भारतीय रिज़र्व बैंक
संपदा विभाग
चेन्नै

ई-निविदा आमंत्रित करने की नोटिस

अण्णा नगर, चेन्नई स्थित भारतीय रिज़र्व बैंक के अधिकारी क्वार्टर्स में आईपीसीसीटीवी कैमरा प्रणाली के डिज़ाइन, आपूर्ति, स्थापना, परीक्षण एवं कमीशनिंग का कार्य। के लिए खुली ई-निविदा आमंत्रित की है। निविदा प्रक्रिया केवल CPPP https://etenders.gov.in/eprocure/app के ई-टेंडरिंग पोर्टल के माध्यम से की जाएगी जो केंद्रीय सार्वजनिक क्षेत्र के उद्यमों के लिए एक ई-खरीद पोर्टल है। निविदा प्रक्रिया में भाग लेने के लिए उपर्युक्त वेबसाइट के माध्यम से CPPP के ई-टेंडरिंग पोर्टल के साथ खुद को पंजीकृत कर सकते हैं। जिस कार्य के लिए बोलियां आमंत्रित की जाती हैं, उसका मुख्य विवरण और बोलीदाता को महत्वपूर्ण अनुदेश निम्नानुसार हैं:

ई-निविदा सं.	**2026_RBI_297288**
i. निविदा का तरीका	CPP पोर्टल के माध्यम से ई-खरीद https://etenders.gov.in/eprocure/app भाग I – तकनीकी-वाणिज्यिक बोली भाग II – मूल्य/वित्तीय बोली
ii. काम की अनुमानित लागत	**₹46.50 लाख (जीएसटी सहित)**
iii. कार्य पूरा करने की समय अवधि	कार्यादेश जारी होने के 14वें दिन से 8 सप्ताह
iv. बयाना धन जमा (केवल NEFT/मांग ड्राफ्ट/बैंक गारंटी के माध्यम से)	प्रत्येक बोली लगाने वाले से **₹93,066.00** **क) NEFT / RTGS** लाभार्थी का नाम: भारतीय रिजर्व बैंक, चेन्नई IFSC: RBIS0CNPA01 (बाईं ओर से 5वें और 10वें स्थान पर संख्यात्मक शून्य) खाता संख्या: 186003001 **ख) मांग ड्राफ्ट/बैंकर्स चेक/बैंक गारंटी:** भारतीय रिजर्व बैंक के पक्ष में, जो भौतिक रूप में वितरित किया जाना है एस्टेट विभाग, भारतीय रिजर्व बैंक, फोर्ट ग्लेसिस, नं. 16, राजाजी सालाई, चेन्नई – 600 001
v. CPP पोर्टल / RBI वेबसाइट पर ई- निविदा दस्तावेज़ के डाउनलोड के लिए उपलब्धता की तिथि	11 नवंबर, 2026 से शाम 05:00 बजे से
vi. भाग I (तकनीकी-वाणिज्यिक बोली) और भाग II (मूल्य बोली) के जमा करने के लिए ई-टेंडर की शुरुआती तिथि	21 नवंबर, 2026 से 09:00 बजे से
vii. प्री-बिड मीटिंग की तारीख और समय	ऑफलाइन, 19 नवंबर, 2026 को सुबह 11:00 बजे (स्थान: भारतीय रिजर्व बैंक, संपत्ति विभाग, दूसरी मंजिल, राजाजी सालाई, फोर्ट ग्लैसिस, चेन्नई-600001)

viii. प्री-बिड मीटिंग के मिनट्स को RBI वेबसाइट/CPPP पर प्रकाशित करने की तारीख	20 नवंबर, 2026 को
ix. बयाना धन जमा (ईएमडी) करने की अंतिम तारीख।	01 दिसंबर, 2026 तक दोपहर 12:00 बजे तक
x. निविदा जमा करने की अंतिम तिथि और समय	01 दिसंबर, 2026 तक दोपहर 02:00 बजे तक
xi. भाग I. (तकनीकी-वाणिज्यिक बोली) खोलने की तारीख और समय भाग II. (मूल्य बोली) खोलने की तारीख	02 दिसंबर, 2026 को दोपहर 03:00 बजे भाग-I के प्रस्तावों की जांच के बाद योग्य पाए गए बोलीदाताओं के लिए ही निविदा का भाग-II खोला जाएगा। योग्य बोलीदाताओं को अलग से ईमेल के माध्यम से सूचित किया जाएगा
xii. इस निविदा पर किसी स्पष्टीकरण या ईएमडी के विवरण आदि के संबंध में अधिकारियों के नाम	a) श्री. सुधाकर पी एस वी (सहायक महाप्रबंधक) 044–25619108 / psvsudhakar@rbi.org.in b) श्री रणदीप सांगवान (एएम-इलेक्ट्रिकल) 044-25619820 / randeepsangwan@rbi.org.in c) श्री ओंकार श्रीधर राव (सहायक प्रबंधक) 044-25619239 / sridharraoonkar@rbi.org.in

2. पूर्ण विवरण के लिए कृपया निविदा दस्तावेज तकनीकी-वाणिज्यिक बोली (भाग I) और मूल्य-बोली (भाग II) देखें। इसके अलावा शुद्धिपत्र / परिशिष्ट, यदि कोई हो, को बैंक की वेबसाइट https://www.rbi.org.in/ पर 'निविदाएं' लिंक के तहत https://etenders.gov.in/eprocure/app पर होस्ट किया जाएगा। बैंक न्यूनतम निविदा को स्वीकार करने के लिए बाध्य नहीं है और किसी भी निविदा को पूर्ण या आंशिक रूप से स्वीकार करने का अधिकार सुरक्षित रखता है। बैंक बिना कोई कारण बताए किसी एक या सभी निविदाओं को अस्वीकार करने का अधिकार भी सुरक्षित रखता है।

क्षेत्रीय निदेशक
भारतीय रिजर्व बैंक
चेन्नै



Reserve Bank of India
Estate Department
Chennai

E-Tender/bid for

Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai.

Part – I

(Techno commercial bid)

The Regional Director
Reserve Bank of India
Estate Department, Fort Glacis-16
Rajaji Salai, P.B.No 40
Chennai - 600 001

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Section-I

Notice Inviting E-Tender (NIT)

Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai.

The Reserve Bank of India, Chennai, invites open E-tender in two parts for the captioned work. The estimated cost of the work is ₹ 46.50 lakhs *and is to be completed within 08 weeks from 14th day of work order.*

2. **Eligibility Criteria: Section III, clause 4 of this document.**

3. The e-tender will be carried out by **Central Public Procurement Portal (CPPP)** https://etenders.gov.in/eprocure/app as third party on behalf of RBI. Therefore, interested firms are required to register on the CPP portal to participate in the tendering process. The detail regarding the registration on CPPP and procedure of e tendering has been attached at **Annexure II.** E-Tender shall be submitted online in two parts. Part I of the e-tender will contain the standard technical and commercial conditions for the proposed work and Part II of the e-tender will contain the price bid. All required annexures along with documentary proofs will also be uploaded along with Part I of the tender. This is an e-tender bid, and the bidders are not required to be present for opening

4. The Bank is under no obligation to accept the lowest bid and reserves the right to accept any tender either in whole or in part. The Bank reserves the right to reject any or all tenders at its sole discretion, without providing any reason therefor.

5. The Bank reserves the right to issue addendum / corrigendum/ minutes/ pre-bid meeting, which shall be published solely on the official website of RBI and CPPP. Such updates shall form an integral part of the tender document, and no separate notification will be sent to the individual bidders. It is the sole responsibility of the bidder to monitor these portals for any amendment/s.

6. The schedule for the tender (SOT) is as follows

	E-Tender No.	2026_RBI_297288
i.	Mode of Tender	e-Procurement System (Online Part I – Techno-Commercial Bid and Part II - Price Bid through CPP Portal https://etenders.gov.in/eprocure/app
ii.	Estimated Cost	₹ 46.50 lakhs
iii.	Time period for completion of the work	*08 weeks from 14th day of work order*
iv.	Earnest Money Deposit (Only through NEFT/Demand Draft/Bank Guarantee)	***₹ 93,066/-*** **a) NEFT / RTGS** **b) Demand Draft/Banker's Cheque/Bank Guarantee:**

		In favour of Reserve Bank of India to be delivered in physical form at following address; Reserve Bank of India Estate Department, Fort Glacis-16 Rajaji Salai, P.B.No 40 Chennai - 600 001.
v.	Date of availability of E-Tender Document for download on CPP portal /RBI website	November 11,2026 05:00 PM onwards
vi.	Starting date of e-tender for submission of Part I (Techno-Commercial Bid) and Part II (Price Bid) at	November 21,2026 from 09:00 AM onwards
vii.	Date and time of pre-bid meeting	November 19, 2026 at 11:00 AM **Venue**: Reserve Bank of India Estate Department, Fort Glacis-16 Rajaji Salai, P.B.No 40 Chennai - 600 001.
viii.	Date of Publishing minutes of pre-bid meeting on RBI website/CPPP	November 20, 2026
ix.	Last date and time of submission of EMD	December 01, 2026 till 12:00PM (must be reflected in our account)
x.	Last Date and time of submission of Tender	December 01, 2026 till 02:00PM
xi.	a. Date and Time of opening of Part I (Techno-Commercial Bid) b. Date of opening of Part II (Price Bid)	December 02, 2026 on 03:00PM Part II of the tender will be opened only for those bidders who are found eligible upon scrutiny of the Part I submissions. The eligible bidders will be informed separately through email
xii.	Name of officers regarding any clarification on this tender /forwarding the detail of EMD etc.	a) Shri Sudhakar PSV (Assistant General Manager) 044 – 25619108 /psvsudhakar@rbi.org.in b) Shri Randeep Sangwan (Assistant Manager-Electrical) 044-25619820/ randeepsangwan@rbi.org.in c) Shri Onkar Sridhar Rao(Assistant Manager) 044-25619239 / sridharraoonkar@rbi.org.in

Regional Director
Estate Department
Chennai

Section II
Form of Tender

Regional Director
Reserve Bank of India
Estate Department, Fort Glacis-16
Rajaji Salai, P.B.No 40
Chennai - 600 001.

Madam/Dear Sir,

Having examined the drawings, specifications, designs and Bill of Quantities relating to the works specified in the Memorandum hereinafter set out and having visited and examined the site of the works specified in the said Memorandum and having acquired the requisite information relating thereto as affecting the Tender, I/we hereby offer to execute the works specified in the said memorandum within the time specified in the said memorandum at the rates mentioned in the attached Bill of Quantities and in accordance in all respects with the specifications, designs, drawings and instructions in writing referred to in the General Instructions to Bidders, Articles of Agreement, special condition of contract, general condition of contract hereinbefore referred to, specifications, data sheet and Bill of Quantities and with such materials as are provided for, by and in all other respects in accordance with such conditions so far as they may be applicable.

MEMORANDUM

i.		Name of works	Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai.
ii.		Estimated cost	*₹46.50 lakhs*
iii.		Payment Terms	As per clause 3 of Section V Part I of tender
iv.		Earnest Money Deposit	***₹ 93,066/-***
v.		Performance Bank Guarantee	As per clause 2 & 5 of Section V Part I of tender
vi.		Time of completion	As per clause 1 of Section V Part I of tender

2. We also agree that our tender will remain **valid for acceptance by the Bank for 90 days** from the date of opening of Part I of the tender and this period of validity can be extended for such period as may be mutually agreed between the Bank and us in writing. We also agree to keep the **Bank Guarantee towards earnest money deposit (EMD)** valid during the entire period of validity of tender and the extended period, if any, as per enclosed proforma (**Annexure VII**).

3. Should our tender be accepted, we hereby agree to abide by and fulfil all the terms and conditions of the contract. In the event of any default on our part, we acknowledge the Bank's right to forfeit our Earnest Money Deposit [EMD] and agree to pay the Bank or its successors, or assignees or nominees, any such sums of money as are stipulated in the said conditions.
4. Should our Tender be accepted, we hereby agree to abide by and fulfil all the terms and conditions of the Tender. In the event of any default thereof, we acknowledge the Bank's right to forfeit **₹ 93,066/-** and agree to pay to the Bank or its successors, or assignees or nominees such sums of money as are stipulated in the conditions contained in the tender together with the written acceptance of the Contract.
5. We acknowledge that you reserve the right to accept or reject any or all the tenders, either in whole or in part, without assigning any reason thereof. If we fail to execute the Contract when called upon to do so, we hereby agree that EMD deposited shall be forfeited by the Reserve Bank of India.
6. We hereby declare that we shall treat the tender documents and other records connected with the work as secret/confidential documents. We undertake not to communicate any information/derived therefrom to any person other than a person to whom I/We am/are authorized to communicate the same nor shall we use the information in any manner that could be prejudicial to the safety, security or interests of the Reserve Bank of India.

Dated this ……..day of …….. 2026.

For and on behalf of M/s ……..

_____

(Signature of authorized signatory with seal)

Name _____

Designation _____

Place _____

Date _____

(Certified true copy of Board Resolution or mandate or Power of Attorney of the above signatory as authorized signatory should be enclosed as per format Annexure I.)

Section III
General Instructions to the Bidders

This is an open e-tender enquiry in two parts i.e. Part I (Techno Commercial) I & Part II (Price bid). Only those bidders who are qualified for the work as per pre-qualification/eligibility criteria stipulated in the tender are eligible to participate in this tender.

2. **Brief Scope of work**: A brief scope of the work is as below

The extent of the work shown and specified hereunder is defined to include all labor, materials, equipment, and supervision required for Design, supply, installation, testing and commissioning of the IP CCTV System as defined. IP CCTV System shall consist required number of Network video recorder with HDD disk, IP Cameras, Power supply or POE Switches, integrating work stations with the system, including providing software with valid licence (shall be included in the system installation), Network Switches Ethernet Ports, PC, LED TV, key board, Cat 6 cable, Optic Fiber cable, Mounting Rack, Conduit Pipe with related civil works etc. installation, testing and commissioning. However, detailed scope of the work is mentioned at **Section VIII** of this tender.

3. **E-Tender on CPPP**: The procedure for e -tendering has been detailed at **Annexure II**. The details of firms required to be furnished in format specified at **Annexure III**. The estimate cost of the work with completion period has been mentioned in section I.

4. **Eligibility Criteria**: From eligible bidders who fulfill following criterion.

4.1 **Duration of past experience**: Should have minimum 5 years of experience of executing similar works* (during last 5 years before October 31, 2021). Bidder should furnish their client list showing the details of work carried out by them during the last 5 years. The list shall include details such as Name of the Client, Value of work executed, Date of Start and Finish of the work, Reasons of delay, if any, etc. The bidder should submit documentary evidence in support of minimum experience of 5 years.

And

4.2 **Minimum value of each completed work (qualifying)**: Experience of having successfully completed similar works during last 5 years i.e. from November 01, 2021 to October 31, 2026 should be either of the following:

i. Three similar completed works each costing not less than the amount equal to 40% of the estimated cost.

or

ii. Two similar completed works each costing not less than the amount equal to 50% of the estimated cost.

or

iii. One similar work costing not less than the amount equal to 80% of the estimated cost.

*** Similar work**: *Similar work shall mean “Supply, Installation, Testing and Commissioning of IPCCTV Camera System “for large office buildings / commercial premises and residential buildings”.

(ii) Components of work executed other than those included in definition of similar work (mentioned above) shall be deducted while calculating cost of similar work. Bidder shall submit abstract of cost of work in support of this.

(iii) In respect similar work completion certificate(s), client certificate(s) issued by the private companies shall also accompany copy of Tax Deducted at Source (TDS) certificates. Bids received without the specified certificates shall be rejected and the Bank shall have the right to verify / cause verification of authenticity of the said documents whenever felt necessary.

(iv) Regarding client's certificate for qualifying similar completed works carried out for Government / public sector companies, the certificate should be signed by the concerned Executive Engineer or an officer in an equivalent or higher rank. For qualifying similar completed works carried out for private companies, shall accompany Tax Deducted at Source (TDS) certificates has to be submitted for proving the credentials/contract amount.

(v) Bank reserve its right to obtain the performance reports from the clients for the qualifying work(s), Banker(s) report of the Bidders directly, if so desired. The Bank on its own may also conduct inspection of their work eligible/qualifying works referred by the Bidder in their bid.

(vi) It is clarified that the work executed by the applicant for their in-house or capital use will not be considered for the purpose of work experience of completion of similar works.

(vii) If the space in the format is insufficient for furnishing full details, the same information may be furnished on a separate sheet of paper strictly as per the format prescribed by the Bank duly signed with seal, scanned and uploaded along with supporting documents.

(viii) Even, if no information is to be provided in a column, a 'Nil' or 'No such case' entry should be made in that column. If any particulars / query is not applicable in case of the bidder, it should be stated as 'Not applicable' Tender document shall contain all the enclosures mentioned and copies shall be self-attested.

(ix) The bid submitted by a bidder who is found to be not satisfying the above prequalification criteria will be disqualified. Bids containing false and / or incomplete information are liable for rejection.

and

4.3 **Yearly turnover**: 100% of estimated cost or more during the last three financial years ending 31st March 2026.

and

4.4 **Solvency:** Should furnish solvency certificate issued by the bidder's banker, specifically for the purpose of the work, for an amount equal to the estimated cost of the work.

and

4.5 **Service setup:** Full-fledged service setup should be available for the specified job within Chennai metropolitan area, or the bidder need to submit an agreement with OEM / OEM authorized service provider within Chennai metropolitan area wherefrom required quality after sales services can be regularly provided and the bidder should have a local office setup within Chennai metropolitan area. Bidders should indicate details of the service centre within Chennai metropolitan area, the staff strength, contact numbers, and availability of spares for the system, etc.

and

4.6 **Local Content:** Only Class-I Local suppliers and Class-II Local suppliers will be eligible to bid as per Public Procurement (Preference to Make in India), Order 2017 (Department for Promotion of Industry and Internal Trade, Ministry of Commerce and Industry Order No.P45021/2/2017-B.E. II dated 15 June 2017) and its subsequent amendments. The 'local content' requirement to categorize a supplier as 'Class-I local

supplier' is minimum 50% and that for Class-II local supplier' is minimum 20%. The bidder shall submit a duly signed declaration, certifying the extent of local content, in the format specified in Annexure XVI.

4.7 The Bidders should invariably furnish the following information/documents along with the tender documents to satisfy the Bank about their eligibility for participation in the e-Tendering process Eligibility.

i.	Details of bidder	Full particulars (whether Bidder is an individual, or a partnership firm, or a company etc.,) of the composition of the firm of bidders in details should be uploaded along with name(s) and address (es), of the partner's copy of the Articles of Association/ Power of Attorney/other relevant document. **Refer: Annexure I & III**
ii.	Work experience & Completion of similar works of specified value during the specified period	(i) Bidder should fill up the information in **Annexure IV** annexed hereto indicating client-wise names of Similar Services awarded and actual cost(s), completion date stipulated in Contract and actual date of completion, etc. and should submit along with the documentary evidence as proof of minimum five years of experience of completed Similar Services* viz. a) Copies of detailed work order/s and agreement, indicating date of award, Contract amount, scope of the work/services, time given for completing the work, etc. and the corresponding completion certificate(s) indicating actual date of completion and actual value of executed similar work/s issued by the client(s). For works executed for government /public sector companies and copies of work order, agreement, work completion certificate along with Tax Deducted at Source (TDS) certificate(s) issued by the client(s) for works executed for private companies. (ii)The details along with documentary evidence of previous experience, if any, of carrying out works for the Reserve Bank of India at any other office should also be given.
iii.	Credit worthiness of the bidder and their turnover during the specified period	Income Tax Assessment Orders along with the latest final accounts of the business of the firm duly certified by a Chartered Accountant should be enclosed in proof of their creditworthiness and turnover for last three years.
iv.	Service setup	Certificate from the manufacturers/any other valid document in support of having a full-fledged service setup at Chennai metropolitan area should be enclosed. **(Annexure III)**
v.	Client certificates	In the format **Annexure V from each client.**
vi.	Solvency/ Banker Certificates	In the format of **Annexure VI**

4.8 Bidder, intending to apply, will have to satisfy the Bank by furnishing documentary evidence in support of their possessing required eligibility. The bank reserves the right to reject the candidature of any bidder who fails to do so. While the Bank retains the right to request clarification or missing administrative certificates and independently verify them, any document found to be fabricated, forged, or altered will lead to immediate rejection of the bid and potential debarment.

4.9 The Bank shall obtain reports on the past performance of the bidders from their clients and bankers alongside validating submitted solvency certificates. Evaluation of the said reports shall be completed before opening of the Part – II of the tenders. If any bidder is not found to possess the required eligibility at any stage of the process, or if his performance reports received from his clients/bankers are found unsatisfactory, the Bank reserves the right to reject his offer even after opening of Part - I of the tender. Consequently, his Part II bid will not be opened and the EMD shall be returned to him in its original form. The Bank is under no obligation to assign any reason for such actions.

5. **Tendering Process**: **a.** The tenders for the above work in **two parts** i.e., **Part I** containing commercial-technical bid of captioned tender, and the terms and conditions (Rates and amounts of items shall not appear anywhere in this part) and **Part II** containing only rates need to be uploaded at CPP portal as per NIT.
b. Part I of the tender will be opened at the date and time mentioned in the NIT.
c. Part II of the eligible bidders will be opened on a subsequent date under intimation to all the bidders. The detail evaluation criteria is mentioned at **Section III (A)**
Note: All the information/Annexures called for, shall be complete in all respects and to be uploaded in CPP portal with supporting documents. Information furnished on sheets other than those supplied may not be considered. However, the bidders can upload only the relevant catalogues/leaflets/brochures of the manufacturers of the equipment offered.

6. **Earnest Deposit Money (EMD) :** Intending bidders shall pay an Earnest money a sum of mentioned at section-I NIT by way of NEFT to the Bank or by a Demand Draft or Banker's Cheque drawn on any scheduled commercial bank in favor of Reserve Bank of India payable at Chennai. Alternatively, the bidder may also furnish an irrevocable Bank Guarantee/**eBG** (electronic BG) from any scheduled commercial bank for an equivalent amount towards EMD in the proforma enclosed (**Annexure – VII**). The Bank Guarantee submitted towards EMD shall remain valid minimum up to 90 days (matching the tender validity period at Clause 9 of Section III) from the last date of submission of tenders. The proof of NEFT/DD/Bank Guarantee details should be uploaded along with technical bid / Part I and also to be sent by email as mentioned in NIT. No interest shall be paid on EMD. A tender, which is not accompanied by EMD in the form as mentioned above, shall be treated as non-responsive, and will be summarily rejected by the Bank.

i. The EMD of the unsuccessful bidders shall be returned after award of work to the successful bidder. The EMD of the successful bidder shall be returned after submission of requisite Bank Guarantee towards security deposit (Refer clause 2 of section V) for completion period extended up to defect liability period.
ii. EMD shall be forfeited if the Bidder:
   a. makes misleading or false representations in the forms, statements and attachments submitted, has suppressed any material information, details of any legal proceedings

pending in the court which might otherwise have created any impact on the eligibility criteria; or

b. withdraws his Bid during the period of Bid validity; or does not sign the contract after award of Contract.
c. has been blacklisted by any Government agency and the blacklisting is in force as on date of notice inviting the tender.
d. withdraws bid after opening of the price bid.
e. fails to commence the work awarded within the prescribed time limit.
f. fails to sign article of agreement within 14 days after issue of work order.

7. **Pre-bid Meeting**: A pre-tender briefing meeting of the bidders will be held on date and place as per NIT, to clarify any point / doubt raised by them in respect of the tender. No separate communication will be sent for this meeting. Non-attendance at the pre-Bid meeting will not be a cause for disqualification of a bidder.

i. All communications regarding points requiring clarifications shall be given in writing/email to the address mentioned in NIT by the eligible bidders one day before said meeting.
ii. Bidders are encouraged to attend the pre-bid meeting to seek clarification on any issue related to the tender from the Bank. No request for change in date of pre-bid meeting will be entertained thereafter. If a firm don't attend pre bid meeting, no clarification in future will be entertained and Minutes of Pre-Bid meeting will be binding on them.
iii. Inclusion/submission of any deviations in the tender conditions in Part I of the tender after pre-bid meeting may be liable for rejection.
iv. The minutes of pre-bid meeting and corrigendum/modification/addendums issued regarding bidding process if any, will be hosted in the Bank's website and CPPP only and shall not be published in any Newspaper

8. **Deviations**: The Bank discourages the stipulation of any addition conditions by the bidder. However, if the intending bidders feels that any of the terms and conditions of the tender documents (Techno- commercial) are not acceptable to them or they feel that additional terms and conditions are required to be incorporated, they may indicate these conditions or additional or amended conditions uploaded in the format as per **Annexure VIII.** The submitted deviations will be examined and after discussions with all the bidders, the conditions that are accepted to the Bank will be intimated to the bidders. If accepted condition affect the price than all the bidders will be advised to quote a percentage above or below their tendered amount already submitted in part II. The quoting of such as a percentage above or below their tendered amount shall have a definite bearing on the condition/s the bidders have to withdraw or additional benefit liable to be received as per the condition accepted by the Bank. The letter containing the bidder's quoting percentage above or below their quoted tendered amount should be submitted in sealed cover on or before date fixed to department subsequently and advised to the bidders. This letter together with already submitted tendered rate shall be called Part II, will be opened in presence of the representatives of firms on the due date advised. All other terms and conditions on which there are no observations by the intending bidders shall be constructed as acceptable to the bidder.

9. **Validity**: Tenders shall remain open to acceptance by the Bank for a period of 90 days from the date of opening Part I of the Tender. This period may be extended by mutual agreement in writing and the bidder shall not cancel or withdraw the tender during this period.

10. **Language**: The Tender form shall be filled in English or in Hindi. In the event of any discrepancy or ambiguity between the English and Hindi version of the documents, the English version shall prevail in matters of interpretation.

11. **Rates in price-bid (Part II)**: All the payment will be made in INR

    i. The rates shall be quoted for complete work, i.e. shall include charges for all taxes, scaffoldings, consumable, labor, transport, insurance, storage, workmen compensation & third party liability policies, etc., at the specified site till the work is finally handed over to the Bank. No concessional form for any taxes, duties and levies will be issued by the Bank. Equipment, if required to be imported shall be arranged to be imported against the bidders own import license.
    ii. The rates inclusive of insurance cover as mentioned in the special conditions of the contract.

12. **Successful bidder**: as per evaluation criteria mentioned at **section III (A).**

13. **Article of Agreement:** On receipt of formal intimation/ letter of Award/work order of the acceptance of his/their tender from the Bank, the successful bidder shall be contractually bound to sign/execute an **Article of Agreement** (as **per format Annexure IX**) and **Article of Agreement for DLP & CAMC** (as **per format Annexure XV**) within 14 days from the date of issue of work order. The agreement should be executed on a non-judicial stamp paper of required value as per applicable stamp act and the cost for the same shall be borne entirely by the bidder.

    If the successful bidder fails to sign and execute the formal Article of Agreement within **14 days** from the date of issuance of the work order/Letter of Award, such failure shall constitute a breach of the tender conditions. In such an event, the Bank reserves the absolute right to:
    i. **Cancel the award** of the contract.
    ii. **Forfeit the Earnest Money Deposit (EMD)** absolutely, without any notice or financial liability to the bidder.
    iii. **Blacklist or debar** the bidder from participating in future tenders of the Bank for a specified period.

14. **Site condition**: The work has to be carried out in an occupied residential Building which may restrict the availability of work fronts during night hours. The bidders are therefore advised to plan for execution of work during Bank's normal working hours subject to availability of site. The above aspect may be kept in mind while submitting the tenders.
    i. It is essential that the Bidder gives special attention and priority to all matters concerning safety, protection from dust and loose materials, reduction of noise levels, protection from water and air infiltration into Building, and maintenance of neat and orderly conditions in and around work areas inside and outside of Building. Packaging, scrap materials and demolition debris shall be promptly removed from the building and site on a daily basis.

ii. If the contract includes works, which will be disruptive during normal business operations, or would be dangerous to Building occupants, said works shall be performed during hours as the Bank dictates. The Bidder shall perform such work during The Bank dictated hours and shall include all costs in its tender.

15. **Debarment/court case**: i. If the bidder has been convicted of an offence— (a) under the Prevention of Corruption Act, 1988; or (b) the Indian Penal Code or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract. In this regard, Bidder shall submit a copy of Undertaking / Declaration / Certificate on their letter head duly sealed and signed by the authorized signatory in the format given in **Annexure XIII**.

ii. The bidder shall submit declaration of debarment by any public institution in the format as given in **Annexure XIV**.

16. **Conformity to the rules on Contractor from Countries sharing Land Border with India:** The instruction / rules issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Government of India, vide Office Memorandum (OM) F. No. 6/18/2019-PPD dated July 23, 2020, in respect of s from bidder countries sharing land border with India and subsequent revisions and Public Procurement Orders issued in furtherance thereto shall be mandatory. In this regard, bidder shall submit a copy of Undertaking / Declaration / Certificate on their letter head duly sealed and signed by the authorized signatory in the format given in **Annexure XI**.

17. ~~**Integrity Pact:** The contractor shall be required to enter into an agreement with the Bank called Integrity Pact (IP). The IP envisages an agreement between the Bank and the contractor as per the approved proforma given in **Annexure XII**, committing the persons/ officials of both sides not to resort to corrupt practices in any aspect/ stage of the contract. The IP shall be applicable from the stage of invitation of application document for empanelment of system integrators. The applications of those contractors which do not contain the IP in the approved proforma shall be liable for rejection. Integrity pact as per the format at **Annexure XII** shall be executed in non-judicial stamp paper. The cost of the stamp paper shall be borne by the applicant.~~[**Not Applicable**].

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Section III (A) Evaluation Criteria

Evaluation of tenders: **Net Present Value basis**

1. Tenders will be evaluated based on the eligibility criteria mentioned in Section III (A) after opening the first e-cover i.e., Part I (Techno-Commercial Bid), of only those bidders who have submitted the EMD on or before the due date. The proof of the submission of EMD should be uploaded in the first e-cover.

2. The bidders must submit all the requisite documents prescribed in the tender document in the first e-cover i.e., Part I (Techno-Commercial Bid). Only those tenders, which meet the eligibility requirements, shall be processed further. The correctness /legality and adequacy of information and supporting documents furnished will be verified /examined by the Bank. If any documents are missing or found fabricated in the uploaded tender, the Bank shall have the right to request the missing documents/certificates and independently verify these certificates. Bidders must also ensure that all uploaded files are readable and uncorrupted. If any uploaded document is unreadable, corrupted, or otherwise inaccessible to the Bank, the Bank shall bear no liability or responsibility, and reserves the right to reject the bidder's candidature without further consideration.

3. Price bids submitted by bidders who do not meet the technical eligibility criteria will not be opened. Notification of their disqualification will be communicated to them.

4. The second e-cover i.e., Part II (price bid) of all the bidders who qualified in Part I (Techno-Commercial bid) will be opened for financial evaluation.

5. Net Present Value: The tenders will be evaluated not only on the basis of capital cost quoted for the IPCCTV SYSTEM but also taking into account the effect of rates quoted for comprehensive all-inclusive Annual Maintenance Contract (CAMC) for a period of 7 years after expiry of one year of Defect Liability Period by using Net Present Value (NPV) method. For arriving at the NPV of CAMC amount, the following will be considered:

i.	Discount factor	8 % per annum
ii.	Escalation factor	5% per annum
iii.	Period of CAMC	7 Years.

iv.	Period of deputation of technician	Quarterly.
v.	Payment terms of CAMC	Half yearly payment after satisfactory completion of the service

Total Cost of Ownership = A + B * F1

The bidder with the lowest Total Cost of Ownership (TCO) will be identified as the L1 bidder.
Where,

A= Capital Cost of the all-new equipment, as applicable
B= Comprehensive AMC Value of all the new equipment, as applicable
F1= **5.6321**

The bidder with the lowest Total cost of ownership (as explained above) shall be considered for the Award of Contract and called successful bidder. In case the lowest tendered amount (TCO) of two or more bidders is the same, then such lowest bidders may be asked to submit a revised offer quoting discount on their already quoted tendered amount in a sealed envelope. Further, if any such lowest bidder does not revise his/her bid on lower side, his/her original bid shall remain valid for further processing. The lowest tender shall be decided on the basis of revised offer. If the revised tendered amount of two or more bidders received in the revised offers is again found to be equal, then the firm with the highest average turnover for last three financial years shall be considered for the award of contract.
In the process of evaluation, the 'Class-I local supplier' shall get purchase preference over 'Class-II local supplier' as well as 'Non-local supplier', as per following procedure:
i. Among all qualified bids, the lowest bid will be termed as L1. If L1 is Class -I local supplier', the contract will be awarded to L1.
ii. If L1 is not 'Class-I local supplier', the lowest bidder among the 'Class-I local supplier', will be invited to match the L1 price subject to Class-I local supplier's quoted price falling within the margin of purchase preference, and the contract shall be awarded to such 'Class-I local supplier' subject to matching the L1 price.
iii. In case such lowest eligible 'Class-I local supplier' fails to match the L1 price, the 'Class-I local supplier' with the next higher bid within the margin of purchase preference shall be invited to match the L1 price and so on and contract shall be awarded accordingly. In case none of the 'Class-I local supplier' within the margin of purchase preference matches the L1 price, the contract may be awarded to the L1 bidder.

Margin of purchase preference means the maximum of 20% of the price quoted by a “Class-I local supplier” (TCO) above the L1 for the purpose of purchase preference.
In case the contractor/ supplier does not meet the stipulated local content requirement and the category of the supplier changes from Class-I to Class-II/ Non-local or from Class-II to Non-local, a penalty up to 10% of the contract value may be imposed.

Section IV
General Conditions of Contract

Interpretation Clause

In construing these Conditions, the Scope of work, Specifications, Bill of Quantities and Contract Agreement, the following words shall have the meanings herein assigned to them except where the subject or context otherwise required.

i.	"RBI"	Shall mean Reserve Bank of India, having its Central Office at Shahid Bhagat Singh Road, Mumbai– 400001 and having its Regional Offices at various places.
ii.	"Bank"	Shall mean The Reserve Bank of India and shall include its assigns and successors.
iii.	"Tender document"	Shall mean document named as such issued by the Bank to the Contractors inviting Bids for the Project.
iv.	"Bidder"	who submits the bids/tenders. It may be partnership firm, individual firm and a company. Legal representatives of a deceased partner.
v.	"Contractor "	Contractor is the successful contractor who has been officially awarded to execute the work. It may be partnership firm, individual firm and a company. Legal representatives of a deceased partner.
vi.	"Site"	Shall mean the site of the contract works including any Building and erections thereon and any other land (inclusively) as aforesaid allotted by the Bank for the Contractor's work.
vii.	"Contract"	Shall mean and include the all sections of the tender document, corresponding letters, work order, Articles of Agreement, CAMC agreement and minutes of pre-bid etc. attached hereto and duly signed.
viii.	"Notice in writing"	Or written notice shall mean a notice in written, typed or printed characters sent (unless delivered personally or otherwise proved to have been received) by registered post to the last known private or business address to have been received when in the ordinary course of post it would have been delivered. The communication delivered by any accepted electronic means shall also be deemed to be written notice.
ix.	"Act of Insolvency"	Shall mean any Act of Insolvency as defined by the **Insolvency and Bankruptcy Code (IBC), 2016** or any Act amending such original.
x.	"Net Prices"	The price of item mentioned in part II of the tender at CPPP.

xi.	"Market Rate"	shall be the rate as decided by the The Bank on the basis of the cost of materials and labour at the site where the work is to be executed plus the percentage mentioned in clause 19(e) to cover all overheads and profits.
xii.	"The works"	Shall mean name of the tender mentioned in the NIT.
xiii.	Day/Month/Year	Shall mean Calendar Day/month/year
xiv.	Working Day	Shall mean The days when Bank's office is working i.e. Days excluding Public holidays, Saturdays and Sundays
xv.	Engineer-in-charge/Bank's Engineer/Bank's representative	Means the Officer employed and paid by the Bank and acting under the orders of the Bank who shall supervise and be in-charge of the work. All works to be executed under the contract shall be executed under the direction and subject to the approval of the Bank's representative in all respects.
xvi.	Manufacturer	refers to a person or firm who is the producer and furnisher of the material or designer and fabricator of equipment
xvii.	Contractor's Works or Manufacturer's Works	Shall mean and include the land and other places which are used by the CONTRACTOR/FABRICATOR or SUB-CONTRACTOR/SUB-FABRICATOR for the manufacture of "Equipment" or performing the "Works".
xviii.	Contract Price or Contract	Amount shall mean the total amount as calculated from quoted unit rates by the successful contractor and quantities mentioned in the Bill of Quantities (Price Bid) and as accepted by the Bank and indicated in the letter of award of work.
xix.	Contract Period	Shall mean the period specified in the tender document for execution of the contract/ completion of the work, including any authorized extended period by the Bank
xx.	Contract Agreement	Shall mean the agreement signed between the Contractor and the Bank for the execution of the Project.

2. **Scope of Contract**

The Contractor shall carry out and complete the said work in every respect in accordance with this Contract and with the directions of and to the satisfaction of the Bank. The Bank may at it's absolute discretion and from time to time issue further drawings and/or written instructions, details, directions and explanations, which are hereafter collectively referred to as "Bank's Instructions" in regard to :

i. The variation or modification of the design, quality or quantity of works or the addition or omission or substitution of any work.
ii. Any discrepancy in the Drawings or between the Bill of Quantities and/or Drawings and/or Specifications.
iii. The removal from the site of any materials brought thereon by the Contractor and the substitution of any other material therefor.
iv. The removal and/or re-execution of any works executed by the Contractor.

v. The dismissal from the works of any persons employed by the Contractor thereupon.
vi. The opening up for inspection of any work covered up.
vii. The amending and making good of any defects under Clause 21 hereof.

The Contractor shall forthwith comply with and duly execute any work comprised in such Bank's instructions. Verbal instructions, directions and explanations given to the Contractor or his representatives upon the works by the Bank shall, if involving a variation, must be confirmed in writing by the Contractor within seven days, and if not dissented from in writing within a further seven days by the Bank, such shall be deemed to be Bank's instructions within the scope of the Contract. Where the context so requires, words imparting the singular only also include the plural and vice versa. Any reference to masculine gender shall whenever required include feminine gender and vice versa.

Necessary "**Site instruction Book, Hindrance Register, Labour Register**" **strictly maintained by contractor on daily basis and got duly authenticated from The Bank** .

3. **Variations to be approved by Bank**

All the variation in the scope of the work shall be approved by the Bank's Engineer. The Contractor shall submit a statement of variations giving a quantity and rates duly supported by analysis of rates, vouchers etc. The rates on scrutiny and final acceptance by the Bank shall form a supplementary tender. The Bank shall not be liable for payment of such variations until these statements are approved by the Bank's Engineer.

4. **Drawings, Bill of Quantities & Agreement**

The Contract shall be executed in duplicate and the Contractor shall be entitled to one executed copy for his use. The contractor shall pay the applicable stamp duty on the agreement. Before the issue of the final certificate to the Contractor, he shall forthwith return to the Bank all Drawings and Specifications.

5. **Contractor to provide everything necessary at his cost**

The Contractor shall provide at his cost, everything necessary for the proper execution of the works according to the intent and meaning of the Drawings, Bill of Quantities and Specifications taken together whether the same may or may not be particularly shown or described therein provided that the same can reasonably be inferred therefrom, and if the Contractor finds any discrepancy in the Drawings or between the Drawings, Bill of Quantities and Specifications, he shall immediately and in writing refer same to the Bank who shall decide which is to be followed. The Contractor shall provide all works under this specification in full accordance with Health and Safety Regulations.

6. **Authorities, Notices and Patents**

The Contractor shall conform to the provisions of any Act of the Legislature relating to the works and any other aspect thereto such as compliance to the various labour codes, and to the regulations and bye-laws of any authority, and of electric supply and other companies and/or authorities with whose systems, the installation is proposed to be connected and shall, before making any variations from the Drawings or Specifications that may be necessitated by so conforming, give to the Bank, written notice, specifying the variation proposed to be made and the reason for making it and apply for instructions thereon. In case the Contractor shall not receive such instructions **within ten days**, he shall proceed with the work conforming to the provisions, regulations or byelaws, in question, and any variation so necessitated shall be dealt with under Clause No. 14 thereof.

The Contractor shall bring to the attention of the Bank, all notices required by the said Acts, regulations or bye-laws to be given to any authority and pay to such authority, or to any public office, all fees that may be properly chargeable in respect of the works, and lodge the receipts with the Bank for payment.

The Contractor shall indemnify the Bank against all claims in respect of rights, and shall defend all actions arising from claims, and shall himself pay all royalties, license fees, damages, cost and charges of all and every sort that may be legally incurred in respect thereof.

7. **Setting out of work**

The Contractor shall set out the works and shall be reasonable for the true and perfect setting out of the same and for the correctness of the positions, levels, dimensions, and alignment of all parts thereof. If at any time any error in this respect shall appear during the progress of the works within a period of one year from the completion of the works, the Contractor shall, if so required, at his own expense, rectify such error to the satisfaction of the Bank.

8. **Materials and workmanship to conform the descriptions**

All materials and workmanship shall so far as procurable be of the respective kinds described in the Bill of Quantities and/or Specifications and in accordance with the Bank's instructions, and the Contractor shall upon the request of the Bank furnish him with all invoices, accounts receipts and other vouchers to prove that the materials comply therewith. The Contractor shall at his own cost arrange for and/or carry out any test of any materials which the Bank may require.

9. **Contractor's superintendence and representative on the works**

The Contractor shall provide all necessary personal superintendence during the execution of the works, and as long thereafter as the Bank may consider necessary until the expiration of the "**Defects Liability Period**" stated in the Appendix hereto. The Contractor shall also during the whole time the works are in progress, employ a competent representative who shall be constantly in attendance at the works while the men are at work. Any directions, explanations, instructions or notices given by the Bank to such representative shall be held to be given to the Contractor.

10. **Dismissal of Workmen**

The Contractor shall on the request of the the Bank, immediately dismiss any person employed thereon by him from the works who may, in the opinion of the the Bank, is incompetent or committed any misconduct himself and such persons shall not be again employed on the works, without the permission of the the Bank.

11. **Access to Works**

The Bank and their respective representatives shall have free access to the works and/or the workshops, factories or other places at all reasonable times where materials are lying or from which they are being obtained and the Contractor shall give every facility to the Bank and their representatives necessary for inspection and examination and test of the materials and workmanship. No person not authorised by the Bank except the representatives of public authorities shall be allowed on the works at any time.

12. **The Bank's Representative: Assistant Manager (Tech)/Manager (Tech)/AGM(Tech)**

The term "Assistant Manager (Tech)/Manager (Tech)/AGM(Tech)" shall mean the person appointed and paid by the Bank to inspect the works, the Contractor shall afford the Assistant

Manager (Tech)/ Manager(Tech) /AGM(Tech), every facility and assistance for inspecting the works and materials and for checking and measuring time and materials. The Assistant Manager (Tech)/Manager (Tech)/AGM(tech) shall have power to set out works or to revoke, alter, enlarge or relax any requirements of the Contract or to sanction any work, additions, alterations, deviations or omissions or any extra work whatever, except in so far as such authority may be specially conferred by a written order with the prior concurrence in writing of the Bank.

The Assistant Manager (Tech)/Manager (Tech)/AGM(Tech)/AGM(Tech) or any representative of the Bank shall have power to give notice to the Contractor or to his representative of non-approval of any work or materials and such work shall be suspended or the use of such materials shall be discontinued by the Assistant Manager(Tech)/Manager (Tech) but such examination shall not in any way exonerate the Contractor from the obligation to remedy any defects which may be found to exist at any stage of the works or after the same is completed.

13. **Assignments and Sub-letting**

~~The whole of the works included in the Contract shall be executed by the Contractor and the Contractor shall not directly or indirectly transfer, assign or under-let the Contract or any part share thereof or any interest therein without the prior written consent of the Bank, and no undertaking shall relieve the Contractor from the full and entire responsibility of the Contract or from active superintendence of the works during their progress~~.

14. **Alterations, additions, omissions etc.**

No alteration, omission or variation shall vitiate this Contract but in case the Bank thinks proper at any time during the progress of the works to make any alterations in or additions to or omissions from the works or any alteration in the kind or quality of the materials to be used therein and shall give notice thereof in writing under his hand to the Contractor, the Contractor shall alter, add to or omit from, as the case may be, in accordance with such notice but the Contractor shall not do any work extra to or make any alterations or additions to or omissions from the works or any deviation from any of the provisions of the Contract, Stipulation, Specifications or Contract Drawings without the previous consent in writing of the Bank and the value of such extras, alterations, additions or omissions shall in all cases be determined with the prior approval in writing of the Bank in accordance with the provisions of Clause 19 hereof, and the same shall be added to or deducted from the Contract Amount, as the case may be, accordingly.

15. **Bill of Quantities**

The Bill of Quantities, unless otherwise stated, shall be deemed to have been prepared in accordance with the Standard Method of Measurement.

Any error in description or in quantity or in omission of items from the Bill of Quantities shall not vitiate this contract but shall be rectified and the value thereof as ascertained under Clause 18 hereof, shall be added to, or deducted from the Contract Amount (as the case may be) provided that no rectification of errors, if any, shall be allowed in the Contractor's Schedule of Rates.

16. **Sufficiency of Bill of Quantities**

The Contractor shall be deemed to have satisfied himself before tendering as to the correctness and sufficiency of his tender for the works and of the prices stated in the Bill of Quantities and/or the Schedule of Rates and Prices which rates and prices shall cover all his

obligations under the Contract, and all matters and things necessary for the proper completion of the works.

17. **Measurement of Works**

The Assistant Manager (Tech)/Manager (Tech) may from time to time intimate to the Contractor and the Bank that he requires the works to be measured, and the Contractor shall forthwith attend or send a qualified Agent to assist the Assistant Manager (Tech)/Manager (Tech) in taking such measurements and calculations and to furnish all particulars or to give all assistance required by any of them.

Should the Contractor not attend or neglect or omit to send such Agent, then the measurement taken by the Assistant Manager (Tech)/Manager (Tech) shall be taken to be correct measurements of the works. Such measurements shall be taken in accordance with the Mode of Measurement detailed in the Specifications.

The Contractor or his Agent may at the time of measurement take such notes and measurements as he may require.

All authorised extra works, omissions and all variations made with the prior approval in writing of the Bank shall be included in such measurements.

18. **Measurements Book**

a. The Bank shall, except as otherwise provided, ascertain and determine by measurement, the value in accordance with the contract of work done. The Interior Contractor shall, without extra charge, provide all assistance with every appliance, labour and other things necessary for measurements and recording levels.

b. Measurement of all items having financial value shall be entered in Computerized Measurement Book (CMB) so that a complete record is obtained of all works performed under the contract after joint measurement of Bank and authorized representative of the contractor. All bills (Running Account (RA) & Final bill) should be in bound volume of Computerised Measurements (A4 size) to be furnished by the contractor, duly machine numbered for pages, and with MB number to be given by the Bank. – Format of Measurement and Abstract Book as provided by the Bank.

c. The Bank Engineer shall incorporate necessary corrections in the sheets of MB. After incorporating the corrections, the Contractor shall submit revised copies. All pages of the finalized, computerized MB sheets, after due check / test check measurements shall have full signature with date of the authorized official of the Contractor.

19. **Ascertainment of prices for extras**

The Contractor may, when authorised by Bank, add to, omit from, or vary the works shown upon the drawings, or described in the Specification, or included in the Bill of Quantities, but the Contractor shall make no addition, omission or variation without such authorisation or direction. A verbal authority or direction issued by the Bank shall be deemed to have been given in writing, provided it is confirmed by the Bank in writing within seven (7) days of issuance of such instruction/direction.

No claim for any extra work shall be allowed unless it shall have been executed under provisions of Clause 2 hereof with the concurrence of the Bank as herein mentioned. Any such extra work is herein referred to as authorised extra and shall be made in accordance with the following provisions.

i. a. The net rates or prices in the original tender shall determine the valuation of the extra work where such extra work is of similar character and executed under similar conditions as the work priced therein upto 25% increase of quantity.
   b. Rates for all items, wherever possible, should be derived out of the rates given in the Priced Bill of Quantities.

ii. The net prices of the original tender shall determine the value of the items omitted, provided if omissions vary the conditions under which any remaining items of works are carried out, the prices for the same shall be valued under sub-clause (c) hereof.

iii. Where the extra works are not of similar character and/or executed under similar conditions as aforesaid or where the omissions vary the conditions under which any remaining items of works are carried out or if the amount of any omission or additions. relative to the amount of the whole of the Contract works or to any part thereof shall be such that in the opinion of the Bank the net rate or price contained in the Priced Bill of Quantities or tender or for any item of the works involves loss or expense beyond that reasonably contemplated by the Contractor or is by reason of such omission or addition rendered unreasonable or inapplicable, the Bank shall fix such other rate or price as in the circumstances he shall think reasonable and proper.

iv. Where extra work cannot be properly measured or valued, the Contractor shall be allowed day work prices at the net rates in accordance with the local day work rates and wages for the district, provided that in either case vouchers specifying the daily time and materials employed, be delivered for verification to the Bank at or before the end of the week following that in which the work has been executed.

v. It is further clarified that for all such authorised extra items where rates cannot be derived from tender or the quantity of any of the tender items increases 25% beyond the Bill of Quantities, the contractors shall summit rates supported by the rate analysis worked on the “actual cost basis” plus 15% towards establishment charges, contractor’s overhead and profits. Such item will not be eligible for the escalation.

The measurement and valuation in respect of the Contract shall be completed within the “period of final measurement” stated in the Appendix, or if not stated then within six months of the completion of the contract works as defined in Clause 23 hereof.

20. **Unfixed materials when taken into account to be the property of the Bank**

Upon full payment of a certificate that includes the cost of unfixed materials placed on or adjacent to the worksite, ownership of those materials vests completely with the Bank. The Contractor shall not remove these materials from the site except for direct application in the works, unless permitted in writing by the Bank. The Contractor shall be legally and financially liable for any loss of or damage to such materials from any cause whatsoever.

21. **Removal of improper work**

The Bank shall, during the progress of the works, have power to order in writing from time to time the removal from the works within such reasonable time or times, as may be specified in the order, of any materials which in the opinion of the Bank are not in accordance with the Specifications or the instructions of the Bank, the substitution of proper materials, and the

removal and proper re-execution of any work executed with materials or workmanship not in accordance with the Drawings and Specifications or instruction, and the Contractor shall forthwith carry out such order at his own cost. In case of default on the part of the Contractor to carry out such order, the Bank shall have the power to employ and pay the other persons to carry out the same, and all expenses consequent thereon, or incidental thereto shall be borne by the Contractor, or may be deducted by the Bank from any moneys due, or that may become due, to the Contractor.

22. **Defects after virtual completion**

Any defect, shrinkage, settlement or other faults which may appear within the "Defects Liability Period" stated in the Appendix hereto, if none stated, **then within 12 months after** the virtual completion of the works, arising in the opinion of the Bank from materials or workmanship not in accordance with the contract, shall upon the directions in writing of the Bank, and within such reasonable time as shall be specified therein, be amended and made good by the Contractor, at his own cost.

In case of default, the Bank may employ and pay other persons to amend and make good such defects, other faults, and all damages, loss and expenses consequent thereon or incidental thereto shall be made good and borne by the Contractor and such damage, loss and expenses shall be recoverable from him by the Bank or may be deducted by the Bank from any moneys due or that may become due to the Contractor, or the Bank may in lieu of such amending and making good by the Contractor deduct from any money due to the Contractor a sum to be determined by the Bank equivalent to the cost of amending such work and in the event of the amount retained as Security Deposit being insufficient, recover the balance from the Contractor, together with any expenses the Bank may have incurred in connection therewith. ~~Should any defective work have been done or material supplied by any Sub-Contractor employed on the works who has been nominated or approved by the Bank as provided in clause 13 & 24 hereof, the Contractor shall be liable to make good in the same manner as if such work or material had been done or supplied by the Contractor and been subject to the provisions of this Clause and Clause 2 hereof~~. The Contractor shall remain liable under the provision of this Clause, notwithstanding the signing of any certificate or the passing of any accounts, by the Bank.

23. **Certificate of virtual completion and Defects Liability Period**

The works shall not be considered as completed until the Bank has certified in writing that they have been virtually completed. The Defects Liability Period shall commence from the date of such Certificate/date of completion of the work.

24. **Nominated Sub-Contractor**

~~All Specialists, Merchants, Tradesman and others executing any work of supplying and fixing any goods, for which prime cost prices or provisional sums are included in the Bill of Quantities and/or Specifications, who may be nominated or selected by the Bank are hereby declared to be Sub-Contractors employed by the Contractor and are herein referred to as nominated Sub-Contractors.~~

~~No nominated Sub-Contractors shall be employed on or in connection with the works against whom the Contractor shall make reasonable objection or (save where the Bank and Contractor shall otherwise agree) who will not enter into Contract provided~~

i. ~~That the nominated Sub-Contractors shall indemnify the Contractor against the obligation in respect of the Sub-Contractor as the Contractor is under in respect of this Contract.~~

ii. ~~That the nominated Sub-Contractor shall indemnify the Contractor against claims in respect of any negligence by the Sub-Contractor, his servants or agents or any misuse by him or them of any scaffolding or other plant, the property of the Contractor or under any Workmen's Compensation Act in force.~~

iii. ~~Payment shall be made to the nominated Sub-Contractor within fourteen days provided that all nominated Sub-Contractor's accounts included in previous Certificates have been duly discharged, in default whereof, the Bank may pay the same and deduct the amount thereof from any sums due to the Contractor. The exercise of this power shall not create privity of contract as between Bank and Sub-Contractor.~~

25. **Other persons employed by Bank**

The Bank reserves the right to use the Estate and any portions of the site for the execution of any work not included in this Contract, which it may desire to have carried out by other persons, and the Contractor shall allow all reasonable facilities for the execution of such work but shall not be required to provide any plant or materials for the execution of such work. Such work shall be carried out in such manner as not to impede the progress of the works included in the Contract and the Contractor shall not be responsible for any damage or delay which may happen to or occasioned by such work.

26. **Insurance in respect of damage to person and property**

The contractor shall, at his own expense, effect and maintain with effect from the date of commencement till issue of the completion certificate under this contract, with an approved insurance company, an All Risks Policy for insurance for an amount equal to the amount of the contract including earthquake risk in the joint names of the Bank and the contractor (the name of the former being placed first in the policy) against all risks as per the standard all risk policy for contractors and deposit such policy or policies with the Bank before commencing the works.

The Contractor shall be held to be reasonably liable for all injury to persons, animals or things, and for all structural and decorative damage to property which may arise from the operation or neglect of the Contractor or its workers or of any nominated Sub-Contractor or any employee or either, whether such injury or damage arises from carelessness, accident or any other cause whatever, in any way connected with the carrying out of this Contract. The liability under this clause shall be held to include inter alia, any damage to Building, whether immediately adjacent or otherwise, and any damage to roads, streets, footpaths, bridges or ways as well as all damage caused to the Building and other structures and works forming the subject matter of this Contract. The contractor shall also be responsible for any damage caused to the Building and other structures and works forming the subject matter of this Contract by frost, rain, wind or other inclemency of weather. The Contractor shall indemnify and keep indemnified the Bank and hold him harmless in respect of all and any loss and expenses arising from any such injury or damage to persons or property as aforesaid and also against any claim made in respect of injury or damage, whether under any Statute or otherwise and also in respect of any award of compensation or damages consequent upon such claim.

The Contractor shall reinstate all damage of every sort mentioned in this Clause, so as to do delivery of the whole of the Contract works complete and perfect in every respect and so as to make good or otherwise satisfy all claims for damage to the property of third parties. The Contractor shall also indemnify and keep indemnified the Bank against all claims which may

be made against the Bank by any person/ member of the public or other **third party** in respect of anything which may arise in respect of the works or in consequence thereof and **shall at his own expense arrange to effect and maintain, with effect from the date of commencement until the completion of the Contract, with an approved Insurance company a policy of Insurance in the joint names of the Bank and the Contractor(the name of the former being placed first in the policy) against such risks and deposit such Policy or Policies with the Bank before commencement of the work**. The minimum limit of coverage under the policy shall be as defined elsewhere under General Condition of Contract. The Contractor shall also similarly indemnify the Bank against all claims which may be made upon the Bank whether under the **Workmen Compensation Act** or any other statute in force during the currency of this contract or at Common Law in respect of any employee of the Contractor or any Sub-Contractor and **shall at his own expenses effect and maintain, with effect from the date of commencement until the completion of the Contract, with an approved Insurance company a policy of Insurance in the joint names of the Bank and the Contractor(the name of the former being placed first in the policy) against such risks and deposit such Policy or Policies with the Bank from time to time during the currency of the Contract**. In default of the contractor ensuring as provided above, the Bank may so ensure and may deduct the premiums paid from any money due or which may become due to the contractor.

The Contractor shall be responsible for any liability which may be excluded from the Insurance Policies above referred to and also for all other damages to any person, animal or property arising out of and incidental to the negligent or defective carrying out of this Contract, whatever may be the reasons due to which the damage shall have been caused. He shall also indemnify and keep indemnified the Bank in respect of all and any costs, charges or expenses arising out of any claim or proceedings relating to the works and also in respect of any award of compensation or damages, arising therefrom. Without prejudice to the other rights of the Bank against contractor in respect of such default, the Bank shall be entitled to deduct from any sums payable to the Contractor the amount of any damage, compensation, costs, charges and other expenses paid by the Bank and which are payable by the contractor under this clause. The contractor shall upon settlement by the insurer of any claim made against the insurer pursuant to a policy taken under this clause proceed with due diligence to rebuild or repair the works destroyed or damaged. In this event all the money received from the insurer in respect of such damage shall be paid to the contractor and the contractor shall not be entitled to any further payments in respect of the expenditure incurred for Building or repairing of the materials or goods destroyed or damaged.
The contractor, in case of re-Building or reinstatement after damage shall be entitled to such extension of time for completion as the Bank may deem fit, but shall, however, not be entitled to reimbursement by the Bank of any shortfall or deficiency in the amount finally paid by the insurer in settlement of any claim arising as set out herein.

Without prejudice to his liability under this clause, the contractor shall also cause all nominated sub-contractors to effect, for their respective portions of works similar policies of insurance in accordance with the provisions of this clause and shall produce or cause to produce to the Bank such policies. The contractor shall not permit a nominated sub-contractor to commence work at site unless said insurance policies are submitted. In the event of failure of the sub-contractor to take out such policy or policies of insurance before commencing the works at site, the contractor shall be responsible for any claim or damage attributable to the said sub-contractor.

In order to fulfil all the insurance-related conditions mentioned above, the contractor shall, within 14 days from the date of issue of the work order, insure the works at his cost and keep them insure until the virtual completion of works, against loss or damage by fire with an office in the joint names of the Bank and the contractor (the name of the Bank i.e. "RESERVE BANK OF INDIA" being placed first in the policy). It shall cover the following risks.

i. **Contractors all risk (CAR) policy** insurance inclusive of Storage, erection, testing and commissioning policy for the full contract value including fire risk and Transit insurance for transportation from manufacturer's works to site (by Air/Sea/Road etc. as applicable.
ii. **Workmen compensation policy** for the employees of the contractor at site.
iii. **Third party liability policy** with a limit of Rs 2 lakh per accident maximum up to 3 accidents.

Note: If the contractor does not provide these policies, the Bank reserves the right to take the above insurance policies themselves and recover **double the cost as penalty** thereof from the bill of the contractor or any other action as it deems fit.

27. **Date of Commencement and Completion**

The Contractor shall be allowed admittance to the site on the "Date of Commencement" stated in the Appendix hereto or such later date as may be specified by the Bank and he shall thereupon and forthwith begin the works and shall regularly proceed with and complete the same (except such painting or other decorative work as the Bank may desire to delay) on or before the "Date of Completion" stated in the Appendix subject nevertheless to the provisions for extension of time hereinafter contained.

28. **Damages for Non-completion**

If the Contractor fails to maintain the required progress of the works and fails to complete the works by the stipulated completion time in the Contract or within any extended time under time extension Clause 29 hereof and the Bank certifies in writing that in his opinion the same ought reasonably to have been completed, the Contractor shall pay the Bank a sum towards "**Liquidated Damages**" **@ 0.25% of the contract value** per week of delay subject to a maximum of 10% of the contract value (contract value means the total value of capital cost of work) for the period during which the said works shall so remain incomplete and the Bank may deduct such damages from any moneys due to the Contractor. The contractor hereby specifically agrees and authorizes the Bank to deduct such liquidated damages, if any, from any instalment of payment becoming due and payable to the contractor in terms of this contract or from the retention money."

~~**Milestones as follows:**~~

29. **Delay and Extension of Time**

If in the opinion of the Bank, the assigned works get delayed (a) by force majeure or (b) by reason of any exceptionally inclement weather or (c) by reason of proceedings taken or threatened by or dispute with adjoining or neighbouring owners or public authorities arising otherwise than through the Contractor's own default or (d) by the works or delays of other Contractors or Tradesmen engaged or nominated by the Bank and not referred to in the Bill of Quantities, and/or Specification or (e) by reason of Bank's instructions as per Clause 2 hereof or (f) by reason of civil commotion, legal combination of workmen or strike or lock-out affecting any of the Building trades or (g) in consequence of the Contractor not having received in due time, necessary instructions from the Bank for which he shall have specifically applied in writing or (h) from other causes which the Bank may certify as beyond the control

of Contractor or (i) in the event the value of the work exceeds the value of the Priced Bill of Quantities owing to variation, the Bank may make a fair and reasonable extension of time for completion of the Contract works. In case of such strike or lock-out the Contractor shall nevertheless constantly use his endeavours to prevent delay and shall do all that may reasonably be required to the satisfaction of the Bank to proceed with work.

If the contractor needs an extension of time for completion of the work or if the completion of work gets delayed for any reason beyond the due date of completion stipulated in the contract, the contractor shall apply to the Bank for extension of time in writing at least 7 days before the expiry of the scheduled time and while applying for extension of time, contractor shall furnish the reasons in detail and his justification along with documentary evidence (copy of relevant pages of hindrance register), if any, for delays. Only that period of extension of time as granted by the Bank (on receipt of the application from the contractor or even in absence of any such application certification as to the reasonableness of the grounds for delay) will qualify for exemption of imposition of liquidated damages. For the balance period in excess of original stipulated period and an authorised extension of time granted by the Bank, the provision of liquidated damages as stated under clause 28 will become applicable.

Further, the contract shall remain in force even for the period beyond the due date of completion irrespective of whether the contractor has applied or not, for the grant of extension of time for completion unless the Bank decides to terminate the contract. The delay for completion of work for any reason will not entail any right to the contractor to claim any revision of rates or any extra compensation for any reason.
The conditions for force majeure, as mentioned above are as follows:

i. Notwithstanding anything else contained in this document, neither party shall be liable for any delay in performing its obligations hereunder if such delay is caused by circumstances beyond its reasonable control including without limitation any delay caused by the acts of governments, acts of God, natural calamities, strikes, riots in any region, terrorist attack, war (declared and undeclared). However, upon the happening of any such event causing delay, the Contractor shall immediately give notice thereof in writing to the Bank. The Contractor is under obligation to take necessary steps to mitigate the effects of the force majeure event.

ii. Neither party shall, by reason of such event, be entitled to terminate the Contract in respect of such performance of their obligations.

iii. The obligations under the Contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the Contract is prevented or delayed by reason of the event beyond a period mutually agreed, either party may at its option, terminate the Contract.

30. **Failure by Contractor to comply with Bank's instructions**

If the Contractor after receipt of written notice from the Bank requiring compliance within ten days fails to comply with such further drawings and the Bank may employ and pay other persons to execute any such work whatsoever that may be necessary to give effect thereto, and all costs incurred in connection therewith shall be recoverable from the Contractor by the Bank as a debt or may be deducted by him from any moneys due to the Contractor.

31. **Termination of Contract by the Bank**

If the Contractor being an individual or a firm commits any "act of insolvency", or shall be adjudged an insolvent or being an Incorporated Company shall have an order for compulsory winding up made against it or pass an effective resolution for winding up voluntarily or subject to the supervision of the Court and the Official Assignee or the Liquidator, in such acts of insolvency or winding up, as the case may be, shall be unable, within seven days after notice to him requiring him to do so, to show the reasonable satisfaction of the Bank that he is able to carry out and fulfil the Contract and to give security therefor, if so required by the Bank.

Or

if the Contractor (whether an individual, firm or Incorporated Company) shall suffer execution or other process of Court attaching property to be issued against the Contractor,

Or

shall suffer any payment under this Contract to be attached by or on behalf of any of the creditors of the Contractor,

Or

shall assign or sublet this Contract without the consent in writing of the Bank first had and obtained,

Or

shall charge or encumber this Contract or any payments due or which may become due to the Contractor hereunder,

Or

if the Bank determine that the Contractor

i. has abandoned the Contract,

or

ii. has failed to commence the works, or has without any lawful excuse under those Conditions suspended the progress of the works for 14 days after receiving from the Bank notice to proceed,

or

iii. has failed to proceed with the works with such due diligence and failed to make such due progress as would enable the works to be completed within the time agreed upon,

or

iv. has failed to remove materials from the site or to pull down, and replace work for seven days after receiving written notice that the said materials or work were condemned and rejected by the Bank under these Conditions

or

v. has neglected or failed persistently to observe and perform all or any of the acts, matters or things by the Contract to be observed and performed by the Contractor for seven days after written notice shall have been given to the Contractor requiring the Contractor to observe or perform the same.

Then and in any of the said cases, the Bank may, notwithstanding any previous waiver, after giving seven days' notice in writing to the Contractor, determine the Contract and liabilities of the Contractor, the whole of which shall continue in force fully as if the Contract had not been

so determined, and as if the works subsequently executed had been executed by or on behalf of the Contractor and further, the Bank by his agents or servants may enter upon and take possession of the works and all plant, tools, scaffoldings, machinery and materials lying upon the Estate or the adjoining lands or roads, and use the same as his own property or may employ the same by means of his own servants and workmen in carrying on and completing the works or by employing any other Contractor or other person or persons to complete the works, and the Contractor shall not in any way interrupt or do any act, matter or thing to prevent or hinder such other contractor or other person or persons employed for completing and finishing or using the materials and plant for the works. When the works shall be completed or as soon thereafter as convenient, the Bank shall give a notice in writing to the Contractor to remove his surplus materials and plant, and should the Contractor fail to do so within a period of fourteen days after receipt thereof by him, the Bank may sell the same by public auction, and give credit to the Contractor for the net amount realised. The Bank shall thereafter ascertain and certify in writing under his hand what (if anything) shall be due or payable to, or by the Bank, for the value of the said plant and materials so taken possession of by the Bank and the expense or loss which the Bank shall have been put to in procuring the works to be completed, and the amount, if any, owing to the Contractor and the amount which shall be so certified shall thereupon be paid by the Bank to the Contractor or by the Contractor to the Bank, as the case may be, and the decision of the Bank shall be final and conclusive between the parties.

32. **Termination of Contract by Contractor**

If payment of the amount payable by the Bank under certificate of the Bank's Engineer shall be in arrears and unpaid for thirty days after notice in writing requiring payment of the amount as aforesaid shall have been given by the Contractor to the Bank or if the Bank shall repudiate the Contract, or if the works be stopped for three months under the order of the Bank or by any injunction or other order of any Court of Law, then and in any of the said cases, the Contractor shall be at liberty to determine the Contract by notice in writing to the Bank and he shall be entitled to recover from the Bank, payment for all works executed and for any loss he may sustain upon any plant or materials supplied or purchased or prepared for the purpose of the Contract.

In arriving at the amount of such payment, the net rates contained in the Contractor's original Tender shall be followed, or where the same may not apply, valuation shall be made in accordance with Clause 19 hereof.

33. **Certificates and Payments**

(a) The Contractor shall be paid by the Bank from time to time by instalments under Interim Certificate to be issued by the Bank on account of the works executed, work to the approximate value named in the Appendix as "**Value of work for Interim Certificates**" (or less at the reasonable discretion of the Bank) has been executed in accordance with this Contract. The Bank may, at his discretion, include in the Interim Certificate such amount as he may consider proper on account of materials delivered upon the site by the Contractor for use in the works. And when the works have been virtually completed and the Bank shall have certified in writing that they have been completed, the contractor shall be paid the balance amount by the Bank in accordance with the certificate to be issued by the Bank. **The Contractor shall be entitled to the release of the Bank guarantee towards Security Deposit in accordance with the Final certificate to be issued in writing by the Bank at the expiration of the period referred to as "the Defects Liability Period**" in the Appendix

hereto from the date of Virtual Completion or as soon after the expiration of such period as the works shall have been finally completed and defects made good according to the true intent and meaning hereof, whichever shall last happen, provided always that the issue by the Bank of any certificate during the progress of the works at or after their completion shall not relieve the Contractor from his liability under Clause 2 and 22 nor relieve the Contractor of his inability in cases of fraud, dishonesty or fraudulent concealment relating to the works or materials or to any matter dealt within the Certificate, and in case of all defects and insufficiencies in the works or materials, which a reasonable examination would not have disclosed. No Certificate shall of itself be conclusive evidence that any works or materials, to which it relates, are in accordance with the Contract neither will the Contractor have a claim for any amounts which the Bank might have certified in any interim bill and paid by the Bank and which might subsequently be discovered as not payable and in this respect the Bank's decision shall be final and binding.
The Bank shall have power to withhold any Certificate if the works or any parts thereof are not being carried out to his satisfaction.

The Bank may by any Certificate make any correction in any previous certificate which shall have been issued by him.

Payments shall be made within the period named in the Appendix as "Period for honouring Certificates" after such Certificates have been delivered to the Bank.

The payment for the system will be made in INR and any dispute arising out of this contract will also be sorted out within the jurisdiction by Office from which contract is signed.

34. **Delayed Payment**

Any amounts payable by the Bank to the Contractor if not paid within the "Period for honouring Certificates" named in the Appendix, carry interest at the rate named in the Appendix as the "Rate of interest for delayed payment" from the date upon which such sum ought to have been paid by the Bank until the payment.

35. **Settlement of dispute by Arbitration**

All disputes and differences of any kind whatever arising out of or in connection with the contract or the carrying out of the works (whether during the progress of the works or after the completion and whether before or after the determination, abandonment or breach of the contract) shall be referred to and settled by the Bank who shall state its decision in writing. Such decision may be in the form of a final certificate or otherwise. The decision of the Bank with respect to any of the excepted matters shall be final and without appeal. But if either party is dissatisfied on any matter, the party may within 28 days after receiving notice of such decision give a written notice to the other party requiring that the matters in dispute be referred for Arbitration as per the procedure agreed upon herein. Such written notice shall specify the matters, which are in dispute or difference of which such written notice has been given. If both the parties agree a single arbitrator would be appointed for the purpose. In case no agreement could be reached on the appointment of single arbitrator, both the parties will nominate one person each as an arbitrator on their behalf. The two arbitrators nominated by the parties shall nominate one more person to act as third arbitrator.

The arbitrator or arbitrators, as the case may be, shall have power to open up, review and revise any certificate, opinion, decision, requisition or notice, save in regard to the excepted

matters, referred to in the preceding clause, and to determine all matters to dispute which shall be submitted to arbitration and of which notice shall have been given as aforesaid.

The arbitrator or arbitrators, as the case may be, shall make his or their award within one year (or such further extended time as may be decided by him or them as the case may be with the consent of the parties) from the date of entering on the reference. In case during the arbitration proceedings, the parties mutually settle or compromise their dispute or difference, on the parties filing their joint memorandum of the settlement or compromise, the arbitrator or the arbitrators, as the case may be, shall make an award in terms of such settlement or compromise.

Upon any such reference, the decision on the cost incidental to the reference and award respectively shall be in the discretion of the arbitrator or arbitrators, as the case may be, who may determine the amount thereof or direct the same to be taxed as between the party and party, and shall direct by whom and to whom and in what manner the same shall be borne and paid.

This submission shall be deemed to be a submission to arbitration within the meaning of the Indian Arbitration and Conciliation Act, 1996 or any statutory modification thereof.

The award of the arbitrator or arbitrators, as the case may be, shall be final and binding on the parties. It is agreed that the Contractor shall not delay the carrying out of the works by reason of any such matter, question or dispute being referred to arbitration, but shall proceed with the works with all due diligence and shall until the decision of the arbitrator or arbitrators is given, abide by the decision of the Bank. No award of the arbitrator or arbitrators, as the case may be, shall relieve the Contractor of his obligations to adhere strictly to the Bank's instructions with regard to the actual carrying out of the works. The Bank and the Contractor hereby also agree that arbitration under this clause shall be a condition precedent to any right of action under the contract.
The venue of arbitration shall be the Chennai where the work is being executed.

36. **Right of technical scrutiny of final bill**

The Bank shall have a right to cause a technical examination of the works and the final bill of the Contractor including all supporting vouchers, abstracts etc. to be made at the time of payment of the final bill. If as a result of this examination or otherwise, any sum is found to have been overpaid or over-certified, it shall be lawful for the Bank to recover the sum.

37. **Bank entitled to recover compensation paid to workmen**

If, for any reason, the Bank is obliged, by virtue of the provision of the Employees' Compensation Act,1923, or any statutory modifications or re-enactment thereof to pay compensation to a workman employed by the Contractor in execution of the works, the Bank shall be entitled to recover from the Contractor the amount of compensation so paid, and without prejudice to rights of the Bank under the said Act. The Bank shall be at liberty to recover such amount or any part thereof by deducting it from the security deposit or from any sum due by the Bank to the Contractor under this Contract or otherwise. The Bank shall not be bound to contest any claim made against it under the said Act, except on the written request of the Contractor and upon his giving to the Bank full security to the satisfaction of the Bank for all costs for which the Bank might become liable in consequence of contesting such claim.

38. **Abandonment of Works**

If at any time after acceptance of the tender, the Bank shall, for any reasons whatsoever, not require the whole or any part of the works to be carried out, the Bank shall give notice in writing to the Contractor who shall have no claim to any payment of compensation or otherwise whatsoever on account of any profit or advantage which he might have derived from the execution of the whole works.

39. **Return of surplus materials**

Notwithstanding anything contained to the contrary in any or all the Clauses of this Contract, where any material for the execution of the Contract is procured with the assistance of the Bank by purchases made under orders or permits or licenses issued by Government, the Contractor shall hold the said materials economically and solely for the purpose of the Contract and not dispose of them without the prior written permission of the Bank and return it to the Bank, if required by the Bank, at the price to be determined by the Bank having due regard to the condition of the materials, the price to be determined not to exceed the purchase price thereof inclusive of sales tax, Goods and Services Tax (GST), octroi and other such levies paid by the Contractor in respect thereof. In the event of breach of the aforesaid condition, the Contractor shall, in addition to being liable to action for contravention of the terms of licenses or permits and/or criminal breach of trust, be liable to the Bank for all moneys, advantages or profits resulting, or which in the usual courses would have resulted to him, by reason of such breach.

40. **Right of Bank to terminate Contract in the event of death of Contractor, if individual**

Without prejudice to any of the rights or remedies under this Contract, if the Contractor, being an individual, dies, the Bank shall have the option of terminating the Contract without incurring any liability for such termination.

41. **Accident Reports**

In the event of accidents of any kind, all required reports (accidental or otherwise) must be submitted without delay. The Contractor shall ensure that these reports are shared with the Bank simultaneously with their transmission to any other external parties or stakeholders.

42. **Prevention of Sexual Harassment at work place:**

i. The contractor shall be solely responsible for full compliance with the provisions of “the Sexual Harassment of women at workplace (Prevention, Prohibition and Redressal) Act, 2013”. In case of any complaint of sexual harassment against its employee within the premises of the Bank, the complaint will be filed before the Internal Complaints Committee constituted by the contractor/Agency or Local Complaints Committee as the case may be and the contractor Agency shall ensure appropriate action under the said Act in respect of the Complaint.

ii. Any complaint of sexual harassment from any aggrieved employee of the Service Provider against any employee of the Bank or any employee of any other firm working in the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the Bank.

iii. The contractor shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employees of the contractor, for instance any monetary relief to Bank’s employee or other firm’s employee, if sexual violence by the employee of the contractor is proved.

iv. The contractor shall be responsible for educating its employees about prevention of sexual harassment at workplace and related issues.
v. The contractor shall provide a complete and updated list of its employees who are deployed within the Bank's premises.

43. Non – Disclosure clause:

i. The contractor shall not disclose directly or indirectly any information, materials and details of the Bank's infrastructure/systems/equipment etc., which may come to the possession or knowledge of the Service Provider and /or the DB Developer during the course of discharging their contractual obligations in connection with this agreement, to any third party and shall at all times hold the same in strictest confidence. The contractor shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it or comply with applicable laws. The contractor shall not publish, permit to be published, or disclose any particulars of the works in any trade or technical paper or elsewhere without the previous written consent of the Second Party. Failure to observe the above shall be treated as breach of contract on the part of the contractor, as the case may be, and the Second Party shall be entitled to claim damages and pursue legal remedies.
ii. The contractor shall take all appropriate action with respect to its employees to ensure that the obligations of non-disclosure of confidential information under this agreement are fully satisfied.

Without prejudice to the formal Contract Agreement, all confidentiality and non-disclosure obligations binding the Contractor under this tender shall survive the expiration, completion, or termination of this Agreement for any reason whatsoever.

44. **Program chart/ Progress report**:

The contractor shall submit a suitable progress report/chart for completion of different stages of work, to ensure completion of work within allotted period. Such program should be submitted within 14 days of the award of work. All suitable modification made by the Bank must be incorporated in the progress chart. If asked the contractor shall submit reports showing current equipment delivery dates and anticipated completion dates for individual units and groups of units.

45. **Statutory Approvals:**

~~The work shall be executed by the Contractor as per pre-NOC & local body approval received from respective statutory authorities such as Pollution Control Board (PCB) / Chief Electrical Inspector (CEI) / Local fire Authority / Local Municipal Authority etc/ Local statutory Authority. The contractor shall be responsible to understand all the provisions made in all such approvals accorded. In case of any requirements of any additional work/ modification thereof, the same shall be brought to the notice of Engineer in charge well in advance. The work has to be executed adhering to the norms of local body authorities. The contractor shall assist in preparation of documents, reports etc. as required during & after completion of work for obtaining further approvals & final completion & occupancy certificate from the respective authorities. The contractor shall also be responsible to attend meetings & do all liasoning works with respective authorities. No extra/additional payment will be made on this account. However, the fee paid to the local bodies / authorities, if any, shall be borne by the Bank.~~**(Not Applicable)**

46. **Debarment/Disqualification:**

A **contractor is liable for debarment / disqualification** from bidding on the following grounds:

i. If it is determined that the contractor has committed the following acts or omissions in contravention of the code of integrity:

a.

I. making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

II. any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.

III. any collusion, bid rigging or anticompetitive behaviour that may impair the transparency, fairness, and the progress of the procurement process.

IV. improper use of information provided by the procuring entity to the contractor with an intent to gain unfair advantage in the procurement process or for personal gain.

V. any financial or business transactions between the contractor and any official of the procuring entity related to tender or execution process of contract: which can affect the decision of the procuring entity directly or indirectly.

VI. any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.

VII. obstruction of any investigation or auditing of a procurement process.

VIII. making false declaration or providing false information for participation in a tender process or to secure a contract.

b. failed to disclose conflict of interest.

c. failed to disclose any previous transgressions made in respect of the provisions of sub clause

(i) with any public institution / entity in India or any other country during the last three years or of being debarred by any public procuring institution / entity.

ii. For any actions or omissions by the contractor other than violation of code of integrity, which in the opinion of the Bank warrants debarment, for the reasons like supply of sub-standard material, non-supply of material, abandonment of works, sub-standard quality of works, failure to abide terms of the tender etc.

iii. If the contractor has been convicted of an offence— (a) under the Prevention of Corruption Act, 1988; or (b) the Indian Penal Code or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract.

47. Packing and dispatch: The equipment shall be properly and securely packed in boxes suitable for multiple handling and transportation under Indian conditions. All equipment/ components shall be delivered on Duty Delivery Paid (DDP) basis in the Bank's Office Building.

Police Verification: For all workers deployed on a regular basis at the site, the Contractor shall arrange, obtain, and submit valid Police Verification Reports (PVR) at their own expense prior to the commencement of work. The Contractor shall ensure that no worker with an adverse police record or pending criminal case is deployed at the Bank's premises.

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Section V
Special Conditions of Contract

1. **Time for Completion:**

i. Time for Completion: 08 weeks from 14th day of work order

Time allowed for carrying out the work as mentioned in the Memorandum shall be strictly observed by the contractor and it shall be reckoned from the 14th day after written order to commence the work is issued. The work shall throughout the stipulated period of the Contract be proceeded with all due diligence and if the contractor fails to complete the work within the specified period, he shall be liable to pay compensation as defined in clause 28 of the Conditions of Contract. The contractor shall before commence the work prepare a detailed work program which shall be approved by the Bank.

ii. The contractor shall not be entitled to any compensation for any loss suffered by him on account of delays in commencing or executing of the work, whatever the cause of delays may be, including delays arising out of modifications to the work entrusted to him or in any sub-contract connected therewith or delays in awarding contracts for other trades of the project or in commencement or completion of such works or in procuring Government controlled or other building materials or in obtaining water and power connections for construction purposes or for any other reason whatsoever and the Bank shall not be liable for any claim in respect thereof. The Bank does not accept liability for any sum besides the tender amount, subject to such variations as are provided for herein.

2. **Type of Security Deposit:**

i. **Performance Bank Guarantee (PBG):** On award of the work, the successful contractor shall furnish an amount equal to 10% (Ten percent) of the contract value in the form of a Bank Guarantee (BG) from any scheduled Bank as per Annexure X towards entire period of currency of Contract (work completion + 60 days) valid from the commencement of the work (14th day from the date of issue of work order) till Completion of work for due fulfilment of the Contractual obligations by the contractor. This Performance Bank Guarantee (PBG) shall be initially valid for a period of contract duration plus 60 days and shall be suitably extended till completion of the work plus 60 days in case of extension of contract period. Such Performance Bank Guarantee (PBG) should be submitted to the Bank within 14 days of the issue of work order. **The Performance Bank Guarantee (PBG) may be submitted as an ePBG, a physical copy, or via NEFT for the equivalent amount.**

ii. Submission of Performance Bank Guarantee shall be ensured as stipulated in the tender. In case of delay in unavoidable circumstances, charge for delay in submission of Performance Bank Guarantee shall be recovered from the bills of the contractor at Bank rate.

iii. The Bank reserves the right to invoke the Bank Guarantee in case of unsatisfactory performance of the terms, conditions of initial Contract Period plus 60 days as set out in the tender.

3. **Payment Terms: The following terms of payment, subject to statutory deductions, shall be applicable to this contract:**

a. First Stage Payment: 60% of the accepted amount on pro-rata basis against delivery of all materials at site after checking the same and on submission of the following documents:

i) Manufacturer's Inspection and Test Certificates

ii) Contractor's Certificate that all components, parts, sub systems, consumables etc. for successful installation, commissioning and testing of the systems including maintenance have been received at site in good condition and if any shortfall is noticed during installation, commissioning and testing they will be supplied free to the Bank.

iii) Bank Guarantee towards Security Deposit as per Clause 2(i) of Section-V.

iv) Policies of insurance covering all the risk during transit, storage, installation, commissioning & handing over including third party liability and workmen compensation as per the tender conditions.

b. Second Stage Payment: 40% of the quoted rate on pro-rata against erection, testing, commissioning and handing over of the system and on submission of the following document.

i) Bank Guarantee towards Security Deposit as per Clause 5 of Section-V.

ii) Minimum value of works for interim certificates/running account bill shall be Rupees 10 lakh.

5. Performance Bank Guarantee for DLP + Comprehensive Annual Maintenance Contract (CAMC- PBG): After completion of works but before expiry of the BG submitted for due fulfilment of execution of work, the Contractor shall furnish a new BG, in the form prescribed by the Bank as per Annexure - X, OR amount equivalent to PBG through online mode (NEFT / RTGS) OR Electronic Bank Guarantee (e-BG), which is a dematerialised Bank Guarantee processed on National e-Governance Services Limited (NeSL), for due fulfilment of the terms and obligations of the DLP and CAMC contract, for an amount equal to 10% of the contract value (capital cost) valid for initial 04 years (01 year DLP+ first 03 years of CAMC) from the date of virtual completion of the work and thereafter for an amount of 5% of the contract value (capital cost) for the remaining 04 years. The BG shall be renewed 2 weeks before expiry of the previous one failing which the above Bank Guarantee shall be enforced without prejudice to this being liable for any further loss or damage incurred in consequence, by the Bank.

The Bank reserves the right to invoke the Bank Guarantee in case of unsatisfactory performance of the terms, conditions of the DLP and CAMC set out in the tender at any time during the currency of committed period of eight (8) years (one-year DLP and 07 years CAMC).

6A. Method of Testing:

The system shall be tested in the contractor's works to ascertain the compliance of offered specifications. The successful tenderer will arrange staff for test run.

i. Before offering the system to the Bank for testing, the firm shall carryout the various tests in their factory and forward the copy of those test reports to the Bank. Satisfactory performance at this stage meeting the prescribed limits will only be construed as acceptance of the system. System, which falls short of the prescribed specifications, is liable to be rejected.

ii. Further, the system shall be tested at the site for proper functioning and performance by the Bank's Engineer.

iii. The above will, however, not in any way absolve the contractor of his responsibility about proper performance of the system / components after installation and commissioning at the designated place.

6B. Inspector Authority to certify performance: The Bank shall have the power:

i. To certify that the system or any portion thereof are not in accordance with the contract owing to adoption of any unsatisfactory method of manufacture.
ii. To reject any equipment or parts submitted as not being in accordance with the specification;
iii. To reject the whole of the equipment tendered for inspection, if after inspection of such portion thereof as he may in his discretion think fit, he is satisfied that the same is unsatisfactory; and
iv. To mark the rejected equipment or parts with a rejection mark so that it may easily be identified if re-submitted.

The Bank decision as regards the rejection shall be final and binding on the contractor subject to contractor's appeal.

6D. Consequence of rejection: If on the equipment/material or its part thereof, being rejected by the Bank, the contractor has to rectify/replace the same at his own risk and cost for which no additional time shall be granted.

Section (VI) - Appendix Hereinbefore Referred To

Ref to Clauses in General condition of contract hereinbefore referred to

9	Defects Liability Period	Twelve months from the date of the completion of the work
19	Period of Final Measurement	3 months
27	Date of Commencement	14th day from the date of issue work order
28	Liquidated damages at the rate of	Liquidated Damages" @ 0.25% of the contract value per week of delay subject to a maximum of 10% of the contract value (contract value means the total value of capital cost of work)
33	Minimum value of works for interim certificates/running account bill	As per Clause 3 of **Special Conditions of Contract, Section V**
33	Period for honouring certificates of payment	One month for interim bills and 3 months for final bill.
34	Interest for delayed payment	As per Bank rate

Ref to clauses in special condition of contract

1	Contract Period/Time of Completion	08 weeks from 14th day of work order
2	Security Deposit / PBG during execution of the work	10% of contract value valid from the commencement of the work (14th day from the date of issue of work order) till Completion of work. [Entire period of currency of Contract (work completion + 60 days) for due fulfilment of the Contractual obligations by the contractor].
3	DLP+CAMC period PBG.	10% of the contract value (capital cost) valid for initial 04 years (01-year DLP+ first 03 years of CAMC) valid from the day of virtual completion of the work and thereafter for an amount of 5% of the contract value (capital cost) for rest 04 years.

Section-VII

Safety Code (A & B)

A. GENERAL SAFETY

1. First aid appliances including adequate supply of sterilized dressings and cotton wool shall be provided in a readily accessible place.
2. An injured person shall be taken to a public hospital without loss of time, in cases where the injury necessitates hospitalization.
3. Suitable and strong scaffolds should be provided for workmen for all work that cannot safely be done from ground.
4. No portable single ladder shall be over 8 meters in length. The width between the side rails shall not be less than 30 cm (clear) and the distance between two adjacent rungs shall not be more than 30 cm. When a ladder is used an extra mazdoor shall be engaged for holding the ladder.
5. The excavated material shall not be placed within 1.5 meters of the edge of the trench or half of the depth of trench, whichever is more. All trenches and excavations shall be provided with necessary fencing and lighting.
6. Every opening in the floor of a building or in a working platform shall be provided with suitable means to prevent the fall of persons or materials by providing suitable fencing or railing; minimum height shall be one metre.
7. No floor, roof or other part of the structure shall be so overloaded with debris of materials as to render it unsafe.
8. Workers employed on mixing and handling material such as asphalt, cement mortar or concrete and lime mortar shall be provided with protective footwear and rubber hand-gloves.
9. Those engaged in welding works shall be provided with welder's protective eye-shields and gloves.
10. i) No paint containing lead or lead products shall be used except in the forms of paste or readymade paint.
    ii) Suitable face masks shall be supplied for use by the workers when the paint is applied in the form of spray or surface having lead paint dry rubbed and scrapped.
11. Overalls shall be supplied by the Bidder to the painters and adequate facilities shall be provided to enable the working painters to wash during the period of cessation of work.
12. Hoisting machines and tackle used in the works, including their attachments, anchorage and support shall be in perfect condition.
13. The ropes sued in hoisting or lowering material or a means of suspension shall be of durable quality and adequate strength and free from defects.
14. The bidder shall provide all the safety gadgets to the workers for carrying out the work as per statutory norms.
15. During the work execution necessary fire safety measures shall also be taken.

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B. FIRE AND ELECTRICAL SAFETY

1. All the temporary electrical power for carrying out various services at site such as cutting / drilling machine shall be provided through properly rated earth leakage protection devices (ELCB).
2. Only ISI marked 3 pin plug and other appliances and equipment's shall be used. Electrical power cables/wires used shall be properly rated and joints should be avoided. If there, the joint should be proper and insulated.
3. All electrical appliances i.e. welding, drilling, cutting machine, etc. shall be safely and securely earthed to prevent leakage current while in operation. Before commencing the welding work for the first time on any day, fire section shall be informed and only after the site inspection by the Fire officers/Personnel, work shall be started.
4. Fire buckets filled with clean dry sand and ready for immediate use for extinguishing fires, in addition to fire extinguishers suitable for dealing with fires, shall be conspicuously marked and kept at site at convenient location .
5. Used paint drums shall be stored in specified store only after closing them properly.
6. None of the fire extinguishers shall be removed/shifted from its designated location.
7. Personal protective equipment such as safety shoes, hand gloves, welder's mask, ear plugs, etc. as applicable depending upon the requirement of the work, shall be used by the workmen to prevent occupational health hazards.
8. None of the passages near lift lobby and staircases shall be used for stacking/ dumping any kind of materials/waste
9. Power supply shall be switched off from the Mains when equipment is not in use.
10. Wood-shavings, saw-dust or any debris generated from the work shall be collected on daily basis, removed from site and stored at the designated place in proper manner.
11. The work site shall be properly illuminated during the work.
12. All the electrical works should be carried out by licensed/ authorized electricians/ wiremen
13. Portable battery-operated lights may be used at work site to avoid laying of temporary wire for lights.
14. Necessary barricading and signage boards of good quality shall be fixed at conspicuous locations at the work site.
15. Aluminium / steel ladders should have proper rubber insulation at the base and wherever required, these ladders shall be kept on electrical insulating safe rubber mats.
16. Any debris generated from the work shall be collected on daily basis, removed from site and stored at the designated place in proper manner

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Section VIII
Scope of Work

1	**Background:**	The work includes Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai and maintenance of the IPCCTV System during guarantee / CAMC period. The Contractor shall carry out and complete the said work in every respect in accordance with this Contract and with the directions of and to the satisfaction of the Bank.
2	**Requirement:**	The extent of the work shown and specified hereunder is defined to include all labor, materials, equipment, and supervision required for supply, installation, testing and commissioning of the IP CCTV System as defined. IP CCTV System shall consist required number of Network video recorder with HDD disks, IP Cameras, POE Switches, integrating work stations with the system, including providing software with valid license till lifespan (8 Years) of the system. (shall be included in the system installation), Network Switches Ethernet Ports, LED TV, PC, key board, Cat 6 cable, Optic Fiber cable, Mounting Rack, Camera Mounting stand, Conduit Pipe with related civil works etc. installation, testing and commissioning. The contractor shall execute the whole & every part of the work in the most substantial manner and both as regard to materials and otherwise in every respect in strict accordance with the specifications. The contractor shall also confirm the execution of work exactly, fully and faithfully to designs, drawings & instructions in writing in respect of the work assigned by the Bank's Engineer. Testing of equipment/system: Test certificates for all the tests specified for the factory- built component parts of the CCTV system shall be submitted by the Bidder along with the bid. Testing at site after completion of installation: On completion of the installation, the tenderer shall conduct a system acceptance test. The tenderer shall propose a detail system acceptance test plan, which shall be jointly reviewed by RBI officials and the tenderer. Acceptance of system: After completion of the system performance tests a joint acceptance inspection shall be carried out by Bank's Engineer and the representative of the contractor. The purpose of this inspection shall be to determine that the system has been furnished and installed as specified. If the system is not acceptable for reasons of non-compliance to the drawings and specifications, the contractor shall make immediate corrections within the construction schedule. A final acceptance inspection shall be done to de o determine all corrections have been made. **TRAINING**: The contractor shall include in his tender cost of training of Bank's technical staff, security officers, Assistant Care Taker, Security Guards. Initial training of operating and maintenance personnel shall be provided at site t e to ensure competence in the operation and maintenance of the system provided.

3	**Technical Specifications**			

Network Video Recorder	
Parameter	**Minimum Technical requirement**
Type	Network Video Recorder (NVR), suitable for IP based CCTV surveillance systems.
IP Camera Channe	Minimum 64 IP camera channels.
Video Compression	Support H.265 and H.264 video compression or better.
Bandwidth	Minimum 512 Mbps
Decoding Capability	Minimum 16 channels at 1920 × 1080 resolution or better.
Video Display	Support multi-screen display layouts of 1, 4, 9, 16, 25, 36 and 64 windows along with sequential display.
Video Output	Minimum one HDMI output supporting 4K resolution.
Storage Interface	Minimum 8 SATA HDD interfaces, with each interface supporting HDD capacity of at least 18 TB.
Storage Capacity	Minimum aggregate raw storage capacity of 72 TB. The configuration of the total HDD storage shall be chosen as directed by the Bank's Engineer, considering the number and capacity of available SATA ports.
RAID	Support RAID 0, RAID 1, RAID 5 and RAID 10 .
Recording Modes	Support continuous recording, scheduled recording, motion-based recording, and event/alarm-based recording.
Playback	Support simultaneous multi-channel playback, and search of recorded footage.
Backup	Support Manual backup through USB external storage.
Network Interface	Minimum 2 Gigabit Ethernet ports (10/100/1000 Mbps), RJ-45.

			Network Protocols	Support standard network protocols including TCP/IP, IPv4, IPv6, DHCP, DNS, NTP, SMTP, FTP and RTSP.
			Camera Compatibility	Support ONVIF-compatible third-party IP cameras.
			Event Detection	Support motion detection, video tampering, perimeter protection/intrusion detection, camera offline alerts.
			Alarm Inputs	Minimum 2 alarm inputs.
			Alarm Outputs	Minimum 1 alarm output.
			USB Interface	Minimum 2 USB ports for backup and peripheral connectivity.
			Power Supply	Suitable power supply for continuous 24×7 operation.
			Software and Licences	All necessary software, licences, firmware, and accessories required for the complete functioning of the NVRs' useful lifetime shall be included.
			System Integration	The NVR shall be fully compatible with the proposed IP cameras, storage devices, network infrastructure and CCTV management system.
			Accessories	The quoted rate shall include all necessary accessories, components and interconnecting items required to make the system fully functional.
			Operating Temperature	Support operation over a temperature range covering at least 0°C to +50°C.
			IPCCTV CAMERA	
			Parameter	**Minimum Technical requirement**
			Lens	The camera shall be provided with a motorised varifocal lens with motorised/DC iris.

				a) Adjustable focal length: 2.8 mm to 12 mm or better, covering the specified wide-angle and telephoto requirements. b) Maximum aperture: F1.6 or better (i.e., F-number of 1.6 or lower), with automatic iris control. c) Lens shall be suitable for the offered image sensor and shall support the specified 5 MP resolution. d) The OEM shall specify the focal length, aperture range and iris type in the datasheet.
			Infra-Red Illumination	Integrated internal IR illumination with a minimum effective range of 50 metres. IR illumination shall operate automatically in night mode and shall be suitable for the camera's specified long-distance application.
			Field of View	Horizontal field of view shall be minimum 90° at the widest focal-length setting. The OEM shall provide the horizontal field-of-view values across the lens range in the datasheet.
			Power	Power over Ethernet (PoE) compliant with IEEE 802.3af.
			Minimum Illumination	Colour mode: 0.1 Lux or better at F1.6 Monochrome mode: 0 Lux with IR illumination switched ON. The datasheet/OEM undertaking shall clearly state the F-number, AGC setting and other relevant test conditions for the quoted illumination value. Where the published value is specified at an aperture different from F1.6, the OEM shall confirm

				performance at the offered lens/aperture setting; values measured under different conditions shall not be treated as directly equivalent.
			Environmental Protection	Ingress protection: IP66 or better. Impact protection: IK10 or better.
			Image Sensor and Scanning System	Minimum 1/2.8-inch CMOS image sensor or better, with progressive scan. The lens shall be compatible with the image sensor.
			Shutter Speed	Electronic shutter range shall include at least 1/20 second to 1/10,000 second or a wider usable range.
			True Day and Night	Automatic day/night operation and automatic switching between colour mode during daytime and monochrome mode during low-light/night-time conditions.
			Video Compression	H.265, H.264 and MJPEG video compression shall be supported.
			Resolution and Frame Rates	a) Mainstream: minimum 5 MP at 25/30 fps. b) At least one additional stream: minimum 2 MP at 25/30 fps. c) The 2 MP additional stream may be available as the second, third or fourth stream, provided it can be enabled and used simultaneously with the main stream at the stated frame rates. The bidder shall identify the stream number and provide the applicable resolution/frame-rate table.
			Local Storage	A built-in slot for micro-SD/micro-SDHC/micro-SDXC card shall be provided, **supporting a single card capacity of minimum 512 GB and same shall be supplied in each camera.**
			Supported Network Protocols	The camera shall support, as applicable to the offered model, IPv4/IPv6, HTTP,

				HTTPS, FTP/SFTP, SMTP, UPnP, SNMP, DDNS, NTP, RTSP, RTP/RTCP, TCP, UDP, IGMP, ICMP, DHCP, ARP and QoS/DSCP.
			ONVIF	ONVIF Profile S, Profile G and Profile T support shall be provided.
			Operating Temperature	The camera shall operate over a temperature range covering at least –5°C to +55°C.
			Operating Humidity	Less than 95% relative humidity, non-condensing.
			Cybersecurity and Device Security	The camera shall support the following security functions: a) Secure HTTPS/TLS management and encrypted communication. b) Signed firmware and secure firmware upgrade; secure boot, where supported by the offered model. c) User authentication and access control, with password protection. d) Data encryption and protection against unauthorised access.
			Network Connectivity	Minimum 10/100 Mbps Ethernet RJ45 interface (10/100BASE-T or better).
			Wide Dynamic Range	WDR of minimum 120 dB.
			Privacy Mask	Minimum four configurable privacy-mask areas.
			Image Enhancement	The camera shall support backlight compensation (BLC) and highlight compensation (HLC), digital noise reduction (2D/3D DNR) or equivalent image enhancement functions, as supported by the offered model.
			Audio Support	Two-way audio shall be supported with minimum one audio input and one audio output.

			Video Analytics Based on Camera Edge	The camera shall support the following edge-based video analytics: a) Tripwire / line-crossing detection. b) Intrusion / area-entry detection. c) Unattended / abandoned object and missing-object detection. d) Camera tampering / video tamper detection. The bidder shall identify the exact analytic names and provide an OEM datasheet reference for each function.
			Certifications and Regulatory Compliance	The bidder shall submit valid BIS licence/certificate and applicable Valid Test certificate issued by STQC or any laboratory approved by MeitY under PPP-MII or Under CRO/BIS ER issued after Feb 04,2026 for the quoted model. The quoted model shall also be Make in India Public procurement policy compliant.
			OEM Documentation and Undertaking	The bidder shall submit the official OEM datasheet, model-specific technical compliance statement and OEM undertaking for features not expressly specified in the published datasheet.
			Layer-2 16 Port / 8 Port Switch	
			Parameter	**Minimum Technical requirement**
			Type	Fully manageable Layer-2 Gigabit Ethernet PoE switch, suitable for IP CCTV network applications.
			Application	The switch shall be suitable for connecting IP CCTV cameras and other network devices through Cat-6 Ethernet cables and

				shall provide fibre-optic uplink connectivity to the other switches through single-mode optical fibre.
			Power Supply	The switch shall be supplied with a suitable power supply arrangement capable of supporting the specified PoE power budget. The power supply shall be suitable for continuous operation.
			Power over Ethernet	The switch shall support IEEE 802.3af/at standards, providing up to 30 W per PoE port, with a minimum aggregate PoE power budget required for the necessary configuration of the quoted model. Any PoE port shall be configurable to operate as a non-PoE port, wherever supported.
			Port Density	8 Port :Minimum 8 × 10/100/1000 Mbps RJ45 PoE+ ports and 2 × 1000 Mbps SFP fibre-optic uplink ports. 16 Port: 16 × 10/100/1000 Mbps RJ45 PoE+ ports and 4 × 1000 Mbps SFP fibre-optic uplink ports.
			Optical Modules	The switch shall be supplied with compatible 1 Gbps single-mode SFP optical modules for fibre uplink connectivity. The optical modules shall be compatible with the switch and the proposed fibre link.
			Switching Capacity	Minimum switching capacity of 20 Gbps.
			Packet Forwarding Rate	Minimum packet forwarding rate of 14.88 Mpps.
			MAC Address Table	Minimum 8K MAC address entries.
			VLAN	Support for IEEE 802.1Q VLAN tagging, port-based VLAN. The switch shall support VLAN-based traffic segregation.
			Operating Temperature	The switch shall operate in the temperature range of –5°C to +50°C or better.

			Operating Humidity	5% to 90% relative humidity, non-condensing, or better.
			Standards Compliance	The switch shall comply with applicable IEEE Ethernet, Gigabit Ethernet, PoE and network management standards, including IEEE 802.3, 802.3u, 802.3ab, 802.3z, 802.3x, 802.3af, 802.3at, 802.1D, 802.1w, 802.1s, 802.1Q, 802.1p and 802.3ad, as applicable.
			Certifications	The equipment shall possess applicable safety, EMC and statutory certifications. Relevant certificates shall be submitted along with the technical bid.
			Colour Display Panel	
			Size	Minimum 50-inch commercial-grade professional display
			Resolution	4K Ultra HD (3840 × 2160 pixels) at 60 Hz
			Duty Cycle:	Designed for continuous 24/7 operation
			Connectivity	• HDMI: 2 × HDMI ports. • USB: 1 × USB port (for media or device hub options) • Network / Control: RJ45 / LAN
			PC for remote work-station monitoring	
			Processor (CPU)	current-generation Intel Core i5 or equivalent/higher-performance processor
			Memory (RAM)	minimum 16 GB RAM
			Storage:	minimum 512 GB SSD
			Operating System:	genuine licensed Windows 11 Pro 64-bit or Bank-approved supported equivalent
			Ports	Gigabit Ethernet, two independent HDMI display outputs (or equivalent with adaptors)
			Compatibility:	PC shall be compatible with proposed CCTV client software and capable of

				displaying required simultaneous camera streams.

4	**Approved make:**		**Sl. No.**	**Equipment**	**Approved Make**
			1.	**Network Video Recorder**	**Matrix /Honeywell /CP Plus/Prama/ SPARSH or approved equivalent**
			2.	**IP CCTV cameras**	**Matrix /Honeywell /CP Plus/Prama/ SPARSH or approved equivalent**
			3.	**POE network Switches (PoE)**	**D-Link / NetGear/ AE connect or approved equivalent**
			4.	**LED monitor**	**HP/ Dell / HCL/LG/Panasonic / Samsung/ Sony**
			5.	**Hard Disk**	**Seagate/ Samsung / Western Digital / Toshiba**
			6.	**UTP Armoured Cat-6**	**Polycab/ Finolex/ D Link/Molex**
			7.	**OFC**	**Polycab/ Finolex/ D Link/Molex**
			8.	**Power Cable**	**Polycab/ Finolex/RR Kabel**

5	**CAMC**			
5.1	**Requirement**	**<u>Comprehensive Annual Maintenance Contract</u>**: The contractor shall also provide maintenance services to the system provided by them under this contract during one year of defect liability period from the handing over of the system to Bank and further for a period of seven years under comprehensive Contract at the rate quoted them in their tender as per terms and conditions accepted under this contract. The rate for AMC shall be renewed as per the following formula.		
5.2	**Formula for increment/ renewal**	$A_C = A_P [(15+60x(EPI_C/EPI_P) + 25x(CPI_C/CPI_P)] / 100$		
		A_C	The contract amount for the current year.	
		A_P	The contract amount for the previous year.	
		EPI_C	Wholesale Price Index for Electrical Products 6 months prior to the commencement date of contract for the current year.	

			EPI_P	Wholesale Price Index for Electrical Products 6 months prior to the commencement date of contract for the previous year.			
			CPI_C	Consumer Price Index for Industrial Workers (All India Average) 6 months prior to the commencement date of contract for the current year.			
			CPI_P	Consumer Price Index for Industrial Workers (All India Average) 6 months prior to the commencement date of contract for the previous year.			
5.3	**Penalty**		**Sl No:**	**Defect type**	**Rectification time**	**Penalty**	
			a	Any defects resulting in total failure of the system	12 hours	₹1000.00 per day	
			b	Any defects in independent devices, components, cables which may not result in total failure of the system	24 hours	₹ 200/- per day	

Section -IX

Technical Details to be filled by Bidder

Sl. No.	Equipment	Approved Make	Offered	
			Make	Model
1.	Network Video Recorder	Matrix /Honeywell /CP Plus/Prama/ SPARSH or approved equivalent		
2.	IP CCTV cameras (STQC/BIS Certified with ER)	Matrix /Honeywell /CP Plus/Prama/ SPARSH or approved equivalent		
3.	POE network Switches (PoE)	D-Link / NetGear/ AE connect or approved equivalent		
4.	LED monitor	HP/ Dell / HCL/LG/Panasonic / Samsung/ Sony		
5.	Hard Disk	Seagate/ Samsung / Western Digital / Toshiba		
6.	UTP Armoured Cat-6	Polycab/ Finolex/ D Link /Molex		
7.	OFC	Polycab/ Finolex/ D Link/Molex		
8.	Power Cable	Polycab/Finolex/RR Kabel		

Network Video Recorder			
Parameter	**Minimum Technical requirement**	**Compliance (Yes/No)**	**Reference (Data sheet / OEM undertaking)**
Type	Network Video Recorder (NVR), suitable for IP based CCTV surveillance systems.		

IP Camera Channels	Minimum 64 IP camera channels.		
Video Compression	Support H.265 and H.264 video compression or better.		
Bandwidth	Minimum 512 Mbps		
Decoding Capability	Minimum 16 channels at 1920 × 1080 resolution or better.		
Video Display	Support multi-screen display layouts of 1, 4, 9, 16, 25, 36 and 64 windows along with sequential display.		
Video Output	Minimum one HDMI output supporting 4K resolution.		
Storage Interface	Minimum 8 SATA HDD interfaces, with each interface supporting HDD capacity of at least 18 TB.		
Storage Capacity	Minimum aggregate raw storage capacity of 72 TB. The configuration of the total HDD storage shall be chosen as directed by the Bank's Engineer, considering the number and capacity of available SATA ports.		
RAID	Support RAID 0, RAID 1, RAID 5 and RAID 10.		
Recording Modes	Support continuous recording, scheduled recording, motion-based recording, and event/alarm-based recording.		
Playback	Support simultaneous multi-channel playback, and search of recorded footage.		
Backup	Support Manual backup through USB external storage.		
Network Interface	Minimum 2 Gigabit Ethernet ports (10/100/1000 Mbps), RJ-45.		
Network Protocols	Support standard network protocols including TCP/IP, IPv4, IPv6, DHCP, DNS, NTP, SMTP, FTP and RTSP.		

Camera Compatibility	Support ONVIF-compatible third-party IP cameras.		
Event Detection	Support motion detection, video tampering, perimeter protection/intrusion detection, camera offline alerts.		
Alarm Inputs	Minimum 2 alarm inputs.		
Alarm Outputs	Minimum 1 alarm output.		
USB Interface	Minimum 2 USB ports for backup and peripheral connectivity.		
Power Supply	Suitable power supply for continuous 24×7 operation.		
Software and Licences	All necessary software, licences, firmware, and accessories required for the complete functioning of the NVRs' useful lifetime shall be included.		
System Integration	The NVR shall be fully compatible with the proposed IP cameras, storage devices, network infrastructure and CCTV management system.		
Accessories	The quoted rate shall include all necessary accessories, components and interconnecting items required to make the system fully functional.		
Operating Temperature	Support operation over a temperature range covering at least 0°C to +50°C.		
IPCCTV CAMERA			
Parameter	**Minimum Technical requirement**		
Lens	The camera shall be provided with a motorised varifocal lens with motorised/DC iris. a) Adjustable focal length: 2.8 mm		

	to 12 mm or better, covering the specified wide-angle and telephoto requirements. b) Maximum aperture: F1.6 or better (i.e., F-number of 1.6 or lower), with automatic iris control. c) Lens shall be suitable for the offered image sensor and shall support the specified 5 MP resolution. d) The OEM shall specify the focal length, aperture range and iris type in the datasheet.		
Infra-Red Illumination	Integrated internal IR illumination with a minimum effective range of 50 metres. IR illumination shall operate automatically in night mode and shall be suitable for the camera's specified long-distance application.		
Field of View	Horizontal field of view shall be minimum 90° at the widest focal-length setting. The OEM shall provide the horizontal field-of-view values across the lens range in the datasheet.		
Power	Power over Ethernet (PoE) compliant with IEEE 802.3af.		
Minimum Illumination	Colour mode: 0.1 Lux or better at F1.6 Monochrome mode: 0 Lux with IR illumination switched ON. The datasheet/OEM undertaking shall clearly state the F-number, AGC setting and other relevant test conditions for the quoted		

	illumination value. Where the published value is specified at an aperture different from F1.6, the OEM shall confirm performance at the offered lens/aperture setting. values measured under different conditions shall not be treated as directly equivalent.		
Environmental Protection	Ingress protection: IP66 or better. Impact protection: IK10 or better.		
Image Sensor and Scanning System	Minimum 1/2.8-inch CMOS image sensor or better, with progressive scan. The lens shall be compatible with the image sensor.		
Shutter Speed	Electronic shutter range shall include at least 1/20 second to 1/10,000 second or a wider usable range.		
True Day and Night	Automatic day/night operation and automatic switching between colour mode during daytime and monochrome mode during low-light/night-time conditions.		
Video Compression	H.265, H.264 and MJPEG video compression shall be supported.		
Resolution and Frame Rates	a) Main stream: minimum 5 MP at 25/30 fps. b) At least one additional stream: minimum 2 MP at 25/30 fps. c) The 2 MP additional stream may be available as the second, third or fourth stream, provided it can be enabled and used simultaneously with the main stream at the stated frame rates. The bidder shall		

	identify the stream number and provide the applicable resolution/frame-rate table.		
Local Storage	A built-in slot for micro-SD/micro-SDHC/micro-SDXC card shall be provided, **supporting a single card capacity of minimum 512 GB and same shall be supplied in each camera.**		
Supported Network Protocols	The camera shall support, as applicable to the offered model, IPv4/IPv6, HTTP, HTTPS, FTP/SFTP, SMTP, UPnP, SNMP, DDNS, NTP, RTSP, RTP/RTCP, TCP, UDP, IGMP, ICMP, DHCP, ARP and QoS/DSCP.		
ONVIF	ONVIF Profile S, Profile G and Profile T support shall be provided.		
Operating Temperature	The camera shall operate over a temperature range covering at least –5°C to +55°C.		
Operating Humidity	Less than 95% relative humidity, non-condensing.		
Cybersecurity and Device Security	The camera shall support the following security functions: a) Secure HTTPS/TLS management and encrypted communication. b) Signed firmware and secure firmware upgrade; secure boot, where supported by the offered model. c) User authentication and access control, with password protection.		

	d) Data encryption and protection against unauthorised access.		
Network Connectivity	Minimum 10/100 Mbps Ethernet RJ45 interface (10/100BASE-T or better).		
Wide Dynamic Range	WDR of minimum 120 dB.		
Privacy Mask	Minimum four configurable privacy-mask areas.		
Image Enhancement	The camera shall support backlight compensation (BLC) and highlight compensation (HLC), digital noise reduction (2D/3D DNR) or equivalent image enhancement functions, as supported by the offered model.		
Audio Support	Two-way audio shall be supported with minimum one audio input and one audio output.		
Video Analytics Based on Camera Edge	The camera shall support the following edge-based video analytics: a) Tripwire / line-crossing detection. b) Intrusion / area-entry detection. c) Unattended / abandoned object and missing-object detection. d) Camera tampering / video tamper detection. The bidder shall identify the exact analytic names and provide an OEM datasheet reference for each function.		
Certifications and Regulatory Compliance	The bidder shall submit valid BIS licence/certificate and applicable Valid Test certificate issued by		

	STQC or any laboratory approved by MeitY under PPP-MII or Under CRO/BIS ER issued after Feb 04,2026 for the quoted model. The quoted model shall also be Make in India Public procurement policy compliant.		
OEM Documentation and Undertaking	The bidder shall submit the official OEM datasheet, model-specific technical compliance statement and OEM undertaking for features not expressly specified in the published datasheet.		
Layer-2 16 Port / 8 Port Switch			
Parameter	**Minimum Technical requirement**		
Type	Fully manageable Layer-2 Gigabit Ethernet PoE switch, suitable for IP CCTV network applications.		
Application	The switch shall be suitable for connecting IP CCTV cameras and other network devices through Cat-6 Ethernet cables and shall provide fibre-optic uplink connectivity to the other switches through single-mode optical fibre.		
Power Supply	The switch shall be supplied with a suitable power supply arrangement capable of supporting the specified PoE power budget. The power supply shall be suitable for continuous operation.		

Power over Ethernet	The switch shall support IEEE 802.3af/at standards, providing up to 30 W per PoE port, with a minimum aggregate PoE power budget required for the necessary configuration of the quoted model. Any PoE port shall be configurable to operate as a non-PoE port, wherever supported.		
Port Density	8 Port :Minimum 8 × 10/100/1000 Mbps RJ45 PoE+ ports and 2 × 1000 Mbps SFP fibre-optic uplink ports. 16 Port: 16 × 10/100/1000 Mbps RJ45 PoE+ ports and 4 × 1000 Mbps SFP fibre-optic uplink ports.		
Optical Modules	The switch shall be supplied with compatible 1 Gbps single-mode SFP optical modules for fibre uplink connectivity. The optical modules shall be compatible with the switch and the proposed fibre link.		
Switching Capacity	Minimum switching capacity of 20 Gbps.		
Packet Forwarding Rate	Minimum packet forwarding rate of 14.88 Mpps.		
MAC Address Table	Minimum 8K MAC address entries.		
VLAN	Support for IEEE 802.1Q VLAN tagging, port-based VLAN . The switch shall support VLAN-based traffic segregation.		
Operating Temperature	The switch shall operate in the temperature range of –5°C to +50°C or better.		

Operating Humidity	5% to 90% relative humidity, non-condensing, or better.		
Standards Compliance	The switch shall comply with applicable IEEE Ethernet, Gigabit Ethernet, PoE and network management standards, including IEEE 802.3, 802.3u, 802.3ab, 802.3z, 802.3x, 802.3af, 802.3at, 802.1D, 802.1w, 802.1s, 802.1Q, 802.1p and 802.3ad, as applicable.		
Certifications	The equipment shall possess applicable safety, EMC and statutory certifications. Relevant certificates shall be submitted along with the technical bid.		
Colour Display Panel			
Size	Minimum 50-inch commercial-grade professional display		
Resolution	4K Ultra HD (3840 × 2160 pixels) at 60 Hz		
Duty Cycle:	Designed for continuous 24/7 operation		
Connectivity	• HDMI: 2 × HDMI ports. • USB: 1 × USB port (for media or device hub options) • Network / Control: RJ45 / LAN		
PC for remote work station monitoring			
Processor (CPU)	current-generation Intel Core i5 or equivalent/higher-performance processor		
Memory (RAM)	minimum 16 GB RAM		
Storage:	minimum 512 GB SSD		

Operating System:	genuine licensed Windows 11 Pro 64-bit or Bank-approved supported equivalent		
Ports	Gigabit Ethernet, two independent HDMI display outputs (or equivalent with adaptors)		
Compatibility:	PC shall be compatible with proposed CCTV client software and capable of displaying required simultaneous camera streams.		

Section – X

Un-priced bill of quantity
(Image of price bid/part II)

Sl No.	Description	Unit	Qty
1	Supply, installation, testing and commissioning of Network Video Recorder, supporting minimum 64 Channels, compatible with the proposed IP cameras and capable of recording cameras up to minimum 12 MP with incoming bandwidth of 512 Mbps and outgoing bandwidth 512 Mbps or higher, complying with the technical specifications and mandatory certifications as mentioned in Part-I of the tender. Note: The rate quoted shall be inclusive of all necessary accessories , components required for making the system fully functional.	Nos	1
2	Supply, installation, testing and commissioning of minimum 5 MP fixed bullet type IP network camera with motorised varifocal lens, outdoor type, day/night with IR illumination, IP66, PoE compatible with IEEE 802.3af/at as applicable, ONVIF Profile interoperability standard, secure user authentication and firmware support complying with the technical specifications and mandatory certifications as mentioned in Part-I tender document. <u>Note:</u> The rate shall be inclusive of camera junction box, mounting bracket/stand, I/O box where required, patch cord, connectors, glands and mounting accessories including minor civil, drilling, welding and making-good works required for installation, complete in all respects.	Nos	56
3	Supply of minimum 5 MP fixed bullet IP network camera as spare, with motorised varifocal lens matching the installed camera specification, of the same make, model, firmware family and technical specification as the installed cameras.	Nos	5

4	Supply, installation, testing and commissioning of 16-port managed Gigabit PoE network switch with minimum 4 SFP slots/ports, IEEE 802.3af/at PoE support, having adequate total PoE power budget for the connected cameras, VLAN, QoS, port management and network monitoring complying with the technical specifications and mandatory certifications as mentioned in Part-I of the tender. The rate quoted shall Include compatible SFP modules, patch cords, power cord, rack-mounting accessories required for configuring and commissioning complete.	Nos	2
5	Supply, installation, testing and commissioning of 8-port managed Gigabit PoE network switch with minimum 2 SFP slots/ports, IEEE 802.3af/at PoE support, having adequate total PoE power budget for the connected cameras, VLAN, QoS, port management and network monitoring complying with the technical specifications and mandatory certifications as mentioned in Part-I of the tender. The rate quoted shall Include compatible SFP modules, patch cords, power cord, rack-mounting accessories required for configuring and commissioning complete.	Nos	10
6	Supply, installation, testing and commissioning of surveillance-grade HDD storage for the NVR, having minimum 72 TB raw capacity suitable for continuous CCTV recording and approved by the NVR manufacturer. The configuration of the total HDD storage shall be chosen as directed by the Bank's Engineer, considering the number and capacity of available SATA ports. The rate shall include mounting, configuration, HDD health monitoring and testing.	Nos	1
7	Supply, installation, testing and commissioning of lockable 9U network rack/enclosure for remote PoE switch locations, suitable depth and load capacity, with mounting hardware, ventilation/thermal management, cable entry, cable management, rack PDU, earthing provision and accessories. The Enclosure protection rating shall suit actual indoor/outdoor environment.	Nos	1
8	Supply, installation, testing and commissioning of lockable 6U network rack/enclosure for remote PoE switch locations, suitable depth and load capacity, with mounting hardware, ventilation/thermal management, cable entry, cable management, rack PDU, earthing provision and accessories. The Enclosure protection rating shall suit actual indoor/outdoor environment.	Nos	11
9	Supply, laying, testing and commissioning of Cat-6 armoured cable, suitably mounted on wall/ceiling through medium-duty PVC pipe of approved make or through existing HDPE pipe, including proper termination at both ends, testing and all other works required as per site requirements and as directed by the Bank's Engineer.	Mtr	3200

	Note: The quoted rate shall be inclusive of PVC pipe, bends, tees, saddles and other accessories required for completion of the work.		
10	Supply and laying of minimum 25 mm diameter HDPE pipe of PN 4 or higher rating, of approved make, along with all accessories such as sockets, bends, couplers, etc., for cable protection, including excavation of trench of 300 mm depth in soil or below pavers, or pulling through existing pipes, backfilling, compaction and restoration of the surface to its original condition, complete in all respects.	Mtr	1500
11	Supply, laying, testing and commissioning of 6-core outdoor armoured single-mode optical fibre cable suitably mounted on wall/ceiling through Medium duty PVC Pipe of approved make or in existing HDPE Pipe, including fibre termination at both ends through suitable LIU/ODF, pigtails, adaptors, splice trays, patch cords, glands, labels, accessories and protection. Note: The quoted rate shall be inclusive of the PVC pipe , bends , tees, saddles and other accessories required for completion of the work.	Mtr	1980
12	Supply, laying and termination of 3-Core 2.5 Sq.mm, FR ,XLPE insulated, armoured LTUG Copper cable through existing HDPE pipe and termination in of the same at both the ends. Note: The rate shall be inclusive of fixing 12 Nos. of 3-module, 6/16A switch-and-socket arrangements with PVC surface boxes of approved make and all accessories for feeding UPS supply to the racks.	Mtr	1980
13	Supply, installation, testing and commissioning of minimum 50-inch commercial-grade professional LED display suitable for 24 x 7 CCTV monitoring, with minimum brightness of 350 nits, HDMI inputs, compatible mounting arrangement, power cable, HDMI cable, HDMI-over-Cat-6 extension transmitter/receiver, wall/table mounting accessories and all interconnection accessories.	Nos	2
14	Supply, installation, testing and commissioning of monitoring workstation PC with current-generation Intel Core i5 or equivalent/higher-performance processor, minimum 16 GB RAM, minimum 512 GB SSD, genuine licensed Windows 11 Pro 64-bit or Bank-approved supported equivalent, Gigabit Ethernet, two independent HDMI display outputs (or equivalent with adaptors), keyboard, mouse, power cable and accessories, cat -6 patch cords, etc. Note: PC supplied shall be compatible with proposed CCTV client software and capable of displaying required simultaneous camera streams.	Nos	2
15	All-inclusive comprehensive AMC charges for the whole IPCCTV system per annum. Rate shall be quoted for 1st year of CAMC after the DLP period of one year.	Annum	1

Note:

1. The above table is given for illustrative purpose only and the price should be entered only through CPPP website.

2. Please quote the rate per unit (a) excl. of GST and the system will automatically multiply with Quantity and GST by using following formulae and shows the final amount.

i. **(a*Quantity*1.18) for items 1 to 14**
ii. **(a*Quantity*5.6321*1.18) for item 15**

3. Tenders will be evaluated on the basis of Total Cost of Ownership (TCO)

TCO = Capital cost of CCTV System + Multiplication Factor ×comprehensive AMC for initial year.

Annexure – I

FORMAT FOR POWER OF ATTORNEY FOR SIGNING OF PROPOSAL

(On Non-Judicial Stamp Paper of appropriate value)

Know all men by these presents, We……..……(Name of the Bidder and address of their registered office) do hereby constitute, appoint and authorize Mr. / Ms. …… ……(Name and residential address of Power of Attorney holder) who is presently employed with us and holding the position of ……as our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our bid for the **"Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai"** including signing and submission of all documents, deputing persons in pre-bid meeting and providing information / responses to RBI, representing us in all matters before RBI, and generally dealing with RBI in all matters in connection with our proposal for the said Project.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us.

Note:

Power of Attorney should be properly stamped and notarized Power of Attorney furnished shall be irrevocable.

Signature/(s) of the Bidder Name/(s)

Stamp/Seal of the Bidder

(NB: This guarantee will require stamp duty as applicable in the state, where it is executed and shall be signed by the official whose signature and authority shall be verified.)

Annexure II

Important Instructions Regarding E-tender

This is an e-procurement event of RBI. The e- procurement Service Provider/Bidder is the Central Public Procurement Portal(CPPP).
https://etenders.gov.in/eprocure/app

Process of E-tender : Bidder manual kit is available on home page.

A) Registration for new bidder: The process involves vendor's registration with CPP portal which is free of cost. https://etenders.gov.in/eprocure/app?page=BiddersManualKit&service=page

For any technical related queries please call at 24 x 7 Help Desk Number

0120-4001 002

0120-4001 005

0120- 4493395

International Bidders are requested to prefix +91 as country code

EMail Support:
For any Issues or Clarifications relating to the published tenders, bidders are requested to contact the respective Tender Inviting Authority

Technical - support-eproc@nic.in

Policy Related - cppp-doe@nic.in

Annexure-III

Detail of participating firm/bidder on firm's letterhead

1.	Bidder Name	
2.	Status of Firm	Proprietorship Firm/Partnership firm/ Limited/Others If Others Specify:_____ [Enclose certificate of Registration]
3.	Name of Proprietor/Partners/Directors of the firm/company	
4.	Number of Years in Operation	
5.	Address of Registered Office:	
6.	Address of manufacturing plant	
7.	Bidder's address where order/contract is to be placed	
8.	Telephone Number of addresses where order is to be placed Website & Email ID	_____ (Country Code) (Area Code) (Telephone No.) _____
9.	PAN No.	_____ [Also, Enclose copy of PAN Card]
10.	GST No. (refer sl. no. 8 above)	_____ [Also, Enclose copy of GST Certificate]
11.	EPF Registration No.	_____ [Also, Enclose copy of EPF Registration Certificate]
12.	ESI code No.	_____ [Also, Enclose copy of relevant document]
13.	Whether Micro / Small / Medium Enterprise	(Bidder to submit documents as specified it ITB)

14.	**Banker Detail (The account for receiving payment)** [Also, Enclose copy of cancelled Cheque]	
I.	Banker's Name	
II.	Branch	
III.	Bank account number	
IV.	IFSC	
15.	**Detail of Service Setup**	
I.	Address	
II.	Email	
III.	Telephone/Mobile No	
IV.	No of person stationed	

Place: **[Signature of Authorized Signatory of Bidder]**
Date: **Name:**
Designation:
Seal:

Annexure – IV

List of Clients on firm's letterhead

As per eligibility criteria details of qualifying works

		For work experience(Work to be completed before 5 years)	**Minimum value of each completed work (Work to be completed within 5 years)**		
		Client	**Client 1**	**Client 2**	**Client 3**
1	**Description of the work**				
2	**Detail of client address , telephone number & contact person & email**				
3	**Work order/Letter of award detail (Enclosed)**				
4	**Value of the work**				
5	**Date of start of work**				
6.	**Date of finish of work**				
7.	**Completion period as per work order**				
8.	**Whether works completed in time or not (No of days of delay)**				
9.	**Whether works are under Comprehensive Annual Maintenance Contract (CAMC)**				

Place: **[Signature of Authorized Signatory of Bidder]**
Date: **Name:**
Designation:
Seal:

ANNEXURE - V

On the Letter Head of company/firm/organization

Please always quote in your correspondence

Ref. No. _____ Date: _____

The Regional Director
Reserve Bank of India
Estate Department, Fort Glacis-16
Rajaji Salai, P.B.No 40
Chennai - 600 001

Dear Sir,

Name of Work: _____

Client's Certificate regarding performance of the Bidder

We confirm that M/s. (Name of the bidder) _____ have carried out the following work/s for us. The firm may be considered sound for entrusting captioned costing up to .

2. Other particulars are given below for your perusal and record:

Sr. No.	Particulars	Comments of the Client
1	Name of the eligible work with brief particulars	
2	Work order No. and date	
3	Project/work cost	
4	Date of commencement of work	
5	Stipulated date of completion	
6	Actual date of completion	
7	Details of compensation levied for delay (indicate amount), if any	
8	Gross amount of the work completed and paid for	
9	**Performance Report:**	Outstanding / Very Good / Good / Fair / Satisfactory / Poor
	(i) Quality of executed work (indicate grading)	

Sr. No.	Particulars	Comments of the Client
	(ii) If firm is maintaining the system under Annual maintenance Contract (CAMC). Indicate grading for performance of CAMC	
10	Comments of the Client on the capabilities of the M/s. _____ (Indicate Grading): Outstanding / Very Good / Good / Fair / Satisfactory / Poor	
	(a)Technical proficiency	
	(b) Financial soundness	
	(c) Mobilization of Manpower	
	(d) General Behavior	
11	Any other information which you consider will help us in making our decision.	

Office Seal of the Client

Yours faithfully,

(Signature of the Responding Officer*)
For S.E.(E) / Executive Engineer (E)

* Regarding performance report/clients certificate, for works carried out for Government/ public sector companies, the certificate should be signed by the concerned Executive Engineer or an officer in an equivalent or higher rank. For works carried out for Private companies, Copy of TDS has to be submitted for proving the credentials/contract amount.
(i) All columns should be filled .in properly
(ii) The Client Certificates should be submitted in a sealed cover addressed to the Reserve Bank of India ……. for each of the Prequalification work/s

Annexure VI

On the Letter Head of Bank

Please always quote in your correspondence

Ref. No. _____ Date: _____

The Regional Director
Reserve Bank of India
Estate Department, Fort Glacis-16
Rajaji Salai, P.B.No 40
Chennai - 600 001

Dear Sir,

Name of Work: Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai

Banker's Certificate

We confirm that M/s. _____ are banking with us. They may be considered financially sound for entrusting with any contract to ₹ .

2. Other particulars are given below for your perusal and record:

Sr. No.	Particulars	Comments of the Bank
1	Composition of the firm (Whether partnership / proprietorship /Public Ltd.)	……..
2	Names of the proprietor/ partners / Directors of the firm	
3	Credit facility / overdraft facility enjoyed by them	
4	Dealings	
5	The period from which the firm has been banking with your Bank	
6	Any other remarks	

3. This certificate is issued without any Guarantee or responsibility on the bank or any of its officers.

Yours faithfully,

Seal of the Bank

(Signature)
Authorized Signatory
For the Bank

Annexure – VII

PROFORMA OF BANK GUARANTEE FOR EARNEST MONEY DEPOSIT

(On Non-Judicial Stamp Paper of appropriate value)

The Regional Director
Reserve Bank of India
Estate Department, Fort Glacis-16
Rajaji Salai, P.B.No 40
Chennai - 600 001----------

Dear Sir,

Name of Work: Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai

Ref.: NIT/Advt.No. date

WHEREAS The Reserve Bank of India, having its Central Office at Shahid Bhagat Singh Road, Mumbai (hereinafter called the 'RBI') has invited tenders for the captioned work (hereinafter called "the said tender") on the terms and conditions mentioned in the said tender documents. It is one of the terms of invitation of tenders that the bidder shall furnish a Bank Guarantee for a sum of ***₹ 93,066/-*** (Ninety-three thousand and sixty-six Rupees only) as Earnest Money Deposit (EMD). M/s. (Name of the Bidder/Bidder) _____, (hereinafter called as "the Bidder/ Bidder"), who are our Clients/Constituents intend to submit their tender/ Bid for the said work and have requested us to furnish Bank Guarantee to RBI in respect of the said sum of Rs. (Rupees only) in respect of EMD. NOW THIS GUARANTEE WITNESSETH

1. We (Name of the Bank) do hereby agree with and undertake to RBI, their Successors, Assigns that in the event of the RBI coming to the conclusion that the Bidder have not performed their obligations under the said conditions of the tender or have committed a breach thereof, which conclusion shall be binding on us as well as the said Bidder; we shall on demand by the RBI, pay without demur to the RBI, a sum of Rs. (Rupees only) or any lower amount that may be demanded by the RBI. Our guarantee shall be treated as equivalent to the Earnest Money Deposit for the due performance of the obligations of the Bidder under the said Conditions, provided, however, that our liability against such sum shall not exceed the sum of ₹ 93,066/- (Ninety-three thousand and sixty-six Rupees only)

2. We also agree to undertake to and confirm that the sum not exceeding Rs. (Rupees only) as aforesaid shall be paid by us without any demur or protest, merely on demand from the RBI on receipt of a notice in writing stating that the amount is due to them and we shall not ask for any further proof or evidence and the notice from the RBI shall be conclusive and binding on us and shall not be questioned by us in any respect or manner whatsoever. We undertake to pay the amount claimed by the RBI within a period of one week from the date of receipt of the notice as aforesaid.

3. We confirm that our obligation to the RBI under this guarantee shall be independent of the agreement or agreements or other understandings between the RBI and the Bidder. This guarantee shall not be revoked by us without prior consent in writing of the RBI. We hereby further agree that

a) Any forbearance or commission on the part of the RBI in enforcing the conditions of the said agreement or in compliance with any of the terms and conditions stipulated in the said tender

and/or hereunder or granting of any time or showing of any indulgence by the RBI to the Bidder or any other matters in connection therewith shall not discharge us in any way and our obligation under this guarantee. This guarantee shall be discharged only by the performance by the Bidders of their obligations and in the event of their failure to do so, by payment by us of the sum not exceeding Rs. (Rupees only).

b) Our liability under these presents shall not exceed the sum of Rs. (Rupees only).

c) Our liability under this agreement shall not be affected by any infirmity or irregularity on the part of our said constituents/clients in tendering for the said work or their obligations there under or by dissolution or change in the constitution of our said constituents.

d) This guarantee shall remain in force upto (six months from the last date of receipt of tender) provided that if so desired by the RBI, this guarantee shall be renewed for a further period as may be indicated by them on the same terms and conditions as contained herein.

e) Our liability under these presents will terminate unless these presents are renewed as provided hereinabove on the or on the day when our said constituents comply with their obligations, as to which a certificate in writing by the RBI alone is the conclusive proof whichever date is later. Unless a claim or suit or action is filed against us within or any extended period, all the rights of the RBI against us under this guarantee shall be forfeited and we shall be released and discharged from all our obligations and liabilities hereunder.

Yours faithfully,

For and on behalf of Bank.

Authorised Official (with seal)

(NB: This guarantee will require stamp duty as applicable in the state, where it is executed and shall be signed by the official whose signature and authority shall be verified).

Annexure VIII

Deviation in Techno- Commercial Conditions (on firms letter head)

We confirm that all commercial condition /technical specification of the Bank except for deviations listed below.

Sr. No.	Section No.	Clause No.	Deviation proposed Commercial condition
Sr. No.	**Section No.**	**Clause No.**	**Deviation proposed technical specification**

(Submit nil if there is no deviation)

Place: [Signature of Authorized Signatory of Bidder]
Date: Name:
Designation:
Seal:

Annexure IX

Format of Article of Agreement /Contract Agreement

(for successful bidder)

(On non-judicial stamp paper of appropriate value as per the applicable Stamp Act)

THIS CONTRACT AGREEMENT is made the_____ day of_____, 2026 between the Reserve Bank of India, Chennai body corporate constituted under the Reserve bank of India, Act 1934, having its registered office at: Central Office Building, Shahid Bhagat Singh Road, Mumbai – 400 001 (hereafter called "The Bank") represented by ……..which expression shall include its successors and assigns of the one part and _____ _____incorporated under _____and having its registered office at _____ (thereinafter called "the Contractor")) which expression shall include its successors, legal representatives and assigns of the other part.

WHEREAS the Bank desires to engage the Contractor to ***Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai*** and the Contractor has agreed to such engagement upon and subject to the terms and conditions hereinafter appearing.

AND WHEREAS the Bank had called for tenders from eligible contractors to provide services for providing "……." as has been indicated in the scope of work and other documents attached to the tender.

AND WHEREAS the Contractor and others submitted the tender and the Bank has awarded the contract, to provide ……." as stated in the scope of work attached to the Tender Document, to the Contractor.

AND WHEREAS the Contractor has agreed to execute the assigned work subject to the conditions set forth herein and to the conditions set forth in the Tender Documents (Part I, Part II, annexures and amendments thereof) as modified and finally accepted by both the parties (all of which are collectively hereinafter referred to as "the said Conditions") the works described in terms and conditions and included in the detailed scope of work as stated in the Tender Documents (Part I, Part II, annexures and amended thereof) at the respective rates therein set forth, amounting to the sum as therein arrived at or such other sum as shall become payable there under (hereinafter referred to as "the said Contract Amount").

NOW IT IS HEREBY AGREED AS FOLLOWS:	
1	**Contract Agreement:** The following documents shall constitute the Contract between the Bank and the Contractor, and each shall be read and construed as an integral part of the Contract: a) This Contract Agreement and the Appendices hereto b) Letter of Award . Ref. No c) Minutes of pre-bid meeting d) All emails and letters exchange during the tendering process e) Part I (Techno commercial bid) and Part II (Price bid) Bid submitted by the bidder

	f) Notice Inviting Tender (NIT), along with any corrigenda/addenda.
2	**Contract Price:** The Bank hereby agrees to pay to the Bidder the Contract Price in consideration of the performance by the Bidder of its obligations hereunder. The Contract Price shall be the aggregate of *[Fill: amount of local currency in words], [Fill: amount in figures],* or such other sums as may be determined in accordance with the terms and conditions of the Contract.
3	**Earnest Money Deposit**: Contractor has deposited an Earnest Money Deposit (EMD) equal to ***₹ 93,066/-*** along with the tender document in the form of NEFT in favour of Reserve Bank of India, Chennai in the A/c No: [*Fill]* transaction remarks. No interest will be payable on the EMD. The Earnest money paid by the Contractor will be released after submission of Security deposit in the form of Performance Bank Guarantee.
4	i. **Performance Bank Guarantee (PBG):** On award of the work, the successful contractor shall furnish an amount equal to 10% (Ten percent) of the contract value in the form of a Bank Guarantee (BG) from any scheduled Bank as per Annexure X towards entire period of currency of Contract (work completion + 60 days) for due fulfilment of the Contractual obligations by the contractor. This Performance Bank Guarantee (PBG) shall be initially valid for a period of contract duration plus 60 days and shall be suitably extended till completion of the work plus 60 days in case of extension of contract period. Such Performance Bank Guarantee (PBG) should be submitted to the Bank within 14 days of the issue of work order. **The Performance Bank Guarantee (PBG) may be submitted as an ePBG, a physical copy, or via NEFT for the equivalent amount.** ii. Submission of Performance Bank Guarantee shall be ensured as stipulated in the tender. In case of delay in unavoidable circumstances, charge for delay in submission of Performance Bank Guarantee shall be recovered from the bills of the contractor at Bank rate.
5	**Payment Terms:** Payment shall be made by the Bank to the Contractor as per the provisions of Part I of the tender. The Contractor shall ensure that wages & allowances paid to his workers are in compliance with Government wage regulations. Proof of paying minimum wages shall be submitted by the Contractor to the Bank. The percentage of wage increase shall be given as per percentage revision of wages by the Government. The workmen should be paid minimum wages under the Minimum Wages Act, 1948 & rules made thereunder or under any other applicable law. Besides, the workmen should be given Employees Provident Fund as per Employees Provident Funds & Miscellaneous Provisions Act, 1952 and / or dividends as per Payment of Bonus Act, 1965 and ESI under ESI Act, 1948 as applicable. In the absence of ESI, the contractor should undertake the liability under the coverage of Insurance such as Workmen's Compensation Insurance under Employees Compensation Act, 1923. The Workmen Compensation policies shall be valid till the validity of contract with the Bank. If the contractor does not provide these policies, the Bank reserves the right to take the above insurance policies themselves and recover the cost thereof from the bill of the contractor. The total premium shall be borne by the contractor. The contractor shall have a valid EPF Account for making EPF Contribution for its workmen. In case of any complaint regarding non-compliance of any statutory payments; the same shall be deducted from the bill without prejudice to the Bank's right to

	terminate the contract. The Contractor shall abide by all the statutory provisions of the Labour Codes, shall not engage a person below the age of 18 years. Contractor shall be responsible for implementing the requirements of the applicable laws. f) The Contractor shall ensure timely payment of wages/salary within **five (05) days** of subsequent month to the persons employed for the purpose of this agreement (through cheque or by crediting to the bank account) and a certificate to the effect that the salaries/wages are being paid regularly shall be furnished to the bank every monthPayment shall be made by the Bank to the Bidder as per the provisions of Part I of the tender.
6	**Insurance:** The contractor shall, at his own expense, effect and maintain with effect from the date of commencement till issue of the completion certificate under this contract, with an approved insurance company, an All Risks Policy for insurance for an amount equal to the amount of the contract including earthquake risk in the joint names of the Bank and the contractor (the name of the former being placed first in the policy) against all risks as per the standard all risk policy for contractors and deposit such policy or policies with the Bank before commencing the works. The Contractor shall be held to be reasonably liable for all injury to persons, animals or things, and for all structural and decorative damage to property which may arise from the operation or neglect of the Contractor or its workers or of any nominated Sub-Contractor or any employee or either, whether such injury or damage arises from carelessness, accident or any other cause whatever, in any way connected with the carrying out of this Contract. The liability under this clause shall be held to include inter alia, any damage to Building, whether immediately adjacent or otherwise, and any damage to roads, streets, footpaths, bridges or ways as well as all damage caused to the Building and other structures and works forming the subject matter of this Contract. The contractor shall also be responsible for any damage caused to the Building and other structures and works forming the subject matter of this Contract by frost, rain, wind or other inclemency of weather. The Contractor shall indemnify and keep indemnified the Bank and hold him harmless in respect of all and any loss and expenses arising from any such injury or damage to persons or property as aforesaid and also against any claim made in respect of injury or damage, whether under any Statute or otherwise and also in respect of any award of compensation or damages consequent upon such claim. The Contractor shall reinstate all damage of every sort mentioned in this Clause, so as to do delivery of the whole of the Contract works complete and perfect in every respect and so as to make good or otherwise satisfy all claims for damage to the property of third parties. The Contractor shall also indemnify and keep indemnified the Bank against all claims which may be made against the Bank by any person/ member of the public or other **third party** in respect of anything which may arise in respect of the works or in consequence thereof and **shall at his own expense arrange to effect and maintain, with effect from the date of commencement until the completion of the Contract, with an approved Insurance company a policy of Insurance in the joint names of the Bank and the Contractor(the name of the former being placed first in the policy) against such risks and deposit such Policy or Policies with the Bank before commencement of the work**. The minimum limit of coverage under the policy shall be as defined elsewhere under General Condition of Contract. The Contractor shall also similarly indemnify the Bank against all claims which may be made upon the Bank whether under the **Workmen Compensation Act** or any other statute in force during the

currency of this contract or at Common Law in respect of any employee of the Contractor or any Sub-Contractor and **shall at his own expenses effect and maintain, with effect from the date of commencement until the completion of the Contract, with an approved Insurance company a policy of Insurance in the joint names of the Bank and the Contractor(the name of the former being placed first in the policy) against such risks and deposit such Policy or Policies with the Bank from time to time during the currency of the Contract**. In default of the contractor ensuring as provided above, the Bank may so ensure and may deduct the premiums paid from any money due or which may become due to the contractor.

The Contractor shall be responsible for any liability which may be excluded from the Insurance Policies above referred to and also for all other damages to any person, animal or property arising out of and incidental to the negligent or defective carrying out of this Contract, whatever may be the reasons due to which the damage shall have been caused. He shall also indemnify and keep indemnified the Bank in respect of all and any costs, charges or expenses arising out of any claim or proceedings relating to the works and also in respect of any award of compensation or damages, arising therefrom. Without prejudice to the other rights of the Bank against contractor in respect of such default, the Bank shall be entitled to deduct from any sums payable to the Contractor the amount of any damage, compensation, costs, charges and other expenses paid by the Bank and which are payable by the contractor under this clause. The contractor shall upon settlement by the insurer of any claim made against the insurer pursuant to a policy taken under this clause proceed with due diligence to rebuild or repair the works destroyed or damaged. In this event all the money received from the insurer in respect of such damage shall be paid to the contractor and the contractor shall not be entitled to any further payments in respect of the expenditure incurred for Building or repairing of the materials or goods destroyed or damaged.

The contractor, in case of re-Building or reinstatement after damage shall be entitled to such extension of time for completion as the Bank may deem fit, but shall, however, not be entitled to reimbursement by the Bank of any shortfall or deficiency in the amount finally paid by the insurer in settlement of any claim arising as set out herein.

Without prejudice to his liability under this clause, the contractor shall also cause all nominated sub-contractors to effect, for their respective portions of works similar policies of insurance in accordance with the provisions of this clause and shall produce or cause to produce to the Bank such policies. The contractor shall not permit a nominated sub-contractor to commence work at site unless said insurance policies are submitted. In the event of failure of the sub-contractor to take out such policy or policies of insurance before commencing the works at site, the contractor shall be responsible for any claim or damage attributable to the said sub-contractor.

In order to fulfil all the insurance-related conditions mentioned above, the contractor shall, within 14 days from the date of issue of the work order, insure the works at his cost and keep them insure until the virtual completion of works, against loss or damage by fire with an office in the joint names of the Bank and the contractor (the name of the Bank i.e. “RESERVE BANK OF INDIA” being placed first in the policy). It shall cover the following risks.

i. **Contractors all risk (CAR) policy** insurance inclusive of Storage, erection, testing and commissioning policy for the full contract value including fire risk and Transit

	insurance for transportation from manufacturer's works to site (by Air/Sea/Road etc. as applicable. ii. **Workmen compensation policy** for the employees of the contractor at site. iii. **Third party liability policy** with a limit of Rs 2 lakh per accident maximum upto 3 accidents.
7	**Time of Completion:** The completion period of the project shall be reckoned from the 14th day of issuance of Letter of Award/Work Order. Time shall be considered the essence of this Contract, and the Contractor hereby agrees to commence the work immediately after the site is handed over to him to complete the entire work as provided in the said conditions, subject nevertheless to the provisions for extension of time.
8	**Appendices**: The Appendices listed in the attached list of Appendices shall form an integral part of this Contract Agreement. Reference in the Contract to any Appendix shall mean the Appendix attached hereto, and the Contract shall be read and construed accordingly.
9	**Jurisdiction**: All disputes arising out of or in any way connected with this Agreement shall be deemed to have arisen at Chennai and only Courts in Chennai shall have jurisdiction to determine the same
10	**Language**: The Tender form shall be filled in English or in Hindi. In the event of any discrepancy or ambiguity between the English and Hindi version of the documents, the English version shall prevail in matters of interpretation. All communications, drawings, designs, data, information, codes, specifications, and other documents supporting the bid or otherwise exchanged under the Contract shall be in English or in Hindi.
11	**Non-disclosure:** i. The contractor shall not disclose directly or indirectly any information, materials and details of the Bank's infrastructure/systems/equipment etc., which may come to the possession or knowledge of the Service Provider and /or the DB Developer during the course of discharging their contractual obligations in connection with this agreement, to any third party and shall at all times hold the same in strictest confidence. The contractor shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it or comply with applicable laws. The contractor shall not publish, permit to be published, or disclose any particulars of the services/works in any trade or technical paper or elsewhere without the previous written consent of the Second Party. Failure to observe the above shall be treated as breach of contract on the part of the contractor, as the case may be, and the Second Party shall be entitled to claim damages and pursue legal remedies. ii. The contractor shall take all appropriate action with respect to its employees to ensure that the obligations of non-disclosure of confidential information under this agreement are fully satisfied. iii. Without prejudice to the formal Contract Agreement, all confidentiality and non-disclosure obligations binding the Contractor under this tender shall survive the expiration, completion, or termination of this Agreement for any reason whatsoever.
12	PREVENTION OF SEXUAL HARASSMENT AT WORKPLACE i. The Contractor shall be solely responsible for full compliance with the provisions of "the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013". In case of any complaint of sexual harassment against its own employee within the premises of the Bank, the complaint will be filed before

	the Internal Complaints Committee constituted by the Contractor who shall ensure appropriate action under the said Act in respect to the complaint. ii. Any complaint of sexual harassment from any aggrieved employee of the Contractor against any employee of the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the Bank. iii. The Contractor shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employee of the Contractor, for instance any monetary relief to the Bank's employee, if sexual violence by the employee of the Contractor is proved. The Contractor shall be responsible for educating its employees about prevention of sexual harassment at workplace and related issues.
13	**Termination of Contract by the Bank** If the Contractor being an individual or a firm commits any "act of insolvency", or shall be adjudged an insolvent or being an Incorporated Company shall have an order for compulsory winding up made against it or pass an effective resolution for winding up voluntarily or subject to the supervision of the Court and the Official Assignee or the Liquidator, in such acts of insolvency or winding up, as the case may be, shall be unable, within seven days after notice to him requiring him to do so, to show the reasonable satisfaction of the Bank that he is able to carry out and fulfil the Contract and to give security therefor, if so required by the Bank. Or if the Contractor (whether an individual, firm or Incorporated Company) shall suffer execution or other process of Court attaching property to be issued against the Contractor, Or shall suffer any payment under this Contract to be attached by or on behalf of any of the creditors of the Contractor, Or shall assign or sublet this Contract without the consent in writing of the Bank first had and obtained, Or shall charge or encumber this Contract or any payments due or which may become due to the Contractor hereunder, Or if the Bank determine that the Contractor has abandoned the Contract, Or has failed to commence the works, or has without any lawful excuse under those Conditions suspended the progress of the works for 14 days after receiving from the Bank notice to proceed, or has failed to proceed with the works with such due diligence and failed to make such due progress as would enable the works to be completed within the time agreed upon, or

	has failed to remove materials from the site or to pull down, and replace work for seven days after receiving written notice that the said materials or work were condemned and rejected by the Bank under these Conditions or has neglected or failed persistently to observe and perform all or any of the acts, matters or things by the Contract to be observed and performed by the Contractor for seven days after written notice shall have been given to the Contractor requiring the Contractor to observe or perform the same. Then and in any of the said cases, the Bank may, notwithstanding any previous waiver, after giving seven days' notice in writing to the Contractor, determine the Contract and liabilities of the Contractor, the whole of which shall continue in force fully as if the Contract had not been so determined, and as if the works subsequently executed had been executed by or on behalf of the Contractor and further, the Bank by his agents or servants may enter upon and take possession of the works and all plant, tools, scaffoldings, machinery and materials lying upon the Estate or the adjoining lands or roads, and use the same as his own property or may employ the same by means of his own servants and workmen in carrying on and completing the works or by employing any other Contractor or other person or persons to complete the works, and the Contractor shall not in any way interrupt or do any act, matter or thing to prevent or hinder such other contractor or other person or persons employed for completing and finishing or using the materials and plant for the works. When the works shall be completed or as soon thereafter as convenient, the Bank shall give a notice in writing to the Contractor to remove his surplus materials and plant, and should the Contractor fail to do so within a period of fourteen days after receipt thereof by him, the Bank may sell the same by public auction, and give credit to the Contractor for the net amount realised. The Bank shall thereafter ascertain and certify in writing under his hand what (if anything) shall be due or payable to, or by the Bank, for the value of the said plant and materials so taken possession of by the Bank and the expense or loss which the Bank shall have been put to in procuring the works to be completed, and the amount, if any, owing to the Contractor and the amount which shall be so certified shall thereupon be paid by the Bank to the Contractor or by the Contractor to the Bank, as the case may be, and the decision of the Bank shall be final and conclusive between the parties.
14	**Termination of Contract by Contractor** If payment of the amount payable by the Bank under certificate of the Bank's Engineer shall be in arrears and unpaid for thirty days after notice in writing requiring payment of the amount as aforesaid shall have been given by the Contractor to the Bank or if the Bank shall repudiate the Contract, or if the works be stopped for three months under the order of the Bank or by any injunction or other order of any Court of Law, then and in any of the said cases, the Contractor shall be at liberty to determine the Contract by notice in writing to the Bank and he shall be entitled to recover from the Bank, payment for all works executed and for any loss he may sustain upon any plant or materials supplied or purchased or prepared for the purpose of the Contract. In arriving at the amount of such payment, the net rates contained in the Contractor's original Tender shall be followed, or where the same may not apply, valuation shall be made in accordance with Clause 19 of section IV.
15	**Penalty** **Damages for Non-completion:** If the Contractor fails to maintain the required progress of the works and fails to complete the works by the stipulated completion time in the Contract

or within any extended time under time extension Clause 29 hereof and the Bank certifies in writing that in his opinion the same ought reasonably to have been completed, the Contractor shall pay the Bank a sum towards “Liquidated Damages” @ 0.25% of the contract value per week of delay subject to a maximum of 10% of the contract value (contract value means the total value of capital cost of work).

Delay in submission of PBG: Submission of Performance Bank Guarantee shall be ensured as stipulated in the tender. In case of delay in unavoidable circumstances, charge for delay in submission of Performance Bank Guarantee shall be recovered from the bills of the contractor at Bank rate.

Delay in submission of Insurance: If the contractor does not provide these policies, the Bank reserves the right to take the above insurance policies themselves and recover double the cost as penalty thereof from the bill of the contractor or any other action as it deems fit.

Delay in service during the life span of the equipment:

Sl No:	**Defect type**	**Rectification time**	**Penalty**
a	Any defects resulting in total failure of the system	12 hours	₹1000/- per day
b	Any defects in independent devices, components, cables which may not result in total failure of the system	24 hours	₹ 200/- per day

IN WITNESS WHERE OF the Bank and the Bidder/Bidder have caused this Agreement to be duly executed by their duly authorized representatives the day and year first above written.

Signed by for and on behalf of the Bank

[Signature]

[Name & Title]

In the presence of:

1. [Witness 1 Signature & Details]
2. [Witness 2 Signature & Details]

Signed for and on behalf of the Bidder

[Signature]

[Name & Title]

In the presence of:

1. [Witness 1 Signature & Details]
2. [Witness 2 Signature & Details]

Annexure – X

Proforma Of Bank Guarantee for Performance Security Deposit.

(On Non-Judicial Stamp Paper of appropriate value purchased in the name of the issuing bank)

Place : _____

Date : _____

The Regional Director

Reserve Bank of India

Fort Glacis, Rajaji Salai

Chennai – 600001

_____ _____

Dear Sir,

Name of work: _____ - Bank Guarantee For PERFORMANCE SECURITY DEPOSIT/ Retention Money

WHEREAS Reserve Bank of India, having its Central Office at Shahid Bhagat Singh Road, Mumbai, (hereinafter called “the RBI”) has awarded the Contract for the captioned project (hereinafter called the "Contract") to M/s _____ (Name of the Bidder) (hereinafter called " the said Bidder" which expression shall include its successors and assigns). AND Whereas the Bidder is bound by the said Contract to submit to RBI a Performance Security for a total amount of ₹._____ (Rupees___ _____ only) (Amount in figures and words) for the due fulfilment by the said bidder of the terms and conditions contained in the contract. We, _____ (Name of the Bank), (hereinafter called “the Bank”), at the request of M/s _____, the bidder, do hereby undertake to pay to the RBI an amount not exceeding Rs _____ as Performance Guarantee for due fulfilment of the terms and conditions of the contract.

NOW THIS GUARANTEE WITNESSETH

1. We (Name of the Bank) do hereby agree with and undertake to RBI, their Successors, Assigns that in the event of the RBI coming to the conclusion that the Bidder has not performed his obligations under the said conditions of the contract or have committed a breach thereof, which conclusion shall be binding on us as well as the said bidder; we shall on demand by the RBI, pay without demur to the RBI, a sum of Rs. (Rupees only) or any lower amount that may be demanded by the RBI. Our guarantee shall be treated as equivalent to the Performance Guarantee Amount for the due performance of the obligations of the Bidder under the said Contract, provided, however, that our liability against such sum shall not exceed the sum of Rs. (Rupees only).

2. We also agree to undertake to and confirm that the sum not exceeding Rs. (Rupees _____only) as aforesaid shall be paid by us without any demur or protest, merely on demand from the RBI on receipt of a notice in writing stating that the amount is due to them and we shall not ask for any further proof or evidence and the notice from the RBI shall be conclusive and binding on us and shall not be questioned by us in any respect or manner whatsoever. The Bank shall pay to RBI any money so demanded notwithstanding any dispute/disputes raised by the Bidder in any suit or proceedings pending before any Court, Tribunal or Arbitrator/s relating thereto and the liability under this guarantee shall be absolute and unequivocal. We undertake to pay the amount claimed by the RBI within a period of one week from the date of receipt of the notice as aforesaid.

3. We confirm that our obligation to the RBI under this guarantee shall be independent of the agreement or agreements or other understandings between the RBI and the Bidder.

4. This guarantee shall not be revoked by us without prior consent in writing of the RBI. We hereby further agree that –

a) Any forbearance or commission on the part of the RBI in enforcing the conditions of the said agreement or in compliance with any of the terms and conditions stipulated in the said Contract and/or hereunder or granting of any time or showing of any indulgence by the RBI to the Bidder or any other matters in connection therewith shall not discharge us in any way and our obligation under this guarantee. This guarantee shall be discharged only by the performance by the Bidder of their obligations and in the event of their failure to do so, by payment by us of the sum not exceeding Rs. (Rupees only).

b) Our liability under these presents shall not exceed the sum of Rs. (Rupees only) .

c) Our liability under this agreement shall not be affected by any infirmity or irregularity on the part of our said constituents/clients or their obligations thereunder or by dissolution or change in the constitution of our said constituents.

d) This guarantee shall remain in force upto (60 days beyond the Defect liability period) provided that if so desired by the RBI, this guarantee shall be renewed for a further period as may be indicated by them on the same terms and conditions as contained herein.

e) Our liability under these presents will terminate unless these presents are renewed as provided hereinabove on the or on the day when our said constituents comply with their obligations, as to which a certificate in writing by the RBI alone is the conclusive proof whichever date is later. Unless a claim or suit or action is filed against us within or any extended period, all the rights of the RBI against us under this guarantee shall be forfeited and we shall be released and discharged from all our obligations and liabilities hereunder. In witness whereof I/We of the Bank have signed and sealed this guarantee on the -------- -- day of ---------- (Month) (Year) being herewith duly authorized. For and on behalf of _____ (Name of the Bank) Signature of authorized Bank official Name: Designation Stamp/ Seal of the Bank Signed, sealed and delivered for and on behalf of the Bank by the above named in the presence of: Witness

1 Signature …… Name …… Address …… (NB: This guarantee will require stamp duty as applicable in the state, where it is executed and shall be signed by the official whose signature and authority shall be verified).

Annexure XI

Proforma for Undertaking / Declaration / Certificate by the Bidder regarding country sharing land border with India

(To be submitted by bidders on their letter head duly sealed and signed by the authorized signatory)

To, Date:

The Regional Director

Reserve Bank of India

Fort Glacis, Rajaji Salai

Chennai – 600001

Ref: Application for _____

Madam,

I / We ……. (Name and address, including Country of location of bidder) have read and understood the contents of the Office Memorandum (OM) F. No. 6/18/2019-PPD dated July 23, 2020 and its subsequent orders / revision issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Government of India regarding the restrictions on procurement from a bidder of a country which shares a land border with India.

2 I / We certify that …… (Name of the bidder)

2.1 is not from a country sharing land border with India, or

2.2 is from a country sharing land border with India and has been registered with the Competent Authority, the certificate of which is enclosed, or

2.3 is from a country sharing land border with India where Government of India has extended lines of credit, or

2.4 is from a country sharing land border with India where Government of India is engaged in development projects.

(Strikeout whichever of the above is not applicable).

3 I /We further certify that ……. (Name of bidder) fulfils all requirements in this regard and is eligible to be considered under the provision of the above referred Office Memorandum and its subsequent orders / revision. I/We also undertake that even in case of contracts where we are permitted by the Bank/RBI to sub- contract I/we ……..……(Name of bidder) will not sub-contract any work to a bidder from country(ies) sharing land border with India, unless such bidder fulfils all the requirements contained in the above referred office memorandum / order.

4. I/We know and understand that, if this Undertaking / Declaration / Certificate submitted by us is found to be false, the Bank shall be free to reject / terminate our tender / Work Order and that the Bank shall also be free to initiate any legal action in accordance with law including forfeiting of Earnest Money Deposit / Performance Bank Guarantee / Security Deposit and / or debarring us from participating in tenders invited by the Bank in future.

Signature and name of the authorized signatory of the Bidder with Rubber Stamp

Date:
Place:

(Not Applicable)

Annexure XII

INTEGRITY PACT

1. General

This pre-bid and post-contract Agreement (hereinafter called the "Integrity Pact") is made on _____day of the month of _____ 2026 between, on one hand, the Premises Department, Reserve Bank of India, Central Office acting through Chief General Manager- in-Charge, Reserve Bank of India, Premises Department, Central Office, Mumbai (hereinafter called the "PRINCIPAL", which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part and M/s _____ represented by Mr / Ms_____, ……(Add designation of the APPLICANT) (hereinafter called the "APPLICANT" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the PRINCIPAL proposes to receive comprehensive solution for the **Name of the work** and the APPLICANT is willing to offer/has offered the services and

WHEREAS the APPLICANT is a ……. (please indicate category e.g. private company/ public company/ Government undertaking/ partnership, etc.) constituted in accordance with the relevant law in the matter and the PRINCIPAL is a statutory body performing its functions under the Reserve Bank of India Act, 1934 and other relevant legislations.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the PRINCIPAL to receive the desired services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling APPLICANT to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

2. Commitments of the PRINCIPAL

2.1.1

The PRINCIPAL undertakes that no official of the PRINCIPAL, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the APPLICANT, either for themselves or for any person, organisation or third party

related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

3.1.2 The PRINCIPAL will, during the pre-contract stage, treat all APPLICANTs alike, and will provide to all APPLICANTs the same information and will not provide any such information to any particular APPLICANT which could afford an advantage to that particular APPLICANT in comparison to other APPLICANTs.

3.1.3 All the officials of the PRINCIPAL will report to the appropriate authority any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2.2 In case any such preceding misconduct on the part of such official(s) is reported by the APPLICANT to the PRINCIPAL with full and verifiable facts and the same is prima facie found to be correct by the PRINCIPAL necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the PRINCIPAL and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the PRINCIPAL the proceedings under the contract would not be stalled.

3. Commitments of APPLICANT

3.1 The APPLICANT commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

3.1.1 The APPLICANT will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL , connected directly or indirectly with the bidding process, or to any person, organisation or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.1.2 The APPLICANT further undertakes and declares/represents that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the PRINCIPAL for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the PRINCIPAL

3.1.3 APPLICANT shall disclose in writing the name and address of representatives and Indian APPLICANTs shall disclose their foreign principals or associates.

3.1.4 APPLICANT shall disclose in writing the payments to be made by them to any intermediary, in connection with this bid/contract.

3.1.5 The APPLICANT, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose in writing payments, if any, he has made / is committed to or intends to make to officials of the PRINCIPAL or their family members or any other intermediaries in connection with the contract or otherwise and the details of services agreed upon for such payments.

3.1.6 The APPLICANT will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

3.1.7 The APPLICANT will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

3.1.8 The APPLICANT shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the PRINCIPAL as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier, without written consent of the PRINCIPAL. The APPLICANT also undertakes to exercise due and adequate care lest any such information is divulged.

3.1.9 The APPLICANT commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.1.10 The APPLICANT shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.1.11 If the APPLICANT or any employee of the APPLICANT or any person acting on behalf of the APPLICANT, either directly or indirectly, is a relative of any of the officers of the PRINCIPAL, or alternatively, if any relative of an officer of the PRINCIPAL has financial interest/stake in the APPLICANT's firm, the same shall be disclosed in writing by the APPLICANT at the time of filing of tender.

The term 'relative' for this purpose would be as defined in Section 2(77) of the Companies Act, 2013 of India.

3.1.12 The APPLICANT shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the PRINCIPAL

4. Previous Transgression

4.1 The APPLICANT declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company/entity in any country in respect of any corrupt practices envisaged hereunder or with any

Public Sector Enterprise in India or any Government Department in India that could justify APPLICANT's exclusion from the tender process.

4.2 The APPLICANT agrees that if it makes incorrect statement on this subject, APPLICANT can be disqualified from the procurement process or the contract, if already awarded, can be terminated for such reason.

5. Earnest Money (Security Deposit)

5.1 While submitting the Bid in the main tender, the APPLICANT shall deposit an amount as may be specified by the PRINCIPAL in the main tender (as Earnest Money/Security Deposit) with the PRINCIPAL through instruments, the detail of which along with the amount will be notified by the PRINCIPAL in the main tender.

5.2 In case of the successful APPLICANT, a clause would also be incorporated in the Article pertaining to Performance Bond (Performance Bank Guarantee and / or Security Deposit) in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the PRINCIPAL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6. Sanctions for Violations

6.1 Any breach of the aforesaid provisions by the APPLICANT or any one employed by it or acting on its behalf (whether with or without the knowledge of the APPLICANT) shall entitle the PRINCIPAL to take all or any one of the following actions, wherever required:

6.1.1 To immediately call off the precontract negotiations / proceedings with applicant without assigning any reason or giving any compensation to the APPLICANT. However, the proceedings with the other APPLICANT(s) would continue.

6.1.2 The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit/Performance Bond (after the contract is signed) shall stand forfeited either fully or partially, as decided by the PRINCIPAL and the PRINCIPAL shall not be required to assign any reason therefore.

6.1.3 To immediately cancel the contract, if already signed, without giving any compensation to the APPLICANT.

6.1.4 To recover all sums already paid by the PRINCIPAL, and in case of an Indian APPLICANT with interest thereon at 2% higher than the prevailing six months Marginal Cost of funds-based Lending Rate (MCLR) of State Bank of India, while in case of APPLICANT from a country other than India with interest thereon at 2% higher than the six months LIBOR. If any outstanding payment is due to the APPLICANT from the PRINCIPAL in connection with any other contract for any other stores, such outstanding payment could also be utilised to recover the aforesaid sum and interest.

6.1.5 To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the APPLICANT, in order to recover the payments, already made by the PRINCIPAL, along with interest.

6.1.6 To cancel all or any other Contracts with the APPLICANT. The APPLICANT shall be liable to pay compensation for any loss or damage to the PRINCIPAL resulting from such cancellation/rescission and the PRINCIPAL shall be entitled to deduct the amount so payable from the money(s) due to the APPLICANT.

6.1.7 To debar the APPLICANT from participating in future bidding processes of the PRINCIPAL for a minimum period of five years, which may be further extended at the discretion of the PRINCIPAL.

6.1.8 To recover all sums paid in violation of this Pact by APPLICANT(s) to any middleman or agent or broker or any other intermediary with a view to securing the contract. In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the PRINCIPAL with the APPLICANT, the same shall not be opened.

6.1.9 Forfeiture of Performance Bond in case of a decision by the PRINCIPAL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.2 The PRINCIPAL will be entitled to take all or any of the actions mentioned at para **6.1.1** to **6.1.9** of this Pact also on the commission by the APPLICANT or any one employed by it or acting on its behalf (whether with or without the knowledge of the APPLICANT), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

6.3 The decision of the PRINCIPAL to the effect that a breach of the provisions of this Pact has been committed by the APPLICANT shall be final and conclusive on the APPLICANT. However, the APPLICANT can approach the Independent Monitor(s) appointed for the purposes of this Pact.

7. Fall Clause:

The APPLICANT undertakes that it has not supplied/is not supplying similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU or any other unit owned by Government of India / the PRINCIPAL and if it is found at any stage that similar product/systems or sub systems was supplied by the APPLICANT to any Ministry/Department of the Government of India or a PSU or any other unit owned by Government of India / the PRINCIPAL at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the APPLICANT to the PRINCIPAL, if the contract has already been concluded.

8. Independent Monitors

8.1 The PRINCIPAL has appointed 1. Shri Nageshwar Rao Koripalli, IRS (Retd.), with effect from April 01, 2024, for a period of three years 2. Shri Pramod Shripad Phalnikar, IPS (Retd.), with effect from April 01, 2024, for a period of three years) as the Independent monitors (hereinafter referred to as Monitor) for this Pact.

8.2 The task of the Monitor shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

8.3 The Monitor shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

8.4 Both the parties accept that the Monitor have the right to access all the documents relating to the project/procurement, including minutes of meetings.

8.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the PRINCIPAL.

8.6 The APPLICANT(s) accepts that the Monitor has the right to access without restriction to all project documentation of the PRINCIPAL including that provided by the APPLICANT. The APPLICANT will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to sub-consultants. The Monitor shall be under contractual obligation to treat the information and documents of the APPLICANT/Subbidder(s) with confidentiality.

8.7 The PRINCIPAL will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

8.8 The Monitor will submit a written report to the designated Authority of PRINCIPAL within 8 to 10 weeks from the date of reference or intimation to him by the PRINCIPAL / APPLICANT and, should the occasion arise, submit proposals for correcting problematic situations.

9. Facilitation of Investigation

9.1 In case of any allegation of violation of any provisions of this Pact or payment of commission, the PRINCIPAL or its authorized agencies shall be entitled to examine all the documents including the Books of Accounts of the APPLICANT and the APPLICANT shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9.2 In the event of any dispute between the PRINCIPAL and APPLICANT where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation before the panel of IEMs in a time bound manner. In case, dispute remains unresolved even after mediation by the panel of IEMs, the PRINCIPAL may take further action as per terms and conditions of the contract.

9.3
Person signing the Integrity Pact shall not approach the Courts while representing the matter to IEMs and he/ she will await their decision in the matter

10. Law and Place of Jurisdiction:

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the PRINCIPAL, i.e., *[Name of Centre]* , India.

11. Other Legal Actions:

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

12. Validity

12.1 The validity of this Integrity Pact shall be from the date of its signing and extend upto 5 years or the complete execution of the contract to the satisfaction of both the PRINCIPAL and the APPLICANT, including defect liability period , whichever is later. In case a APPLICANT is unsuccessful in empanelment process, this Integrity Pact shall expire after six months from the date of its execution.

12.2 Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

13. The parties hereby sign this Integrity Pact at _____on

PRINCIPAL APPLICANT
Name of the Officer Name of the Authorised Signatory
Designation Designation
Reserve Bank of India Name of the Applicant Premises
Department

Witness Witness
1. 1.
2. 2.

Annexure XIII

Undertaking on Legal Actions / Civil Lawsuits / Litigation / Arbitration by the Bidder

[On the Letter head of the Applicant]

Date:

To,

The Regional Director

Reserve Bank of India

Fort Glacis, Rajaji Salai

Chennai – 600001

Ref: Application for _____

Madam,

1 I/We …… (Name of the bidder) declare that no legal action(s) have been / is being taken against us for any cause in any legal jurisdiction.

1. I/We …… (Name of the bidder) declare that the followings legal action(s) have been/ is being taken against us:

…… (detail of the legal action, project under consideration, legal authority involved etc.) …..

…….

However, we affirm that the above legal action does not affect our ability to deliver the requirements of the Bank as per the Application for Empanelment.

(Note: strike out one of the above two declarations which is not applicable)

2. Further, we ……. also declare that no cases of civil lawsuits / litigation / arbitration etc. have been initiated in any in any of our executed projects

2. Further, we ……. also declare that the following civil lawsuits / litigation / arbitration cases were/are initiated in our executed projects:

……. (detail of the project and type of action etc.) .....

……

(Note: strike out one of the above two declarations which is not applicable)

Signature and name of the authorized signatory of the Bidder
with Rubber Stamp

Date:

Place:

Annexure XIV

Undertaking to be included in tender regarding declaration of debarment by public institution(s):

(To be submitted by the tenderer on their letterhead)

Name of Work: Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai

1. I/We …….. (Name of the bidder) declares that
   a) I/we or any of our allied firm* is/ are not debarred / suspended / blacklisted by any public institution / entity in India or any other country as on …….(last date of submission of bid).
   b) I/ We or any of our allied firm* have not made any transgression in respect of the code of integrity (as mentioned in the tender) with any public institution / entity in India or any other country in last three years as on ……...(last date of submission of bid).
   c) I/we or any of our allied firm* is/ are not debarred by any procuring entity for violation of Public Procurement (Make in India) Order, 2017as on last date of submission of the bid.)
   d) we will inform the Bank in writing, in case, I/we or any of our allied firm* is/are debarred / suspended / blacklisted by any public institution / entity in India or any other country on or before award of work for the captioned work.
2. I/We ……..(Name of the bidder) declares that I/we or our allied firm* ……(Name of the allied firm(s)) is/ are debarred / suspended / blacklisted by ……..(Name and address of public institution in India or any other country) and the same effective upto …….(date). A copy of such letter is attached for your information and record.

(seal and signature of the bidder)

Date
Place

(Note: strike out one of the above two declarations which is not applicable)

*Allied firm: A firm would be termed as "allied firm" if the management is common, or substantial or majority shares are owned by the banned/ suspended firm and by virtue of this it has a controlling voice. Further all successor firms will also be considered as allied firms.

Annexure XV

वार्षिक रखरखाव अनुबंध के लिए समझौता

Articles of Agreement for DLP & Comprehensive Annual Maintenance Contract

यह समझौता अनुबंध भारतीय रिजर्व बैंक, केंद्रीय कार्यालय, मुंबई है (और_____के मध्य दिनांक_____ को) इसके बाद" नियोक्ता" और" ठेकेदार "कहा जाएगा(निष्पादित किया गया।
जबकि नियोक्ता _____(कार्य का नाम (हेतु _____ की अवधि के लिए वार्षिक रखरखाव अनुबंध का इच्छुक है और उसने किए जाने वाले कार्यों की विशिष्टताओं और मात्राओं के अनुरूप अपेक्षित कार्य के लिए हस्ताक्षरित अथवा पार्टियों द्वारा या इसके लिए हस्ताक्षरित किए गए हैं ।
और जबकि ठेकेदार इस विषय के काम पर यहां निर्धारित शर्तों और विशेष शर्तों में उल्लिखित और अनुबंध की मात्राओं और शर्तों की अनुसूची में संशोधित करके अंतत :दोनों पक्षों द्वारा स्वीकृति के लिए सहमति हुई है
)इन सभी सामूहिक रूप से इसके बाद" उक्त शर्तों "के रूप कहा जाएगा ,(उक्त मानचित्रों पर दिखाए गए कार्यों और/या उक्त विनिर्देशों में वर्णित और संबंधित दरों में मात्रा की अनुसूची में शामिल है, उसके बाद निकाली गई राशि या अन्य राशि के रूप में इसके तहत देय) इसके बाद" उक्त अनुबंध राशि "के रूप में संदर्भित (होगा।
ARTICLES OF AGREEMENT made the _____
day of _____ between the **Reserve Bank of India**, Chennai (hereinafter called "the Bank") of the one part and _____ (hereinafter called "the Bidder") on the other part.

WHEREAS the Bank is desirous of Comprehensive Annual Maintenance Contract for the _____ for **Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai** and has caused specifications and Bill of Quantities describing the works to be done which have been signed by or on behalf of the parties hereto.

AND WHEREAS the Bidder has agreed to execute upon the subject work to the conditions set forth herein and to the conditions set forth in the special conditions and in the Bill of Quantities and conditions of Contract as modified and finally accepted by both the parties (all of which are collectively hereinafter referred to as "the said Conditions") the works shown upon the said drawings and/or described in the said Specifications and included in the Bill of Quantities at the respective rates therein set forth, amounting to the sum as therein arrived at or such other sum as shall become payable there under (hereinafter referred to as "the said Contract Amount").

यह एतदद्वारा अब सहमति के साथ इस प्रकार है :

NOW IT IS HEREBY AGREED AS FOLLOWS:

1.	यह वार्षिक रखरखाव अनुबंध (प्रणाली के सभी भाग) 7 वर्ष की अवधि के लिए है। अनुबंध की दर को इस समझौते के उपबंध 3B के अनुसार नवीनीकृत किया जाएगा। This Annual maintenance contract (i.e. all parts of the system) for the period of 7 years**.** Rate of the contract shall be renewed as per the clause 3B of this agreement.
2.	बैंक _____ में _____ के रख-रखाव कार्य के निष्पादन हेतु फ़र्म को रू_____ के लिए भुगतान किया जाएगा। **The firm will be paid Rs. _____ for _____by the Bank for _____**

3	**A. Scope of work during warranty/Defect liability period and Comprehensive annual maintenance contract period after:** i. Ensure that qualified team deployed by them, for the purpose for rendering the services required by the Bank under this agreement. ii. Ensure that his employees, while in the Bank premises or while carrying out their obligations under this agreement, observe the standards of cleanliness, decorum, safety, good behavior and general discipline laid down by the Bank and the Bank/ the Bank shall be the sole judge as to whether or not the bidder and/ or his employees have observed the same. iii. Personally, and exclusively supervise the work of his employees so as to ensure that the services rendered under this agreement are carried out to the satisfaction of the Bank. iv. Ensure that no employees of the bidder will enter or remain on the Bank's premises beyond the specified time limits unless and necessary for fulfilling bidder's obligations. v. Be liable for any damage caused to the Bank or its premises or any part thereof or to any equipment thereof or any property of the Bank and therein by any act, omission, default or negligence of the bidder or his employees or agents. vi. The equipment supplied shall be guaranteed against all types of defects for DLP and CAMC period from date of handing over of the equipment to the Bank. Any defects in the system/sub-assemblies/LED lights/Fans/LED panel etc found within the guarantee period shall be rectified/replaced by the bidder **free of cost**. vii. The system is also required to be maintained under CAMC for further period of 7 **years.** viii. During this period (DLP & CAMC) servicing at not less than **4** servicing (cleaning, checking or any other checking as recommended by OEM) and attending to ANY NUMBER of breakdown calls shall be carried out free-of-cost. ix. There is no payment during DLP. However, the CAMC payment shall be made on **half yearly** on rendering satisfactory services. x. The annual maintenance service contract rate shall also consider all the cost, including labor, travel cost from the nearest service station, all spares parts, oil, cables, and upgradation of technologies and relocation of system as and when required, consumable items etc. required for smooth functioning of the system. xi. The Bidder shall carry out all the work strictly in accordance with drawing, details and instructions of the Bank's Engineer. If in the opinion of the Bank's Engineer, nominal changes have to be made to suit the site condition and with the prior approval in writing of the Bank, they desire the Bidder to carry out the same, the Bidder shall carry out the same without any extra charge.
	B. Renewal of Rate of Comprehensive AMC: सेवा अनुबंध की राशि एक वर्ष के बाद कम से कम 6 साल की अतिरिक्त अवधि के लिए नवीनीकृत की जाएगी (एक वर्ष की दोष देयता अवधि और उद्धृत दरों पर एक वर्ष का सीएएमसी)। नवीनीकरण करते समय अनुबंध राशि निम्नलिखित सूत्र के आधार पर प्राप्त की जाएगी/ The amount of service contract shall be renewed for an additional period of at least 6 years after one year (one-year defect liability period and one-year CAMC on quoted rates). While renewing the contract amount will be arrived at based on following formula.

$A_C = A_P [(15+60x(EPI_C/EPI_P) + 25x(CPI_C/CPI_P)] / 100$	
A_C	The contract amount for the current year.
A_P	The contract amount for the previous year.
EPI_C	Wholesale Price Index for Electrical Products 6 months prior to the commencement date of contract for the current year.
EPI_P	Wholesale Price Index for Electrical Products 6 months prior to the commencement date of contract for the previous year.
CPI_C	Consumer Price Index for Industrial Workers (All India Average) 6 months prior to the commencement date of contract for the current year.
CPI_P	Consumer Price Index for Industrial Workers (All India Average) 6 months prior to the commencement date of contract for the previous year.

4 **Performance Bank Guarantee (PBG):):** After completion of works but before expiry of the BG submitted for due fulfilment of execution of work, the Contractor shall furnish a new BG, in the form prescribed by the Bank as per Annexure - X, OR amount equivalent to PBG through online mode (NEFT / RTGS) OR Electronic Bank Guarantee (e-BG), which is a dematerialised Bank Guarantee processed on National a-Governance Services Limited (NeSL), for due fulfilment of the terms and obligations of the DLP and CAMC contract, for an amount equal to 10% of the contract value (capital cost) valid for initial 04 years (01 year DLP+ first 03 years of CAMC) from the date of virtual completion of the work and thereafter for an amount of 5% of the contract value (capital cost) for the remaining 04 years. The BG shall be renewed 2 weeks before expiry of the previous one failing which the above Bank Guarantee shall be enforced without prejudice to this being liable for any further loss or damage incurred in consequence, by the Bank.

The Bank reserves the right to invoke the Bank Guarantee in case of unsatisfactory performance of the terms, conditions of the DLP and CAMC set out in the tender at any time during the currency of committed period of eight (8) years (one-year DLP and 07 years CAMC).

Submission of Performance Bank Guarantee shall be ensured as stipulated in the tender. In case of delay in unavoidable circumstances, charge for delay in submission of Performance Bank Guarantee shall be recovered from the bills of the contractor at Bank rate.

5 **Penalty :**

सिस्टम में किसी भी खराबी को नीचे दिए गए सुधार समय के अनुसार ठीक किया जाएगा, ऐसा न करने पर जुर्माना लगाया जाएगा।

Any fault in the system shall be rectified as per the rectification time given below failing which penalty shall be applied.

Sl No:	**Defect type**	**Rectification time**	**Penalty**

		a	Any defects resulting in total failure of the system.	12 hours	₹1000.00 per day	
		b	Any defects in independent devices, components, cables which may not result in total failure of the system	24 hours	₹ 200/- per day	
6	**भुगतान शर्त :**सेवा अनुबंध के लिए यह दर संतोषजनक सेवा प्रदान करने पर अर्धवार्षिक आधार पर 1 वर्ष के भुगतान की अवधि के लिए मान्य है। **Payment Condition**: This rate for the service contract is valid for a period of 1 year and payment shall be made on half yearly basis on rendering satisfactory service.					
7	इस अनुबंध के तहत नियोक्ता द्वारा सभी भुगतान केवल चेन्नई sमें किए जाएंगे। All payments by the Bank under this Contract will be made only at Chennai .					
8	इस समझौते से जुड़े या किसी भी तरह से उत्पन्न होने वाले सभी विवादों को मुंबई में उत्पन्न माना जाएगा और केवल चेन्नई की अदालतों को ही यह निर्धारित करने का क्षेत्राधिकार होगा। All disputes arising out of or in any way connected with this agreement shall be deemed to have arisen at Chennai and only Courts in Chennai shall have jurisdiction to determine the same.					
9	गैर-प्रकटीकरण खंड :बोलीकर्ता ,बैंक के बुनियादी ढांचे/प्रणालियों/उपकरणों आदि की प्रत्यक्ष या अप्रत्यक्ष रूप से किसी भी जानकारी, सामग्री और विवरण का किसी तीसरे पक्ष को खुलासा नहीं करेगा, जो इस समझौते के संबंध में अपने संविदात्मक दायित्वों के निर्वहन के दौरान बोलीकर्ता के कब्जे या ज्ञान के पास आ सकता है, और हर समय इस पर विश्वास रखेगा। बोलीदाता सिवाय इसके तहत दायित्वों को पूरा करने या लागू कानूनों का पालन करने के लिए आवश्यक सीमा के अलावा अनुबंध के विवरण को वैयक्क और गोपनीय मानेगा। बोलीकर्ता नियोक्ता की पिछली लिखित सहमति के बिना किसी भी व्यापार या तकनीकी पत्र या अन्य जगहों पर कार्यों के किसी भी विवरण का खुलासा, प्रकाशित होने की अनुमति नहीं देगा। बोलीकर्ता , किसी भी गोपनीय जानकारी के प्रकटीकरण के परिणामस्वरूप नियोक्ता को होने वाले किसी भी नुकसान के लिए नियोक्ता को क्षतिपूर्ति करेगा। उपर्युक्त का पालन करने में विफलता को बोलीदाता की ओर से अनुबंध का उल्लंघन माना जाएगा और नियोक्ता नुकसान का दावा करने और कानूनी उपचारों को आगे बढ़ाने का हकदार होगा। बोलीकर्ता अपने कर्मचारियों के मध्य सभी उचित कार्रवाई करेगा ताकि यह सुनिश्चित किया जा सके कि इस समझौते के तहत गोपनीय सूचनाओं का प्रकटीकरण न करने के दायित्व पूरी तरह से संतुष्ट हों । गैर-प्रकटीकरण और गोपनीयता के संबंध में बोलीकर्ता के दायित्व किसी भी कारण से इस समझौते की समाप्ति या समाप्ति से बच जाएंगे। **Non-Disclosure clause:** The Bidder shall not disclose directly or indirectly any information, materials and details of the Bank's infrastructure/systems/equipment etc., which may come to the possession or knowledge of the Bidder during the course of discharging its contractual obligations in connection with this agreement, to any third party and shall at all times hold the same in strictest confidence. The Bidder shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it or to comply with applicable laws. The Bidder shall not publish, permit to be published, or disclose any particulars of the works in any trade or technical paper or elsewhere without the previous written consent of the Bank. The Bidder shall indemnify the Bank for any loss suffered by the Bank as a result of disclosure of any confidential information. Failure to observe the above shall be treated as breach of contract on the part of the Bidder and the Bank shall be entitled to claim damages and pursue legal remedies. The Bidder shall take all appropriate actions with respect to its employees to ensure that the obligations of non-disclosure of confidential information under this agreement are fully satisfied. The Bidder's obligations with respect to non-disclosure and confidentiality will survive the expiry or termination of this agreement for whatever reason.					

10	यौन उत्पीड़न की रोकथाम संबंधी उपबंध Prevention of Sexual harassment clause/ ठेकेदार/एजेंसी कार्य स्थल) रोकथाम, निषेध और निवारण (अधिनियम 2013 में महिलाओं के यौन उत्पीड़न के प्रावधान के पूर्ण अनुपालन के लिए पूरी तरह जिम्मेदार होगी। बैंक के परिसर के भीतर अपने कर्मचारी के खिलाफ यौन उत्पीड़न की किसी भी शिकायत के मामले में ठेकेदार/एजेंसी द्वारा गठित आंतरिक शिकायत समिति के समक्ष शिकायत दर्ज की जाएगी और ठेकेदार/एजेंसी शिकायत के संबंध में उक्त अधिनियम के तहत उचित कार्रवाई सुनिश्चित करेगी । बैंक के किसी भी कर्मचारी के खिलाफ ठेकेदार के किसी भी गंभीर कर्मचारी से यौन उत्पीड़न की किसी भी शिकायत का बैंक द्वारा गठित क्षेत्रीय शिकायत समिति द्वारा संज्ञान लिया जाएगा यदि ठेकेदार के कर्मचारी द्वारा यौन हिंसा साबित हो जाती है, तो ठेकेदार किसी भी मौद्रिक मुआवजे के लिए जिम्मेदार होगा, जिसे घटना में कर्मचारी शामिल होने की स्थिति में भुगतान करने की आवश्यकता हो सकती है। ठेकेदार अपने कर्मचारी को कार्यस्थल पर यौन उत्पीड़न की रोकथाम और संबंधित मुद्दे के बारे में शिक्षित करने के लिए जिम्मेदार होगा। ठेकेदार अपने कर्मचारी की एक पूरी और अद्यतन सूची प्रदान करेगा जो बैंक के परिसर के भीतर तैनात हैं। The bidder/Agency shall be solely responsible for full compliance with the provision of “the sexual Harassment of women at work place (Prevention, Prohibition and Redressal) Act 2013”.In case of any complaint of sexual harassment against its employee within the premises of Bank, complaint will be filed before the Internal complaint committee constituted by the Bidder/Agency and the Bidder/Agency shall ensure appropriate action under the said Act in respect to the complaint. Any complaint of sexual harassment from any aggravated employee of the bidder against any employee of the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the Bank The Bidder shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employee, if sexual violence by the employee of the bidder is proved. The bidder shall be responsible for educating its employee about prevention of sexual harassment at work place and related issue. The bidder shall provide a complete and updated list of its employee who are deployed within the Bank’s premises.

सेवा प्रदाता के हस्ताक्षर
सील सहित
Signature of service provider
(With seal)

बैंक प्रतिनिधि के हस्ताक्षर
सील सहित
Signature of Bank Representative
(With Seal)

Annexure XVI

Declaration of Local content

(To be given on Company Letter Head for tender value below Rs.10 Crores and by Statutory Auditor/Cost Auditor/Cost Accountant/CA for tender valuing Rs.10 Crores or above)

Date:_____

To Whomsoever It May Concern

Subject: Declaration of Local Content

Tender Reference No: _____

Name of Tender/ Work: Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai

1. Country of Origin of Goods being offered: _____

2. We hereby declare that items offered has _____% local content which qualifies

us as (Class I Local/Class II Local/Non-local) supplier.

3. Details of location at which local value addition will be made/ made (Complete

address to be mentioned): _____

"Local Content" means the amount of value added in India which shall, be the total value of the item being offered minus the value of the imported content in the item (including all customs duties) as a proportion of the total value, in percent.

"*False declaration will be in breach of Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law."

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

Annexure XVII

Proforma of Letter of Authorization from the OEM to participate in this Bid

(To be issued by the manufacturer of offered make of equipment on his letterhead)

Regional Director,
Reserve Bank of India,
Fort Glacis,
No. 16, Rajaji Salai,
Chennai – 600 001. Date: _____

Sir,

Subject: Authorization Letter to M/s _____ for participation in the bid for Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai

We _____, (name and address of the manufacturer) the manufacturer of _____ having factories at _____ (addresses of manufacturing / development locations) do hereby authorize M/s _____ (name and address of the tenderer) to bid, negotiate and conclude the contract with you against the above-mentioned tender for the above equipment / software manufactured / developed by us.

We herewith certify that the above-mentioned equipment / software products are current line of products and we hereby undertake to support these equipment / software in terms of availability of spares / upgrades for software and hardware for the duration of minimum 08 years from the date of this letter.

In the unlikely event of M/s _____ (name and address of the tenderer) not remaining our authorized dealer / partner at any time during the next 08 years (committed support period) and refusing to provide after sales support to you as per the contract conditions, we undertake to extend required after sales support, including supply of spares, either directly ourselves or through any other authorized dealer / partner.

Yours faithfully,

For and on behalf of

M/s _____ (Name of the manufacturer)

Signature of authorized signatory: _____

Name: _____

Designation: _____

Address: _____

Date: _____

Note: This undertaking shall be submitted for NVR and Cameras separately.

Annexure – XVIII

Format for undertaking for product and Maintenance Support

(To be issued by the contractor on his letterhead)

To
The Regional Director
Reserve Bank of India
Fort Glacis, Rajaji Salai
Chennai – 600001

Madam,

Name of the Work: Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai.

Pursuant to a contract awarded by Reserve Bank of India for the full scope of work as contained under the tender document for the above-mentioned work or part thereof, we …… (full name of the contractor with address), hereby undertake the complete responsibility for providing full product support and also maintenance support for the entire period of the designed life of the equipments so supplied and installed by us, promptly and expeditiously.

Further, in case any of the component(s), materials or parts used in the system so provided goes out of production, then we will make available the blueprints, drawings of the spare parts and specifications of materials at no cost to the RBI, as and when required in connection with the equipment to enable the RBI to procure spare parts from other sources within the scope of Comprehensive Annual Maintenance Contract (CAMC).

Yours faithfully,

Place:

Date: Signature and Seal of The Contractor

Annexure – XIX

Proforma of undertaking for site visit by contractor

(Regarding site visit by the contractor to understand the work)

To

The Regional Director

Reserve Bank of India

Fort Glacis, Rajaji Salai

Chennai – 600001

Madam,

Name of the Work: Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System at Reserve Bank of India Officers' Quarters at Anna Nagar, Chennai.

We, ……, the contractor for the above work, hereby confirm that, we have visited the site and understood the proper details regarding the scope of work for the Design, Supply, Installation, Testing and Commissioning of IPCCTV Camera System.

Yours faithfully,

Place:

Date: Signature and Seal of The Contractor