

RBI/2006-07/134
RPCD.RF.BC. 26/07.40.06/2006-07

September 22, 2006

All State and District Central Co-operative Banks

Dear Sir,

**Address, telephone number of the Branch
in passbooks/statements of account**

In order to improve the quality of service available to customers in branches, it would be useful if the address and telephone number of the branch are mentioned on the passbooks/statements of account.

2. Banks are, therefore, advised to ensure that full address and telephone number of the branch are invariably mentioned in the passbooks/ statements of account issued to accountholders.
3. Please acknowledge receipt to our Regional Office concerned.

Yours faithfully

(C.S.Murthy)
Chief General Manager-in-Charge