB
121	GE0361	COVERSYL 2 MG TAB
122	GE0362	COVERSYL 4 MG TAB
123	GE0144	CREMAFFIN SUSP 225 ML
124	GE0733	CTD 12.5 MG TAB
125	GE0833	CTD 6.25 MG TAB
126	GE0416	CYCLOPAM SUSPENSION
127	GE0147	CYCLOPAM TAB
128	GE0372	CYTOGARD - OD 60 CAP
129	GE0380	CYTOGARD 20 MG TAB
130	GE0630	D - RISE 2000 CAP
131	GE0699	DABIGO 110 MG TAB
132	GE0158	DABIGO 150 MG TAB

133	GE0481	DABIGO 75 MG TAB
134	GE0404	DAFLON TAB
135	GE0407	DAILY IRON TAB
136	GE1078	DAPANORM L 10 MG TAB
137	GE1045	DART TAB
138	GE0149	DEPLAT - A 75 TAB
139	GE0318	DEPLATT 75 MG TAB
140	GE0150	DERIPHILIN - RET 150 MG TAB
141	GE0151	DERIPHILIN INJ 2 ML
142	GE0928	DETTOL 500 ML
143	GE1063	DIAMICRON XR 60 TAB
144	GE0426	DILZEM - CD 120 TAB
145	GE0157	DILZEM - SR 90 MG TAB
146	GE0156	DILZEM 30 MG TAB
147	GE0159	DIPSALIC F OINT
148	GE0926	DISPOVAN SYRINGE 2.5 ML
149	GE0997	DISPOVAN SYRINGE 5 ML
150	GE0676	DIVON 50 MG
151	GE0570	DOLO 650 MG TAB
152	GE0891	DOLOSTAT SP TAB
153	GE0163	DOMSTAL SUSP 30 ML
154	GE0162	DOMSTAL TAB
155	GE0731	DORZOX EYE DROPS 5 ML
156	GE0603	DORZOX - T EYE DROPS 5 ML
157	GE0165	DOXY - 1 LDR CAPS
158	GE0988	DRESSING PAD
159	GE0166	DULCOFLEX TAB
160	GE0451	DUOLIN RESPULES
161	GE0602	DYTOR 10 MG TAB
162	GE0154	DYTOR 20 MG TAB
163	GE0683	DYTOR 40 MG TAB
164	GE0604	DYTOR 5 MG TAB
165	GE0901	DYTOR PLUS - LS TAB
166	GE0785	DYTOR PLUS 10 TAB
167	GE0168	ECOSPIRIN 150 MG TAB
168	GE0169	ECOSPIRIN 75 MG TAB
169	GE0890	ECOSPRIN - AV 75/10 CAP
170	GE0915	ECOSPRIN - AV 75/20 CAP
171	GE0914	ECOSPRIN - AV * 150/10 CAP
172	GE1113	ECOSPRIN GOLD 10 MG TAB
173	GE1114	ECOSPRIN GOLD 20 MG TAB
174	GE0170	ELDOPER CAP
175	GE0818	ELECTRAL POWDER 4.4 G
176	GE1051	ELIXABAN 2.5MG TAB
177	GE1033	ELIXABAN 5 MG TAB

178	GE0171	ELTROXIN 100 MCG TAB
179	GE0726	ENCORATE CHRONO 200 MG TAB
180	GE0415	ENCORATE CHRONO 500 MG TAB
181	GE0175	ENVAS 2.5 MG TAB
182	GE0172	ENVAS 5 MG TAB
183	GE0173	EPTOIN TAB
184	GE0881	EPTUS 25 MG TAB
185	GE0889	EPTUS 50 MG TAB
186	GE0566	ETOSHINE 90 MG TAB
187	GE1074	EYEMIST EYE DROPS
188	GE1061	EZENTIA 10 MG TAB
189	GE0929	FACE MASK
190	GE0810	FEBUSET 40 MG TAB
191	GE0821	FINATE 160 MG TAB
192	GE0382	FLAGYL 400 MG TAB
193	GE0342	FLAVEDON - MR 35 TAB
194	GE1080	FLEXABENZ GEL
195	GE0177	FLUCORT - N OINT 20 G
196	GE0521	FOLITRAX 7.5 MG TAB
197	GE0718	FOLITRAX 10 MG TAB
198	GE0899	FOLITRAX 15 MG TAB
199	GE0599	FOLITRAX 2.5 MG TAB
200	GE0431	FOLITRAX 5 MG TAB
201	GE0433	FOLVITE 5 MG TAB
202	GE0882	FOLYRED XT TAB
203	GE0328	FORACORT 200 INHALER
204	GE0811	FORACORT REPSULES
205	GE0745	FUCIDIN CREAM
206	GE1079	GABAPIN 100 TAB
207	GE1076	GABAPIN NT 100 TAB
208	GE0355	GABAPIN NT 200 MG TAB
209	GE0356	GABAPIN NT 300 MG TAB
210	GE1133	GABAPIN NT 400 MG TAB
211	GE0531	GALVUS 50 MG TAB
212	GE0808	GALVUS MET 50/1000 TAB
213	GE0631	GALVUS MET TAB
214	GE1123	GANFORT EYE DROPS
215	GE0179	GARDENAL TAB
216	GE0455	GASTRACID SUSP 200 ML
217	GE0722	GAVISCON LIQUID 150 ML
218	GE0401	GELUSIL - MPS TAB
219	GE0180	GELUSIL LIQUID 200 ML
220	GE0518	GEMER- DS 3 MG TAB
221	GE1155	GEMER SITA IR 50/500/1 MG TAB
222	GE1156	GEMER SITA IR 50/500/2 MG TAB

223	GE0655	GEMINOR - MP 2 TAB
224	GE1115	GENRISE D3 60 K SOFT CAP
225	GE0178	GENTEAL EYE DROPS 10 ML
226	GE1107	GIBTULIO MET 12.5/500 MG TAB
227	GE0762	GIFTAN - HC TAB
228	GE0456	GIFTAN 25 MG TAB
229	GE0490	GIFTAN 50 MG TAB
230	GE0981	GLADOR 3 MG TAB
231	GE0906	GLADOR 4 MG TAB
232	GE0581	GLIMISAVE MV 3.3 MG TAB
233	GE0606	GLUCOBAY 25 MG TAB
234	GE0608	GLUCOBAY 50 MG TAB
235	GE0391	GLUCOMETER LANCET
236	GE0582	GLUCOMETER STRIPS
237	GE0933	GLUCONORM - Z XR 60 TAB
238	GE0186	GLUCONORM G3 TAB
239	GE0183	GLUCORED FORTE TAB
240	GE0945	GLUCRETA 5 MG TAB
241	GE0319	GLYCERIN 10 G
242	GE0956	GLYCIPHAGE - G 1 FORTE TAB
243	GE0719	GLYCIPHAGE - G1 TAB
244	GE0715	GLYCIPHAGE - G2 FORTE TAB
245	GE0720	GLYCIPHAGE - G2 TAB
246	GE0188	GLYCIPHAGE 500 MG TAB
247	GE0797	GLYCOMET - GP 3/850 TAB
248	GE0765	GLYCOMET - SR 1000 MG TAB
249	GE0764	GLYCOMET - SR 500 MG TAB
250	GE0190	GLYNASE - MF TAB
251	GE1067	GLYNASE 5 MG TAB
252	GE1062	GLYXAMBI 10/5 MG TAB
253	GE1041	GLYXAMBI 25/5 TAB
254	GE1052	HAND SANITIZER
255	GE0353	HCQS 200 MG TAB
256	GE0746	HHSONE CREAM
257	GE0569	HIFENAC 100 MG TAB
258	GE0888	HOPACE - H 5 TAB
259	GE0513	HOPACE 10 MG TAB
260	GE0886	HOPACE 2.5 MG TAB
261	GE0885	HOPACE 5 MG TAB
262	GE0843	HUMALOG LISPRO 3 ML
263	GE0834	HUMALOG MIX 25/75 CARTG 3 ML
264	GE0835	HUMALOG MIX 50/50 CARTG 3 ML
265	GE0194	HUMAN ACTRAPID 10 ML
266	GE0365	HUMAN INSULTARD 10 ML
267	GE0668	HUMAN MIXTARD 50/50 10 ML

268	GE0195	HUMAN MIXTARD 10 ML
269	GE0584	HUMINSULIN 30/70 CARTG 3 ML
270	GE0444	HYTRIN 1 MG TAB
271	GE0202	IMDUR 30 MG TAB
272	GE0201	IMOL PLUS TAB
273	GE0434	IMOL SUSP 30 ML
274	GE0357	INDERAL 10 MG TAB
275	GE0203	INDERAL 40 MG TAB
276	GE0420	IOTIM 0.5% EYE DROPS 5 ML
277	GE0804	ISOLAZINE TAB
278	GE0767	ISRYL 2 MG TAB
279	GE0768	ISRYL- M 1 TAB
280	GE0770	ISRYL- M 2 FORTE TAB
281	GE0769	ISRYL- M 2 TAB
282	GE1157	ISTAVEL D 10/50 MG TAB
283	GE0656	IVABID 5 MG TAB
284	GE1047	JALRA OD 100 MG TAB
285	GE0870	JANUMET 50/1000 TAB
286	GE0714	JANUMET TAB
287	GE0469	JANUVIA 100 MG TAB
288	GE0543	JANUVIA 50 MG TAB
289	GE0809	JARDIANCE 10 MG TAB
290	GE0815	JARDIANCE 25 MG TAB
291	GE1111	KARENDIA 10 MG TAB
292	GE0204	KENACORT ORAL PASTE 5 G
293	GE1116	KERENDIA 10 MG TAB
294	GE1110	KERENDIA 20 MG TAB
295	GE0478	KINETO FORTE TAB
296	GE0205	LANOXIN TAB
297	GE0838	LANTUS CARTG 3 ML
298	GE0540	LASILACTONE 50 MG TAB
299	GE0207	LASIX 40 MG TAB
300	GE0675	LATAPROST EYE DROPS 2.5 ML
301	GE0424	LATOPROST - RT EYE DROPS 2.5 ML
302	GE1054	LESURIDE TAB
303	GE0669	LEVIPIL 500 MG TAB
304	GE0824	LEVIPIL 750 MG TAB
305	GE0562	LEVODAY 500 MG TAB
306	GE0953	LEVOLIN * 63 RESPULES
307	GE0812	LEVOLIN 0.31 RESPULES
308	GE1036	LEVOSIZ 5 MG TAB
309	GE0209	LIMCEE 500 MG TAB
310	GE1122	LIOFEN 10 MG TAB
311	GE0369	LIPICARD 200 MG CAP
312	GE0211	LIQUID PARAFFIN 100 ML

313	GE0900	LISTRIL 10 MG TAB
314	GE0212	LISTRIL 5 MG TAB
315	GE0102	LN BLOC 5 TAB
316	GE0214	LOMOFEN TAB
317	GE0626	LUBREX EYE DROPS 10 ML
318	GE0738	LUMIGAN EYE DROPS 0.03%
319	GE1043	MACBERY 100 ML SYRUP
320	GE0895	MAHACEF - CV 200 TAB
321	GE0494	ME - 12 OD TAB
322	GE1006	ME - D3 TAB
323	GE1042	ME PR CAP
324	GE0822	MEDROL 4 MG TAB
325	GE1082	MEFTAL- P SUSPENSION
326	GE0218	MEFTAL SPAS TAB
327	GE0498	METADOZE - IPR 850 MG TAB
328	GE0798	MICRONULES SACHET 1 G
329	GE0474	MIGNAR 25 MG TAB
330	GE0343	MINIPRESS - XL 2.5 MG
331	GE0222	MINIPRESS - XL 5 MG TAB
332	GE0128	MIXTARD - 30 HM PENFILL
333	GE1073	MMF S 360 MG TAB
334	GE1090	MOFECON OS MINI 55G SYRUP
335	GE1044	MONOCEF O TAB
336	GE0225	MONOTRATE 20 MG TAB
337	GE1084	MONTAIR LC KID SYRUP
338	GE1158	MONTEK LC KID SYP 60 ML
339	GE0729	MOXICIP EYE DROPS 5 ML
340	GE0828	MOXOVAS 0.2 TAB
341	GE0829	MOXOVAS 0.3 TAB
342	GE0987	MUCAINE GEL 200 ML
343	GE0902	MUCOLITE - SR CAP
344	GE1057	MUCOTAB AB TAB
345	GE0862	MYSOLINE 250 MG TAB
346	GE0315	NANOFEN GEL 30 G
347	GE0227	NAPROSYN 250 MG TAB
348	GE1088	NASIVION 0.025% PAED
349	GE0534	NASIVION NASAL DROPS 10 ML
350	GE0999	NASIVION NASAL SPRAY 10 ML
351	GE0645	NATRILIX - SR 1.5 TAB
352	GE1013	NATRISE 15 MG TAB
353	GE1038	NAXDOM 500MG TAB
354	GE0558	NEBICARD 2.5 MG TAB
355	GE0339	NEBICARD 5 MG TAB
356	GE1055	NEO MERCAZOLE 5 CAP
357	GE0517	NEOMERCAZOLE - 10 MG TAB

358	GE0947	NEOSPORIN OINTMENT 10 GM
359	GE0229	NEOSPORIN POWDER 10 G
360	GE1129	NEPALACT Z EYE DROPS 5 ML
361	GE0230	NEUROBION FORTE TAB
362	GE0690	NEXITO 10 MG TAB
363	GE0994	NEXITO 20 MG TAB
364	GE0995	NEXITO 5 MG TAB
365	GE1001	NIFTAS 100 MG TAB
366	GE0331	NIKORAN 5 MG TAB
367	GE0383	NITROCONTIN 2.6 TAB
368	GE0234	NORFLOX - TZ TAB
369	GE0235	NORFLOX 400 MG TAB
370	GE0238	NOVAMOX 500 MG CAP
371	GE0231	NOVOMIX 30 PENFIL 3 ML
372	GE0974	NOVOMIX 50 PENFIL 3 ML
373	GE0836	NOVORAPID PENFIL 3 ML
374	GE0610	OCID 20 MG CAP
375	GE0239	OCUREST EYE DROPS 10 ML
376	GE1037	ODIMONT 10MG TAB
377	GE1070	OLMETIME AM 40 TAB
378	GE1159	OLMEZEST 40 MG TAB
379	GE0636	OLMIGHTY - AM TAB
380	GE0588	OLMIGHTY 40 MG TAB
381	GE0779	OLSERTAIN - AM TAB
382	GE0776	OLSERTAIN - H 20 TAB
383	GE0589	OLSERTAIN - H 40 TAB
384	GE0777	OLSERTAIN 20 MG TAB
385	GE1081	ONDEM SYRUP 30 ML
386	GE0592	ONDERO 5 MG TAB
387	GE1134	OROFER XT TAB
388	GE0385	OTOREX EAR DROPS 10 ML
389	GE0414	OXETOL 300 MG TAB
390	GE1101	PAN 40MG
391	GE1049	PAN D CAP
392	GE0865	PANNWIN - D CAP
393	GE0866	PANNWIN 40 MG TAB
394	GE0607	PARKIN 2 MG TAB
395	GE0716	PARKITIDIN TAB
396	GE0248	PHEXIN 500 MG CAP
397	GE0780	PIOSYS 15 MG TAB
398	GE0249	PIOZ 7.5 MG TAB
399	GE0244	PIRITON EXP. 100 ML
400	GE0748	POWERGESIC TAB
401	GE0982	PRAMIPEX 0.5 MG TAB
402	GE1153	PRAX 10 MG TAB

403	GE1128	PREDMET 8 MG TAB
404	GE0827	PREGABA 75 MG CAP
405	GE0251	PROCTOSEDYL OINT 20 G
406	GE0747	PROLOMET XL 25 MG
407	GE0609	PROLOMET - XL 50 MG TAB
408	GE0935	PROLOMET XL -12.5 TAB
409	GE1089	PROPYSALIC NF6 OINT 20G
410	GE1058	PROSTAGARD 8 CAP
411	GE0942	PULMOCLEAR TAB
412	GE0969	PULMONEXT KIT TAB
413	GE0253	QUADRIDERM OINT 10 G
414	GE0898	QUTIPIN 100 MG TAB
415	GE0505	QUTIPIN 25 MG TAB
416	GE0894	QUTIPIN 50 MG TAB
417	GE0849	RAAWIN - D CAP
418	GE0848	RAAWIN 20 MG TAB
419	GE0650	RANOLAZ 500 MG TAB
420	GE1031	RANOZEX TAB
421	GE0547	RANTAC 150 MG TAB
422	GE0727	RECLIDE - MR 30 MG TAB
423	GE0721	RECLIDE - MR 60 MG TAB
424	GE0819	RECLIDE 40 MG TAB
425	GE0255	RECLIDE 80 MG TAB
426	GE0527	RECLIMET TAB
427	GE1124	REFRESH LIQUIGEL DROPS 10 ML
428	GE1022	REFRESH TEARS
429	GE1103	REKOOL *D
430	GE1102	REKOOL 20MG
431	GE0439	REMO MV 1000 TAB
432	GE1032	REMO MV 500 MG TAB
433	GE0959	REMOZEN - V TAB
434	GE0960	REMOZEN 100 MG TAB
435	GE0258	RETYL 0.25 MG TAB
436	GE1094	RICOSPRIN 10MG TAB
437	GE1011	RICOSPRIN 2.5 MG TAB
438	GE0916	RIVA BAN 15 MG TAB
439	GE0986	RIVABAN 10 MG TAB
440	GE1152	RIVAFLO- 20 MG TAB
441	GE0575	ROPARK 0.25 MG TAB
442	GE0323	ROPARK 0.5 MG TAB
443	GE1024	ROPARK XL 2 MG TAB
444	GE1135	ROSEDAY A 10 MG TAB
445	GE0523	ROSEDAY 10 MG TAB
446	GE0515	ROSEDAY 20 MG TAB
447	GE0983	ROSEDAY 40 MG

448	GE0280	ROSEDAY 5 MG TAB
449	GE1136	ROSEDAY A 20 MG TAB
450	GE1117	ROSEDAY CV 10 MG CAP
451	GE1118	ROSEDAY CV 20 MG CAP
452	GE1108	ROSEDAY EZ 10 TAB
453	GE0632	ROSEDAY EZ 20 TAB
454	GE1109	ROSEDAY F 10 TAB
455	GE1137	ROSEDAY F 20 MG TAB
456	GE0542	ROSEDAY GOLD 10
457	GE1119	ROSEDAY GOLD 20 MG TAB
458	GE0725	ROSUKEM 5 MG TAB
459	GE0934	SARTEL - LN TAB
460	GE0961	SEMI - AMARYL 0.5 TAB
461	GE0441	SEROFLO 125 INHALER
462	GE0329	SEROFLO 250 INHALER
463	GE0552	SFL 150 MG TAB
464	GE0832	SILODAL - D CAP
465	GE0831	SILODAL 8 MG CAP
466	GE0263	SILVEREX CREAM 10 G
467	GE0264	SINAREST SYRUP 75 ML
468	GE0265	SINAREST TAB
469	GE0873	SITRA 200 MG TAB
470	GE0480	SOFRAMYCIN SKIN CREAM 30 G
471	GE1104	SOMPRAZ D 40
472	GE1039	SOMPRAZ 40 MG TAB
473	GE0268	SORBITRATE 10 MG TAB
474	GE0638	SORBITRATE 5 MG TAB
475	GE0624	SPORLAC - DS TAB
476	GE1086	SPORLAC DRY SYP
477	GE1150	STALIX D 10/50 TAB
478	GE1016	STALIX D 10+100 MG TAB
479	GE1015	STALIX D 5+50 MG TAB
480	GE1060	STALIX M 50/500 TAB
481	GE1059	STALIX M 50+1000 MG TAB
482	GE1091	STALIX M XR 100+ 1000 MG TAB
483	GE0271	STEMETIL - MD TAB
484	GE0941	STERILLIUM SANITIZER 500ML
485	GE0272	STORVAS EZ 10 MG
486	GE0648	STORVAS - EZ 20 TAB
487	GE0643	STORVAS 40 MG TAB
488	GE0273	STUGERON 25 MG TAB
489	GE0691	STUGERON FORTE TAB
490	GE0925	SURGICAL SPIRIT
491	GE0556	SYNDOPA - CR TAB
492	GE0410	SYNDOPA - PLUS TAB

493	GE0614	SYNDOPA 110 TAB
494	GE0493	SYSTAFLAM GEL 25 G
495	GE0275	SYSTANE ULTRA EYE DROPS 10 ML
496	GE0868	SYSVOG - GM 2 TAB
497	GE0622	T BACT OINT 5 G
498	GE0850	T BESTE CREAM 15 G
499	GE1040	TAXIM O 200 MG TAB
500	GE0965	TAZLOC - AM TAB
501	GE0966	TAZLOC - H 40 TAB
502	GE0917	TAZLOC - TRIO 40 TAB
503	GE0962	TAZLOC 20 MG TAB
504	GE0963	TAZLOC 40 MG TAB
505	GE0964	TAZLOC 80 MG TAB
506	GE0984	TAZLOC BETA 50MG TAB
507	GE1120	TAZLOC TRIO 80MG TAB
508	GE0277	TEGRITOL TAB
509	GE0992	TELVAS BETA 25 TAB
510	GE0143	TENEFIT - M TAB
511	GE0484	TENEFIT 20 MG TAB
512	GE0281	TENORIC TAB
513	GE0283	TENORMIN 50 MG TAB
514	GE0285	TENOVATE - M OINT 15 G
515	GE0943	TFCT - NIB TAB
516	GE1125	TFCT NIB OD TAB
517	GE0289	THROMBOPHOB OINT 20 G
518	GE0574	THYRONORM 100 MCG TAB
519	GE0755	THYRONORM 12.5 MCG TAB
520	GE0674	THYRONORM 125 MCG TAB
521	GE0803	THYRONORM 25 MCG TAB
522	GE0483	THYRONORM 50 MCG TAB
523	GE0616	THYRONORM 75 MCG TAB
524	GE0524	THYROX 100 MCG TAB
525	GE0883	THYROX 150 MCG TAB
526	GE0743	THYROX 12.5 MCG TAB
527	GE0742	THYROX 125 MCG TAB
528	GE0539	THYROX 25 MCG TAB
529	GE0525	THYROX 50 MCG TAB
530	GE0707	THYROX 75 MCG TAB
531	GE1053	TIGATEL 20 TAB
532	GE0659	TINCTURE IODINE 100 ML
533	GE1151	TOLPA D TAB
534	GE0561	TOPAMAC 25 MG TAB
535	GE0587	TOPAMAC 50 MG TAB
536	GE0950	TOPNAC - P TAB
537	GE0904	TRAJENTA - DUO 2.5/500 TAB

538	GE0971	TRANSPORE PLASTER 1 INCH
539	GE0546	TRANSPORE PLASTER 1.25 CM
540	GE1017	TRAVACOM SOLUTION
541	GE0103	TRAVATAN EYE DROPS 2.5 ML
542	GE0646	TRI OLMEZEST 40 MG TAB.
543	GE0488	TRIGLYNASE 1 MG TAB
544	GE0473	TRIVOLIB 2 MG TAB
545	GE0294	TURPENTINE LINL 100 ML
546	GE0347	TUSQ TAB
547	GE1028	UDAPA M 5/500 TAB
548	GE1066	UDAPA 10 MG TAB
549	GE1065	UDAPA 5 MG TAB
550	GE1087	UDAPA M 10/1000 MG TAB
551	GE1026	UDAPA M 10/500 XR TAB
552	GE1029	UDAPA TRIO 10 MG TAB
553	GE1099	UDAPA TRIO FORTE
554	GE0806	UDILIV 300 TAB
555	GE0528	ULTRACET TAB
556	GE0295	VASOGRAIN TAB
557	GE0789	VELTAM 0.4 TAB
558	GE0791	VELTAM - PLUS TAB
559	GE0679	VERTIN 8 MG TAB
560	GE0680	VERTIN 16 MG TAB
561	GE0991	VILDAGARD DM 10/100/1000M MG TAB
562	GE0948	VITDAILY TAB
563	GE1069	VOGLI RAPID 0.2/0.5MG TAB
564	GE1106	VOGLI RAPID 0.3/0.5MG TAB
565	GE0760	VOGS 0.2 TAB
566	GE0761	VOGS 0.3 TAB
567	GE1027	VOGS GM 2/0.3 TAB
568	GE1048	VOLICURE TRIO 3/0.3 TAB
569	GE0486	VOLINI GEL 15 G
570	GE0625	VOLINI SPRAY 100 G
571	GE0485	VOLIPHAGE 0.3 MG
572	GE0298	VOVERAN - SR TAB
573	GE0297	VOVERAN INJ 1 ML
574	GE0919	VYMADA 50 MG TAB
575	GE0447	VYMADA 100 MG TAB
576	GE0920	VYMADA 200 MG TAB
577	GE0967	WARF 5 MG TAB
578	GE0302	WHITEFIELD - SF CREAM 20 G
579	GE0852	WINCIT - M TAB
580	GE0875	WINLU CREAM 20 G
581	GE1014	WINMEGA PG TAB
582	GE0303	WYSOLONE 10 MG TAB

583	GE0724	XALATAN EYE DROPS 2.5 ML
584	GE1071	XAPILIS 2.5MG TAB
585	GE0978	YURELAX GEL 30G
586	GE0993	YURELAX SP TAB
587	GE0593	ZANOCIN - OZ TAB
588	GE1064	ZEDOCEF CV 200 TAB
589	GE0951	ZEDOCEF-DXL 200 TAB
590	GE0306	ZENTEL 400 TAB
591	GE0305	ZENTEL SYRUP 10 ML
592	GE1098	ZERODOL MR TAB
593	GE0695	ZERODOL-SP TAB
594	GE0366	ZIFI 100 DRY SYRUP
595	GE1093	ZIFI O TAB
596	GE0254	ZILARTA 40 MG TAB
597	GE0793	ZIRAM 5 MG TAB
598	GE0782	ZIVAST 5 MG TAB
599	GE0783	ZIVAST 10 MG TAB
600	GE0784	ZIVAST 20 MG TAB
601	GE1126	ZIVAST F 10 TAB
602	GE0576	ZOCEF CV 500MG TAB
603	GE0309	ZOLE - F OINT 15 G
604	GE0985	ZOMELIS - D 10/100 TAB
605	GE1105	ZOMELIS MET** 50/1000MG
606	GE0199	ZORYL M * 0.5 TAB
607	GE0310	ZYLORIC TAB

<b>S.No</b>	<b>LIST OF CONSUMABLES</b>
1	BANDAGE CLOTH 10 CM
2	BANDAGE CLOTH 5 CM
3	BANDAID
4	COTTON 450 G
5	DETTOL 5 LR
6	DETTOL 500 ML
7	DISPOVAN SYRINGE 2.5 ML
8	DISPOVAN SYRINGE 5 ML
9	DRESSING PAD
10	FACE MASK
11	GLUCOMETERLANCET
12	GLUCOMETER STRIPS
13	HANDSANITIZER
14	STERILLIUM SANITIZER 500ML
17	AB COTTON 500GM
18	ACCU-CHEK INSTANT TEST STRIPS
19	ACCUCHEK LANCET
20	HAND GLOVES (L)
21	GLUCOMETER INSTANT S WIT
22	ONE TOUCH GLUCOMETER
23	ONE TOUCH STRIPS
24	ONE TOUCH ULTRA 25 S
25	ONE TOUCH ULTRA SOFT LANCE
26	AEROCORT INHALER
27	COVID 19 SELF TEST STRIP(PANBIO)
28	COVID-19 TEST KIT
29	DISPOSABLE SYRINGE 5 CC
30	INOSEPT SANITIZER 500 ML
31	OMRAN FOREHEAD THERMOMETER
32	OMRON BP MONITOR
33	DIAMOND BP DIAL TYPE